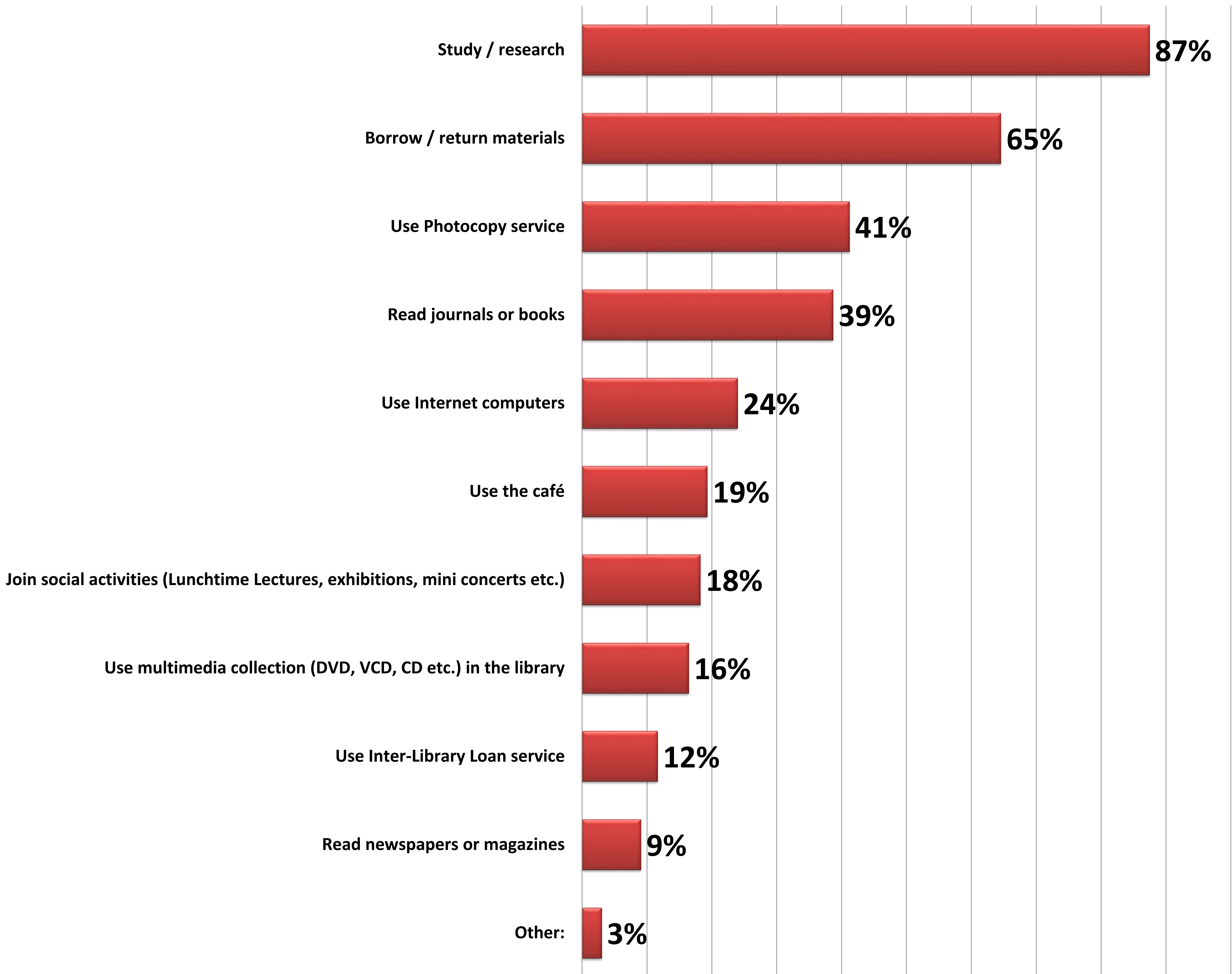
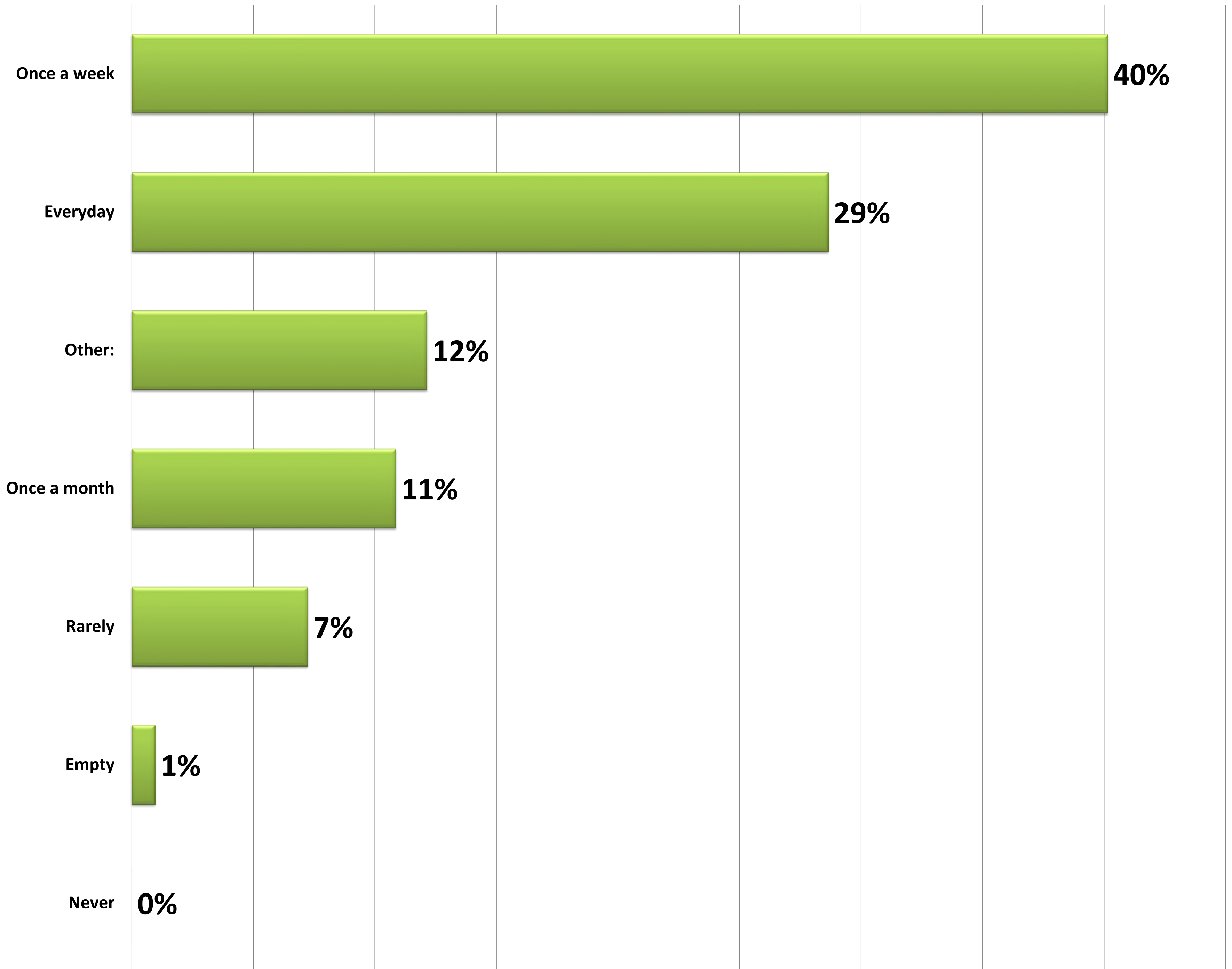


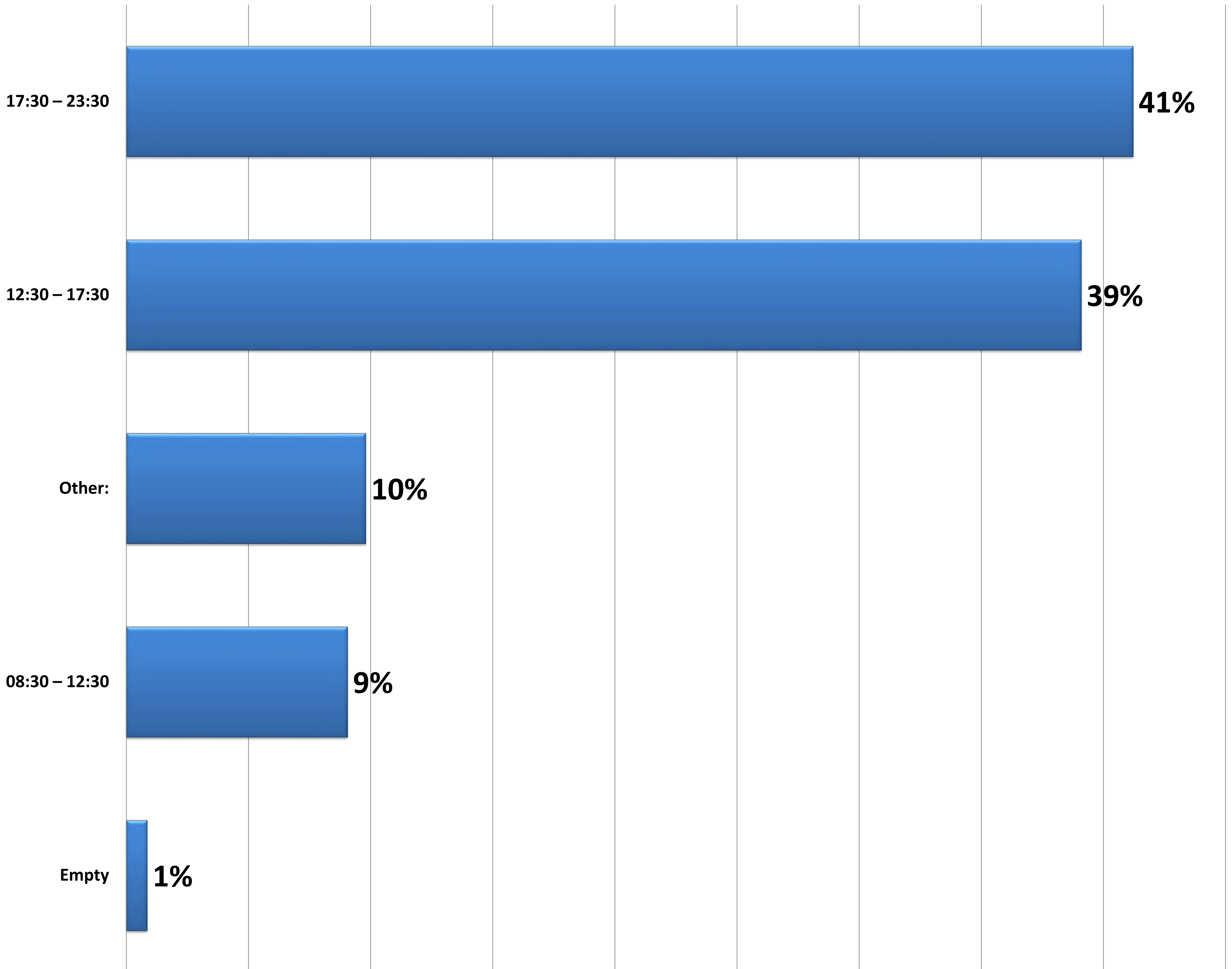
1 - For what reasons do you come to Bilkent University Library?



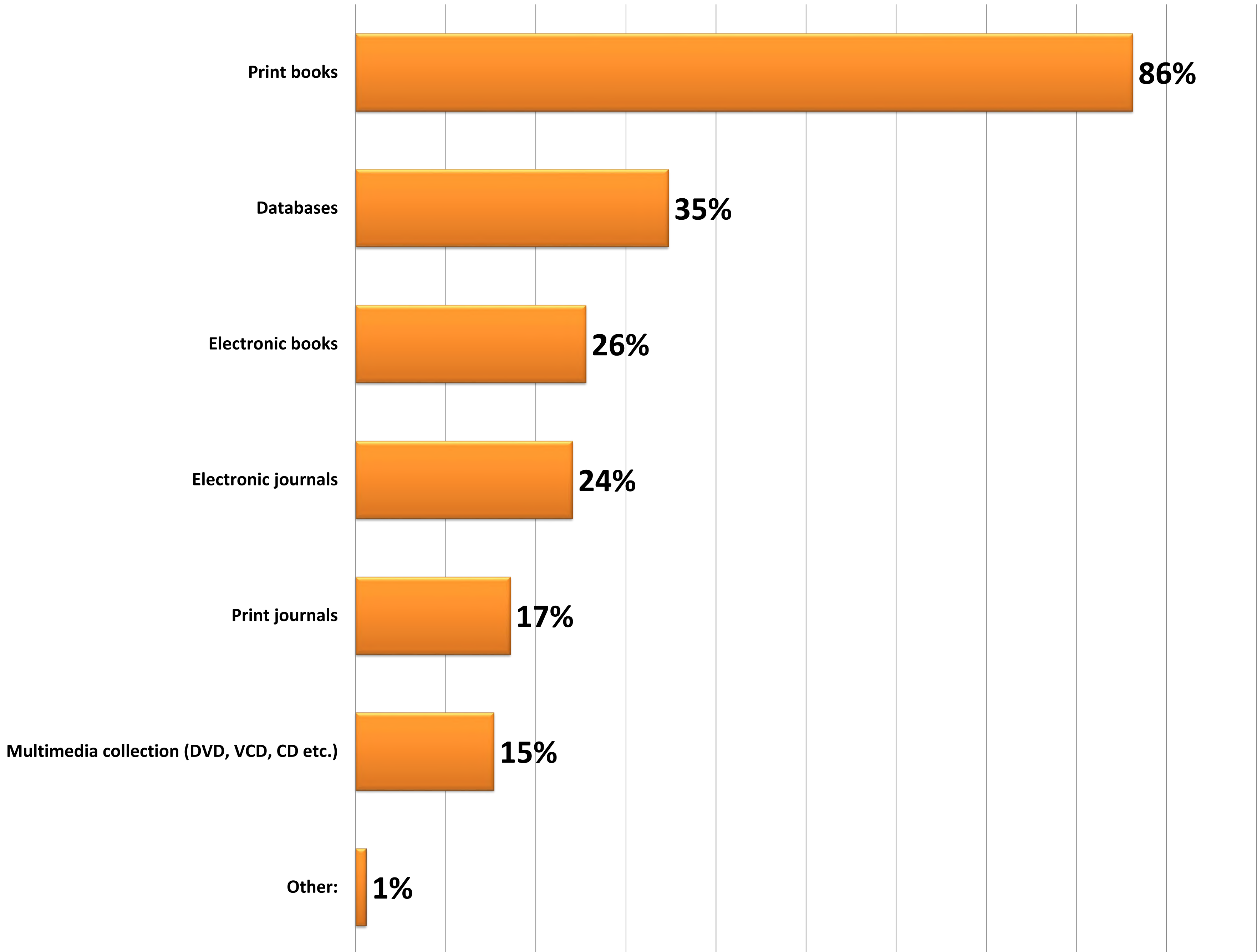
2 - How often do you come to the library?



3 - What time do you usually use the library?

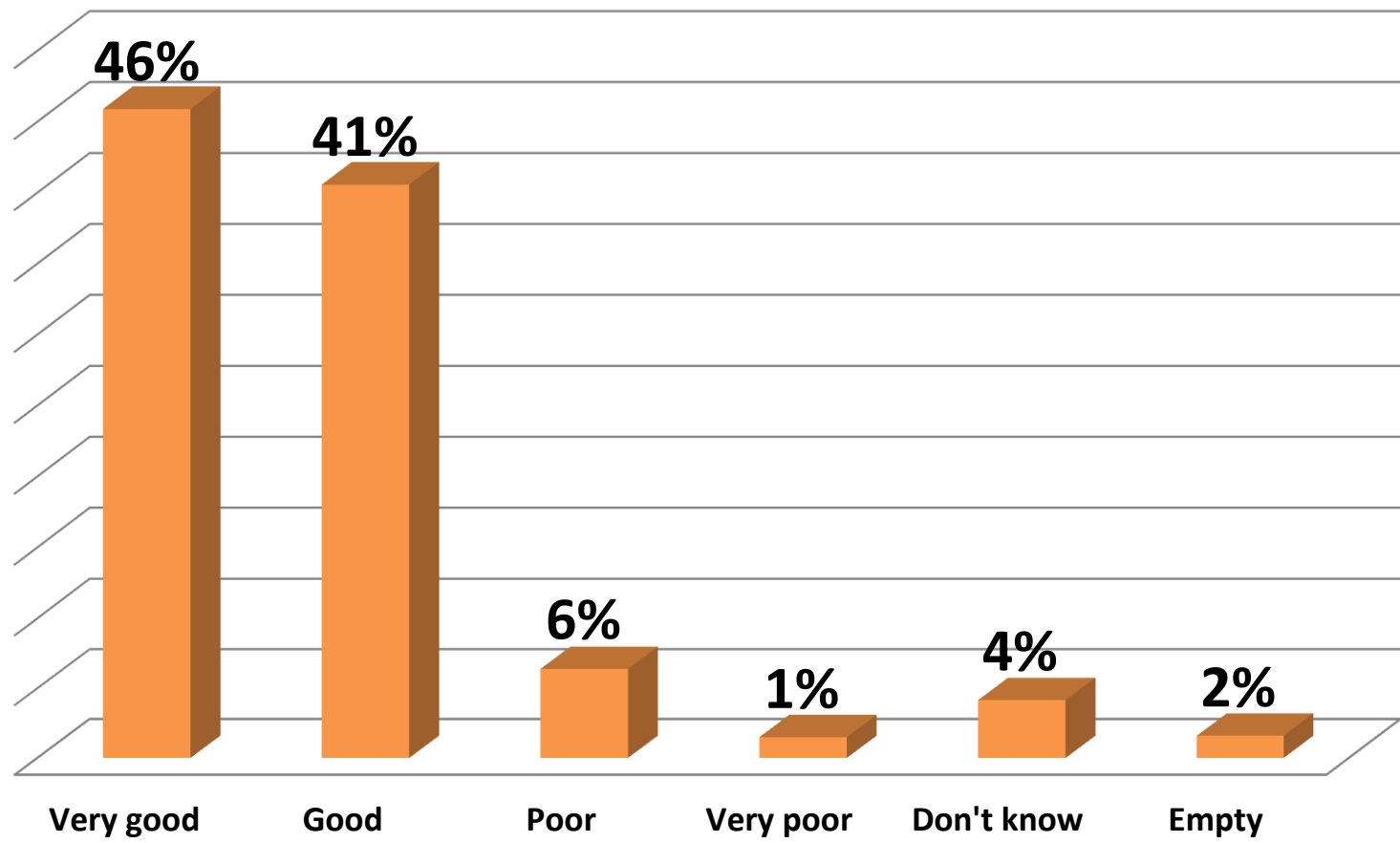


4 - Which of the following resources in the library collection do you use regularly?

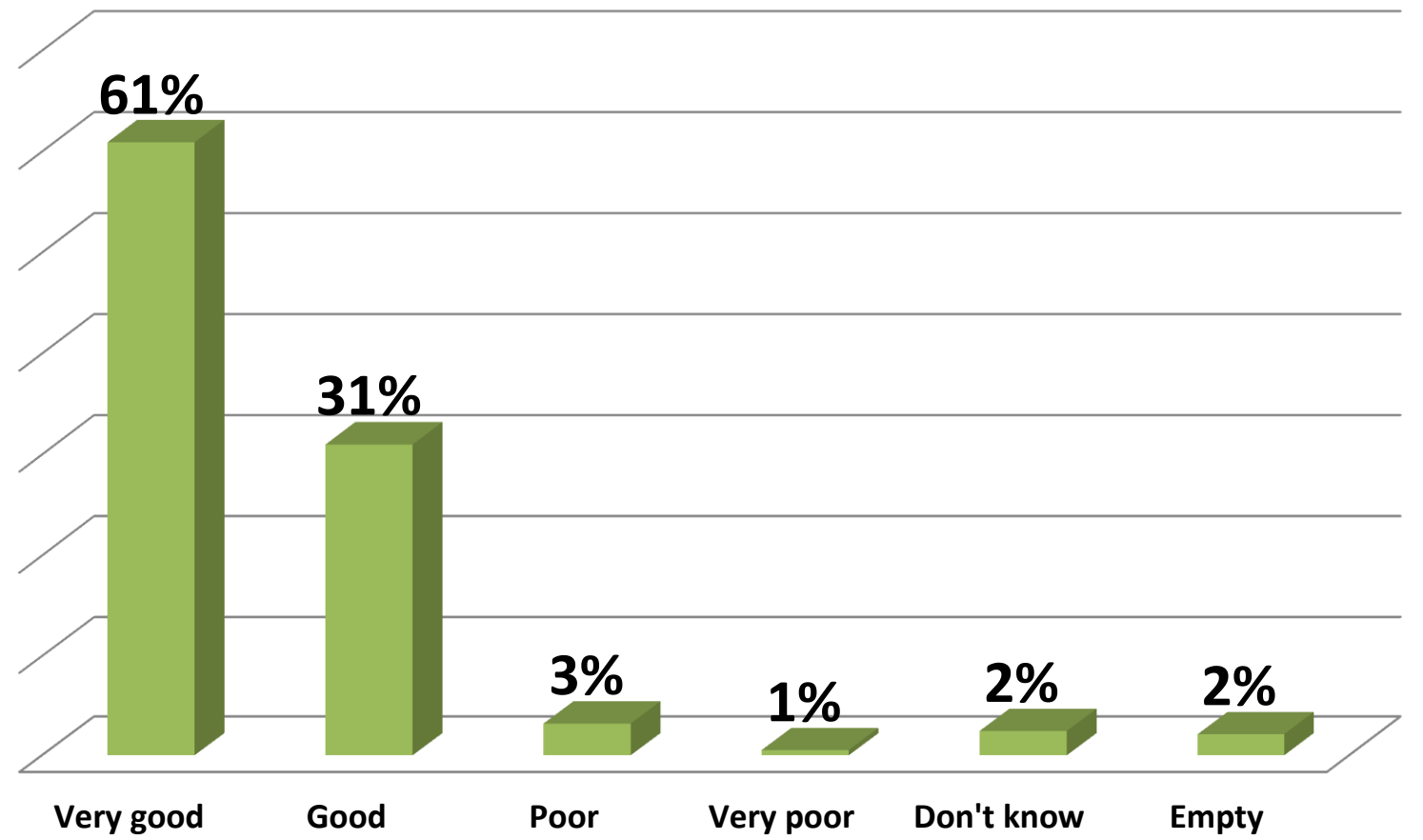


5 - Please evaluate the library collection according to the following criteria.

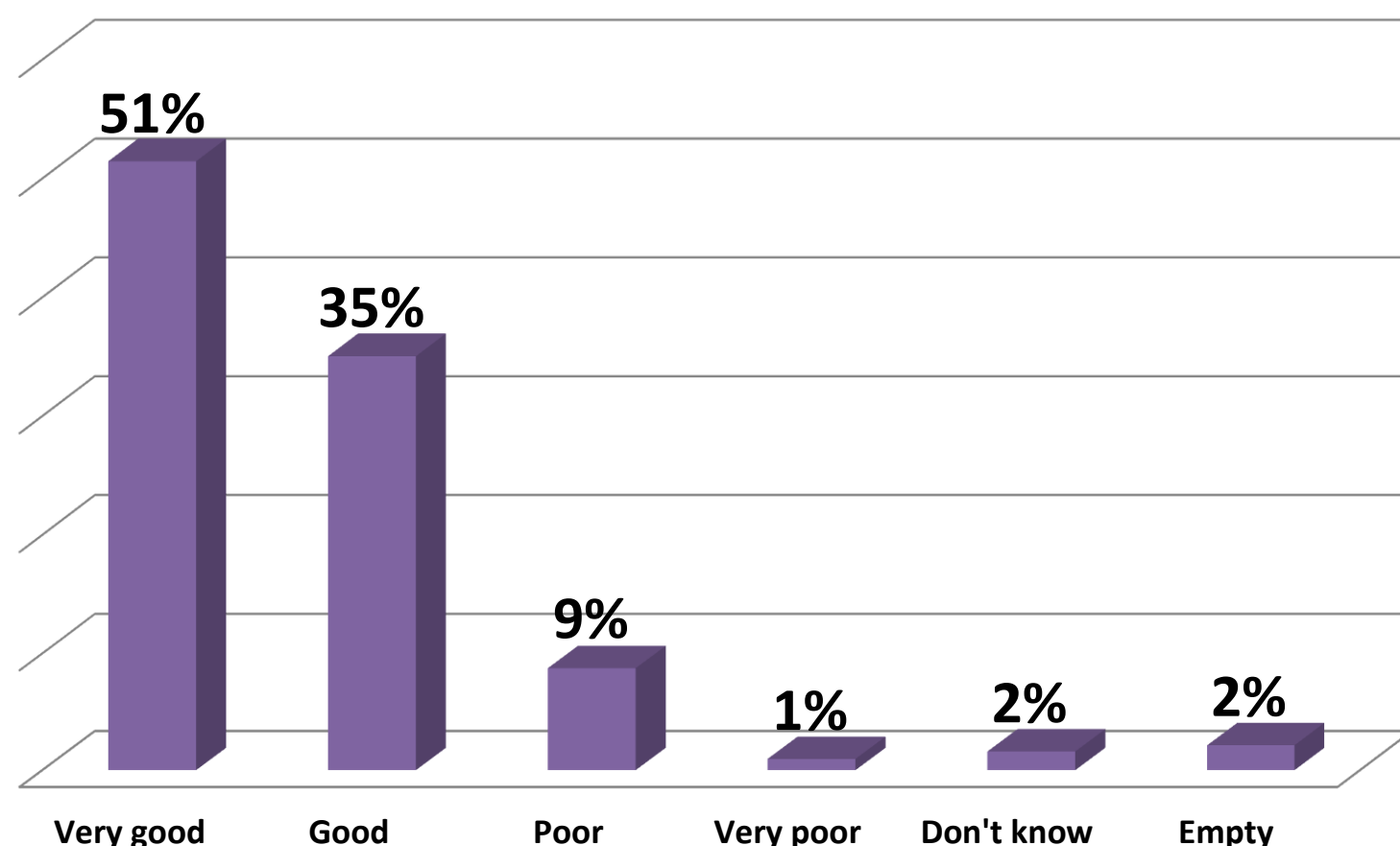
Up-to-date



Subject range

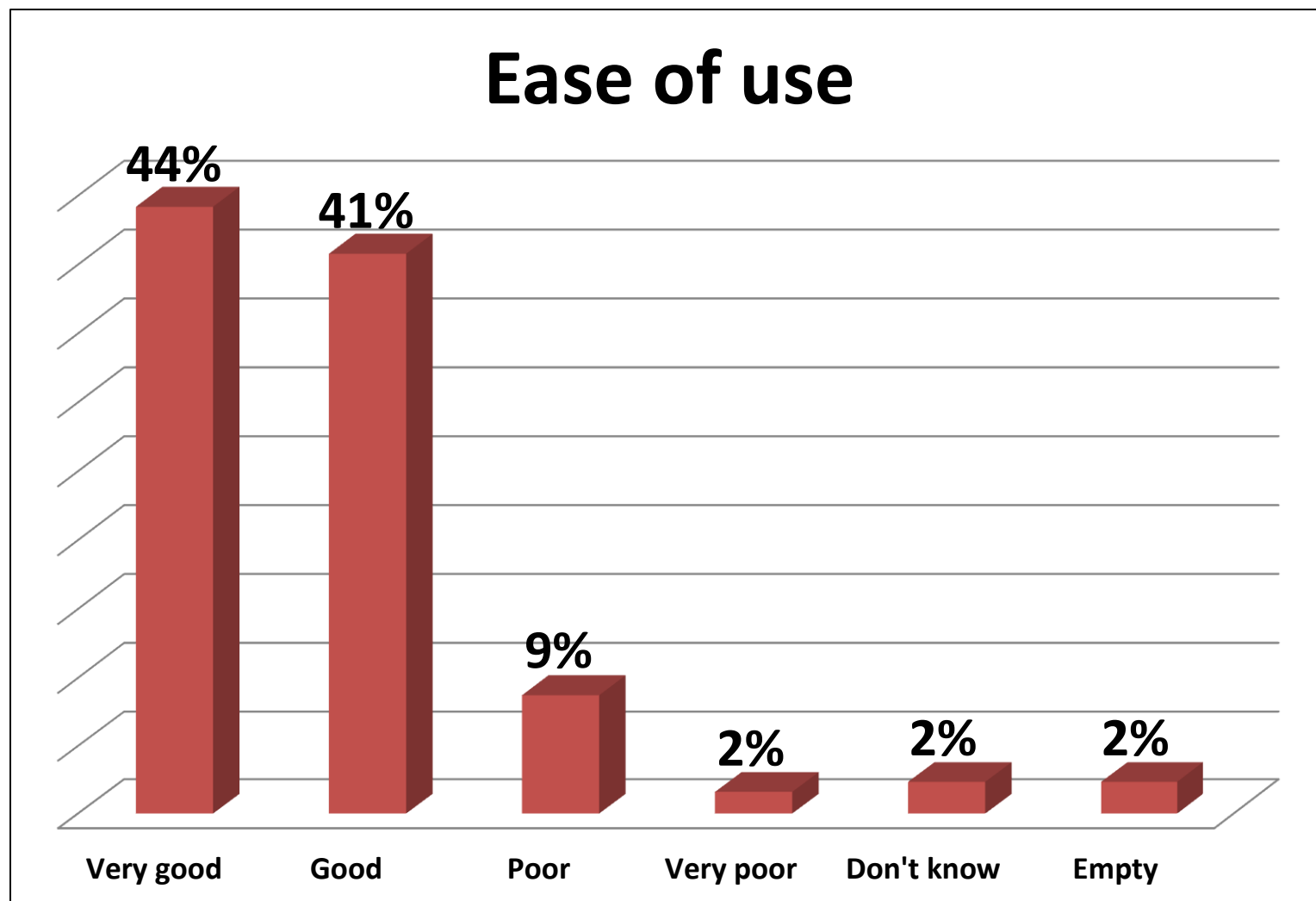


Accessibility

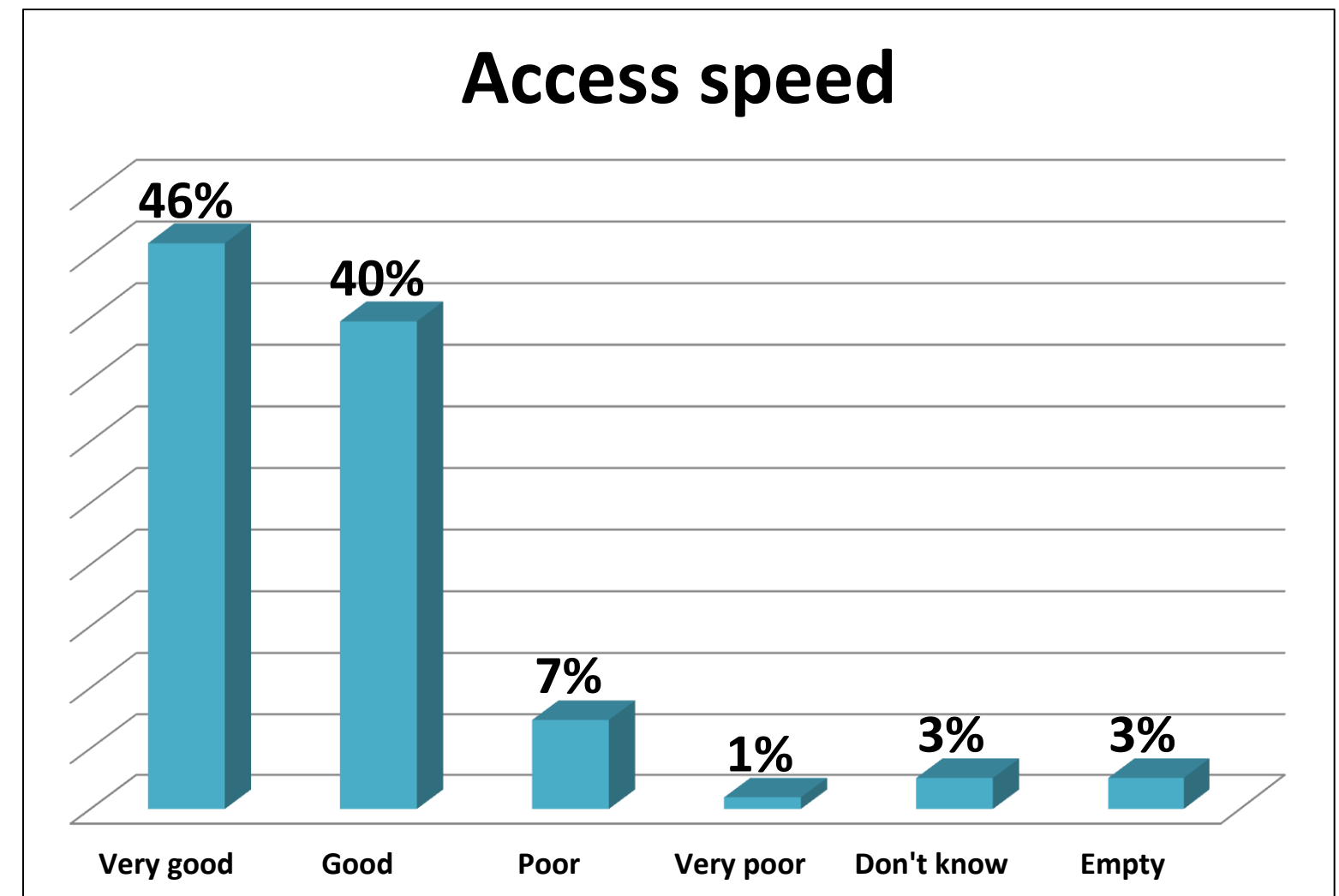


6 - Please evaluate the library catalog according to the following criteria.

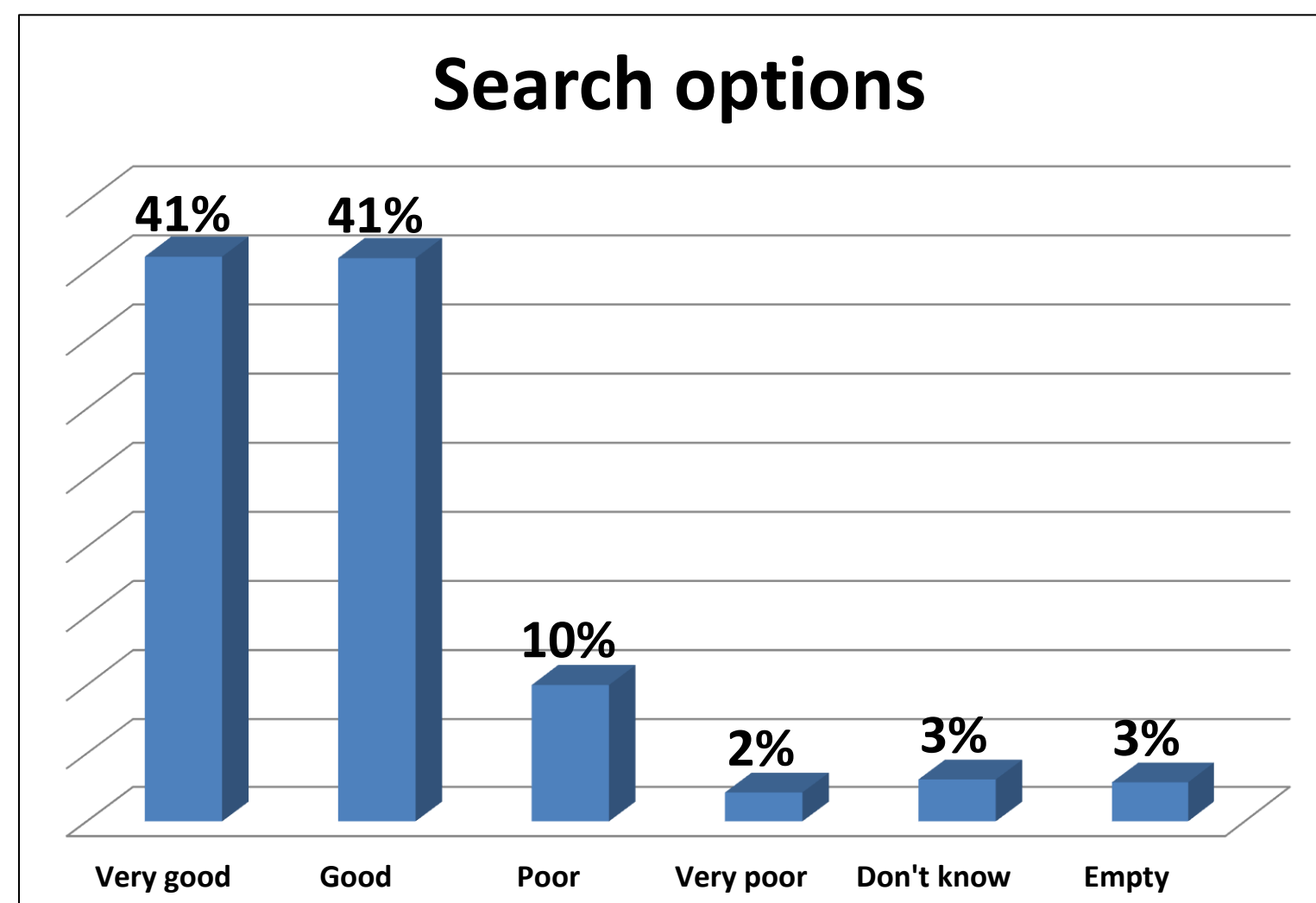
Ease of use



Access speed

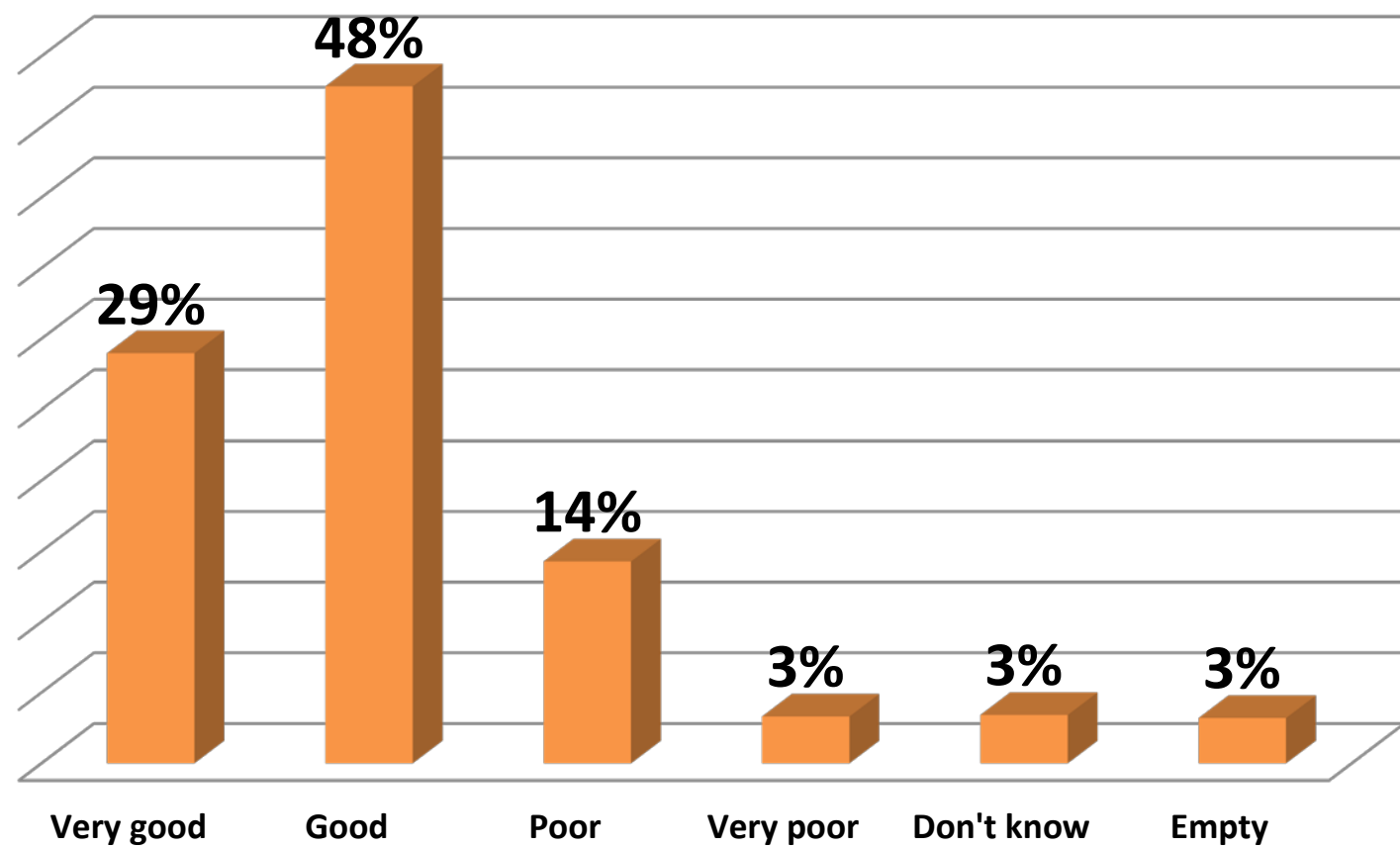


Search options

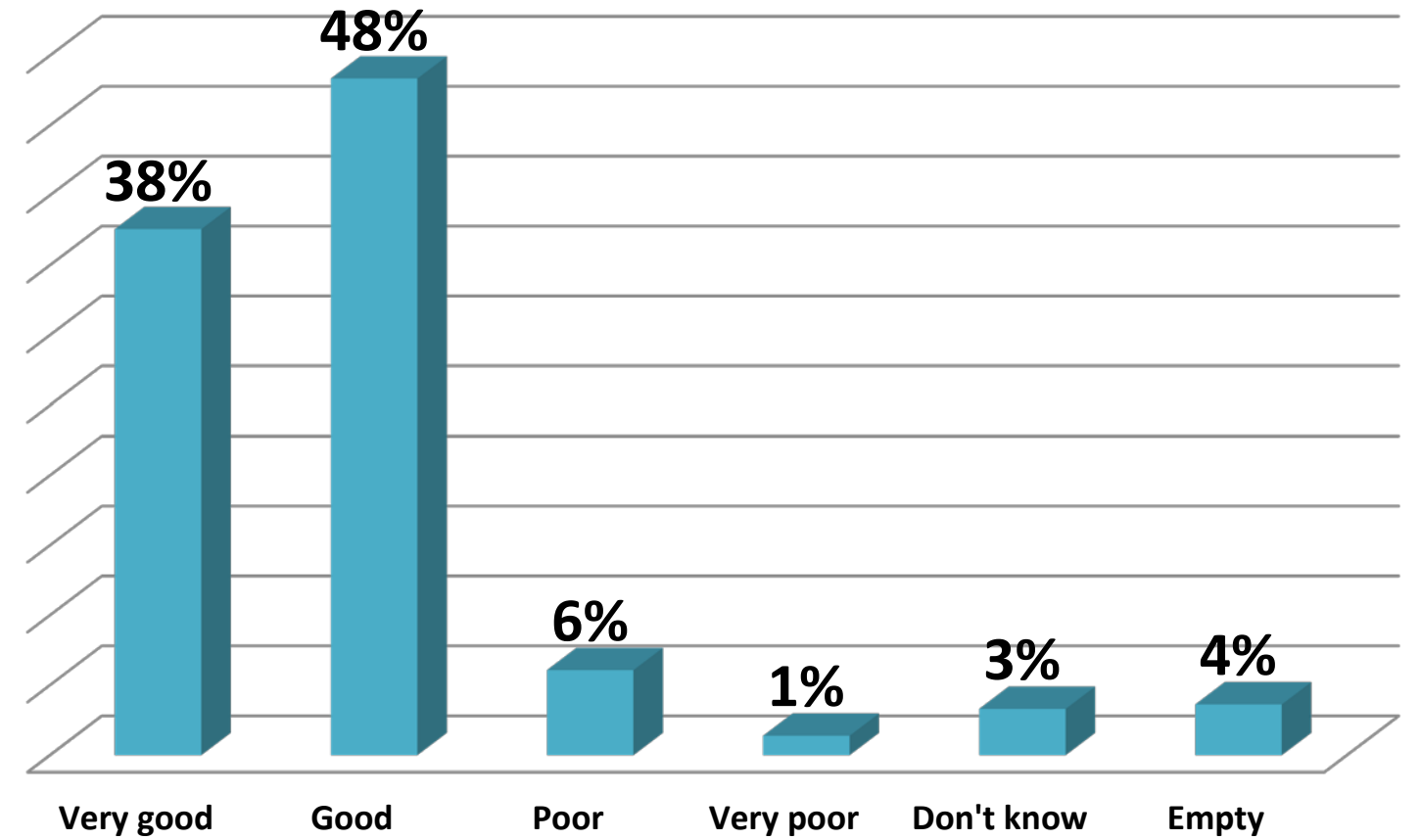


7 - Please evaluate the library website according to the following criteria.

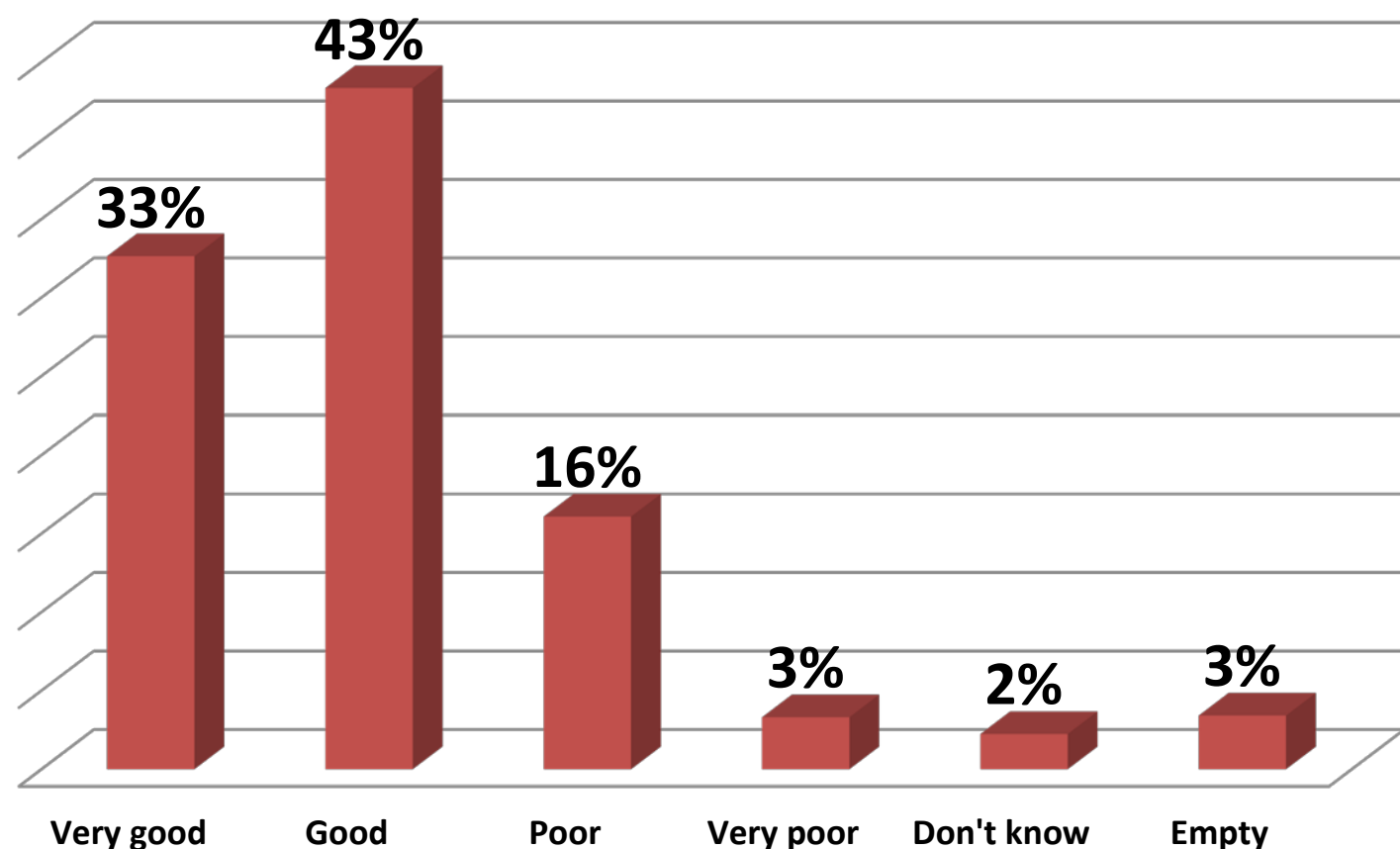
Interface



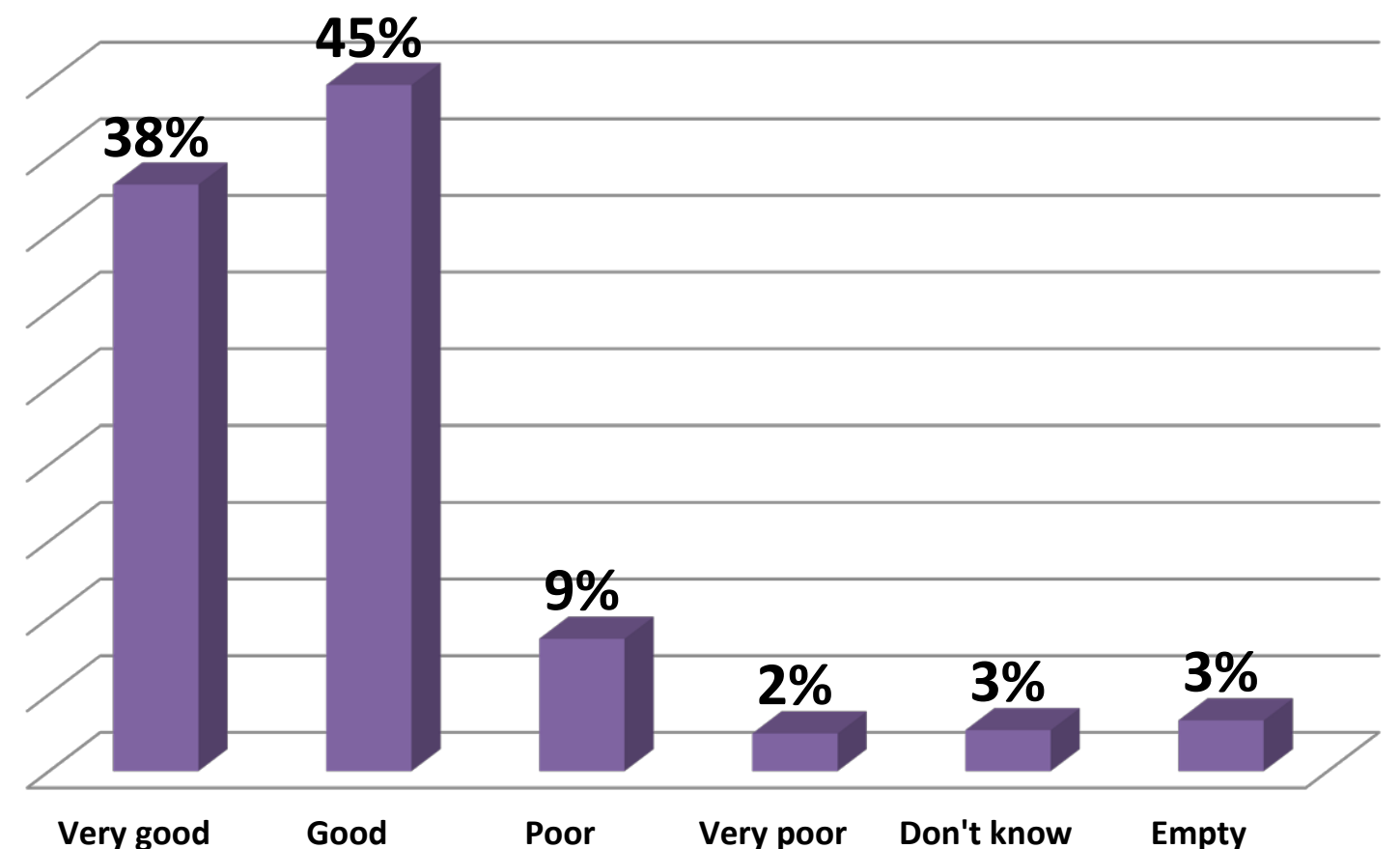
Content



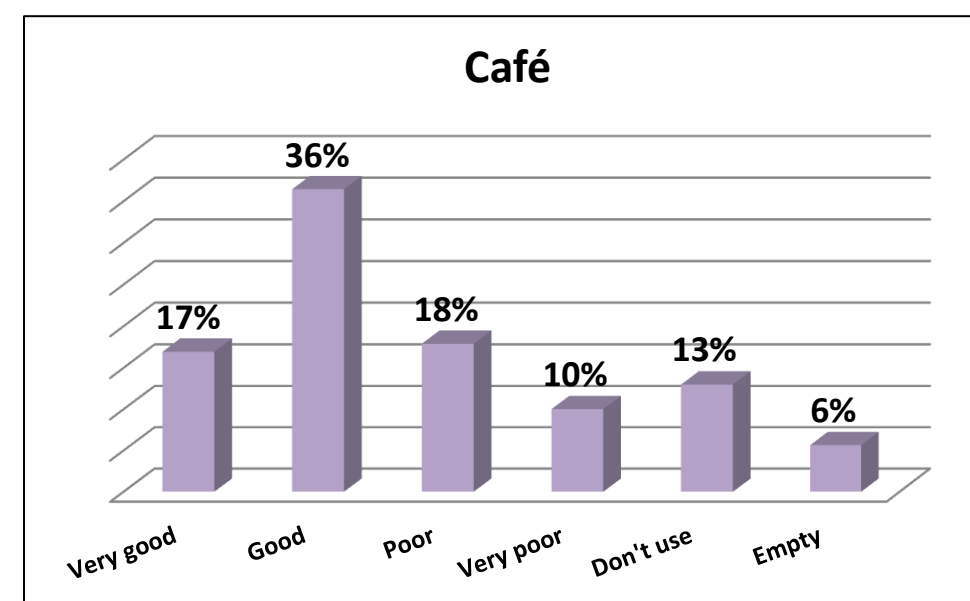
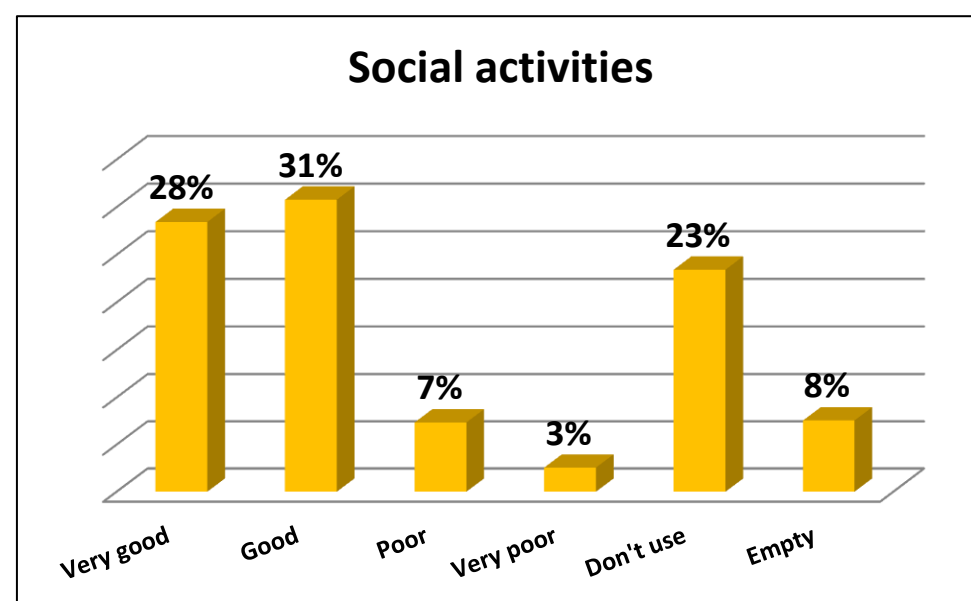
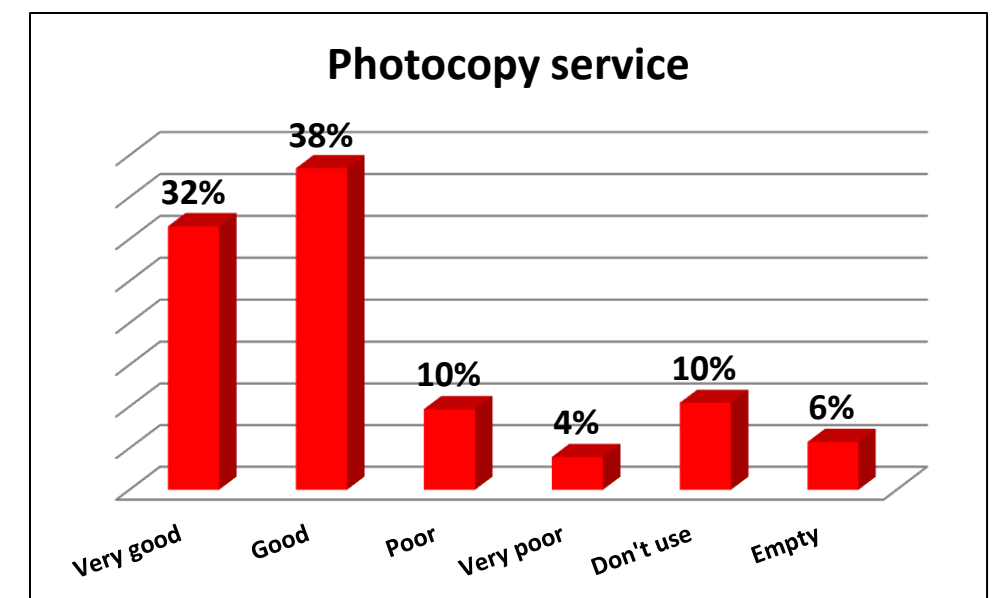
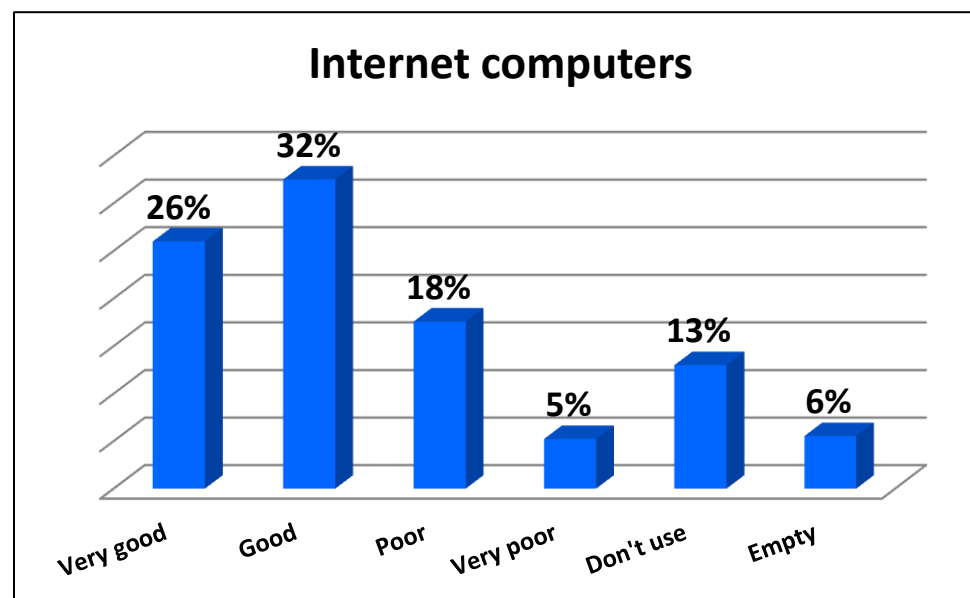
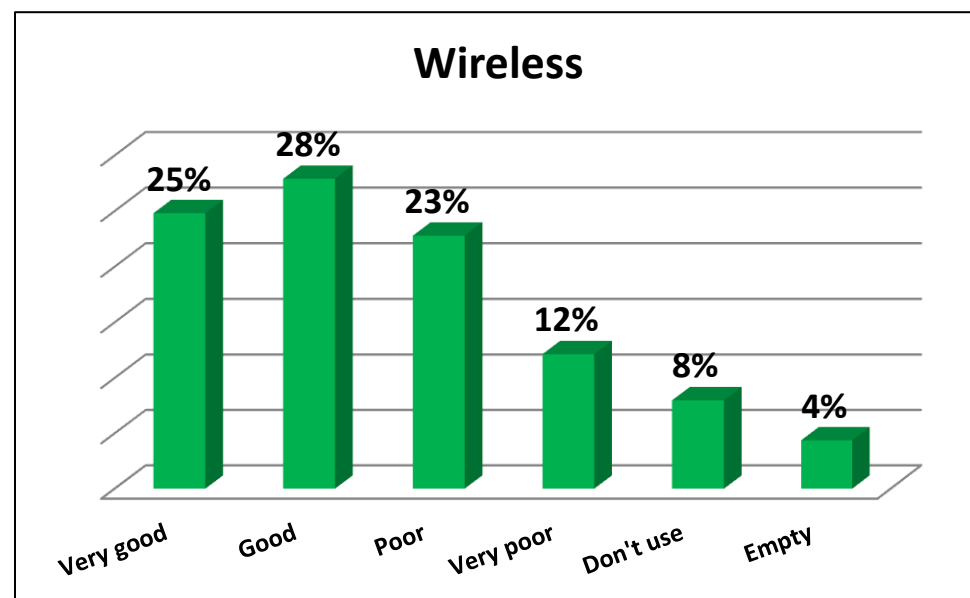
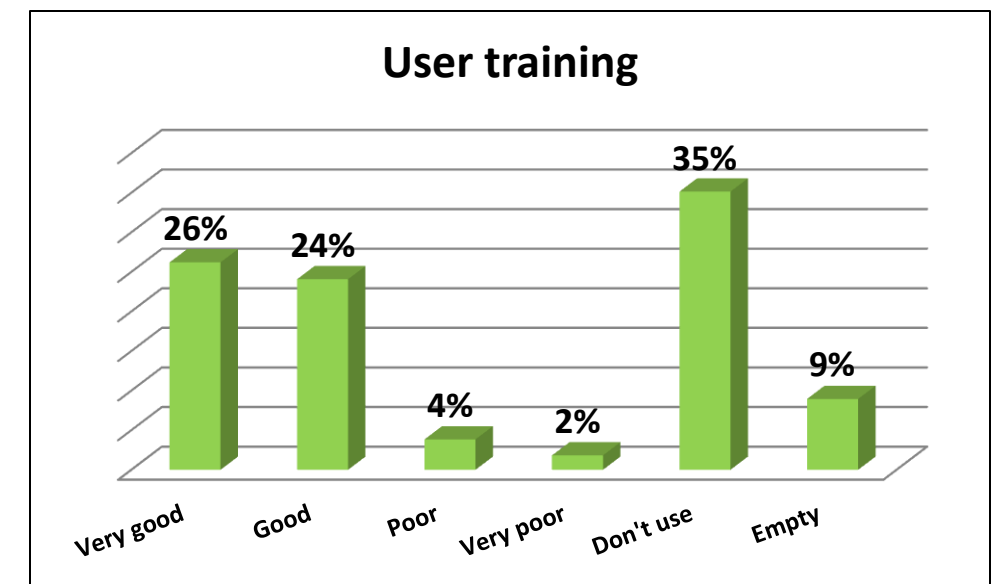
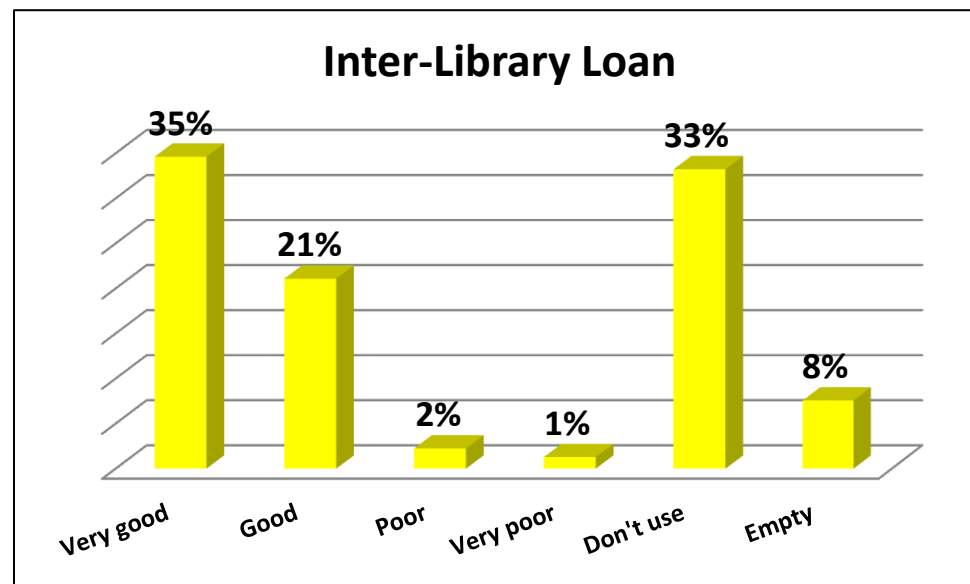
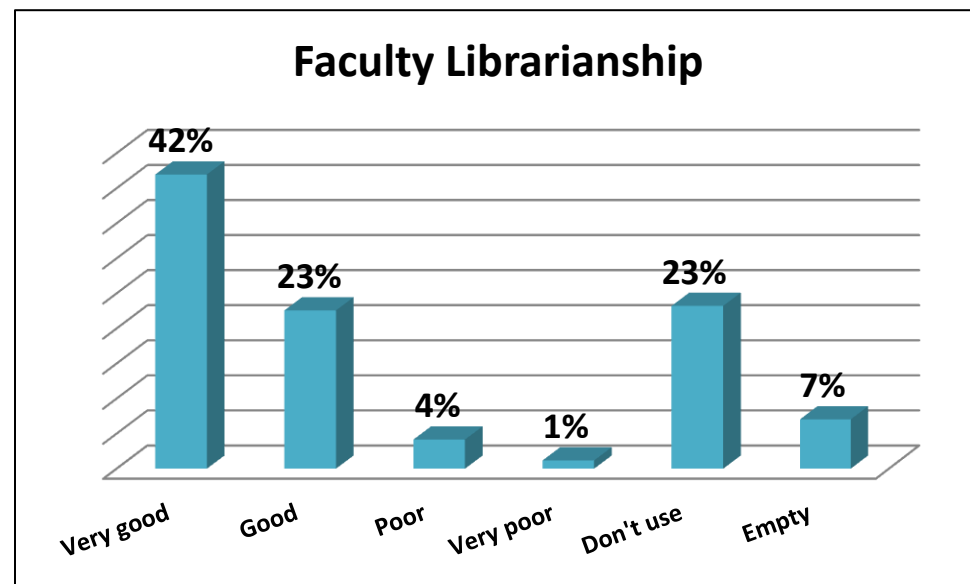
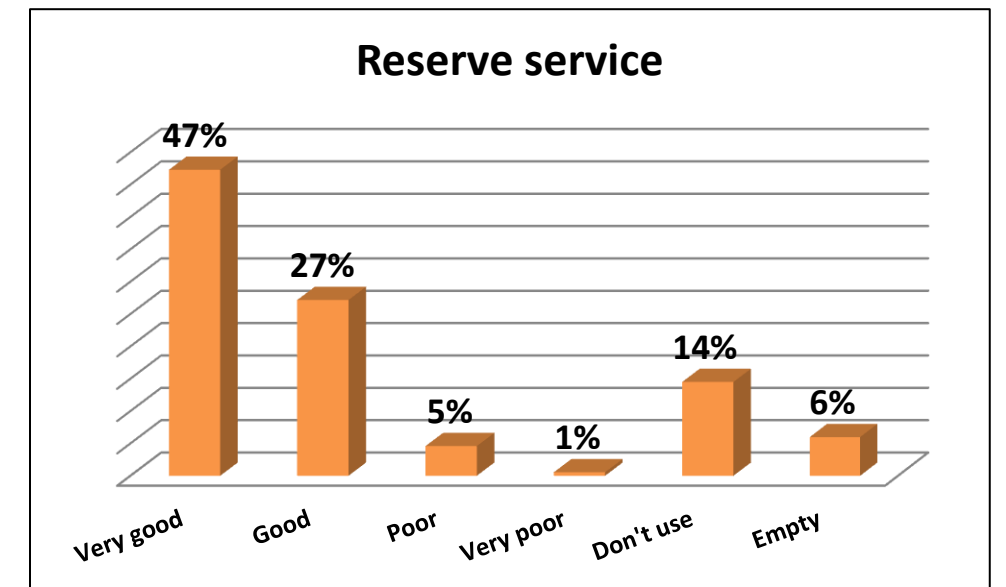
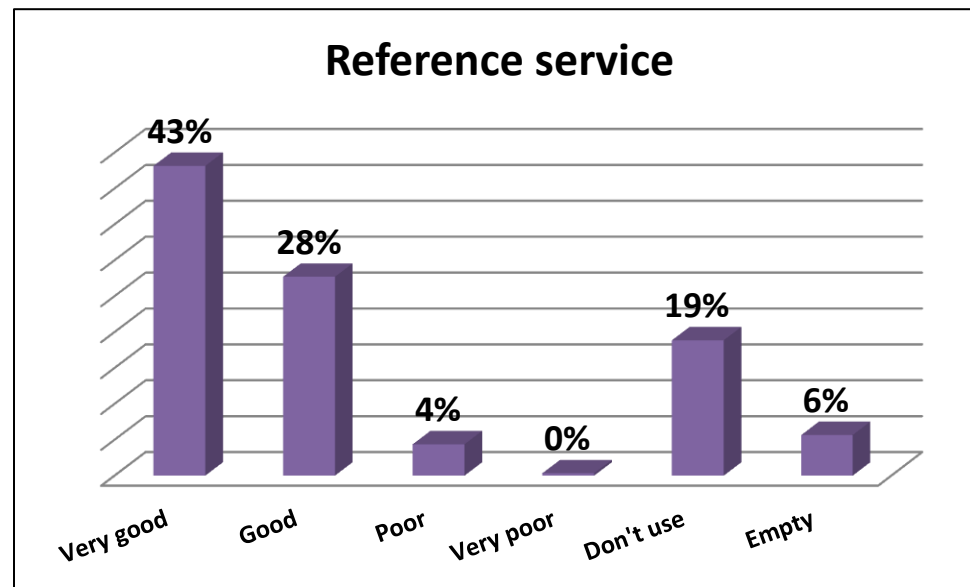
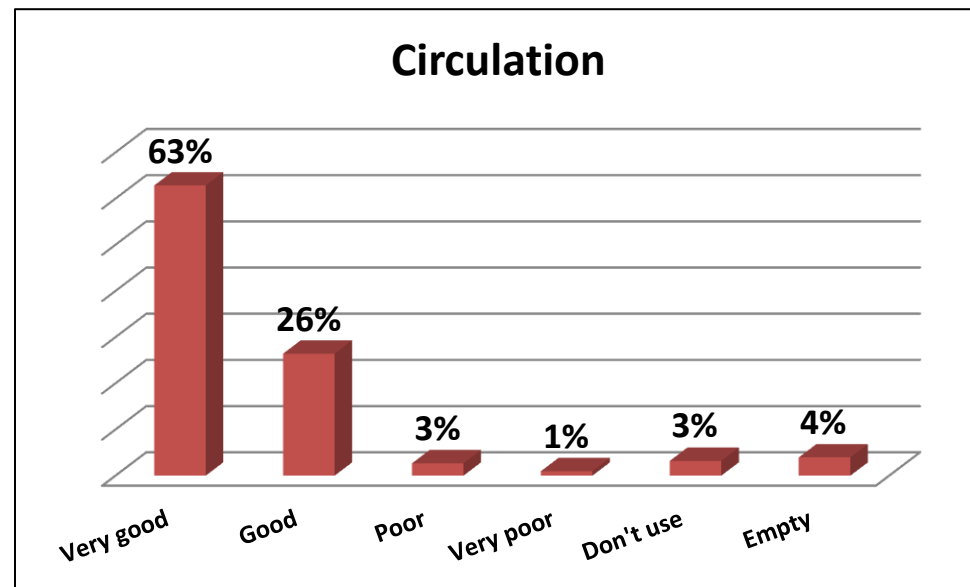
Easy to use



Accessibility

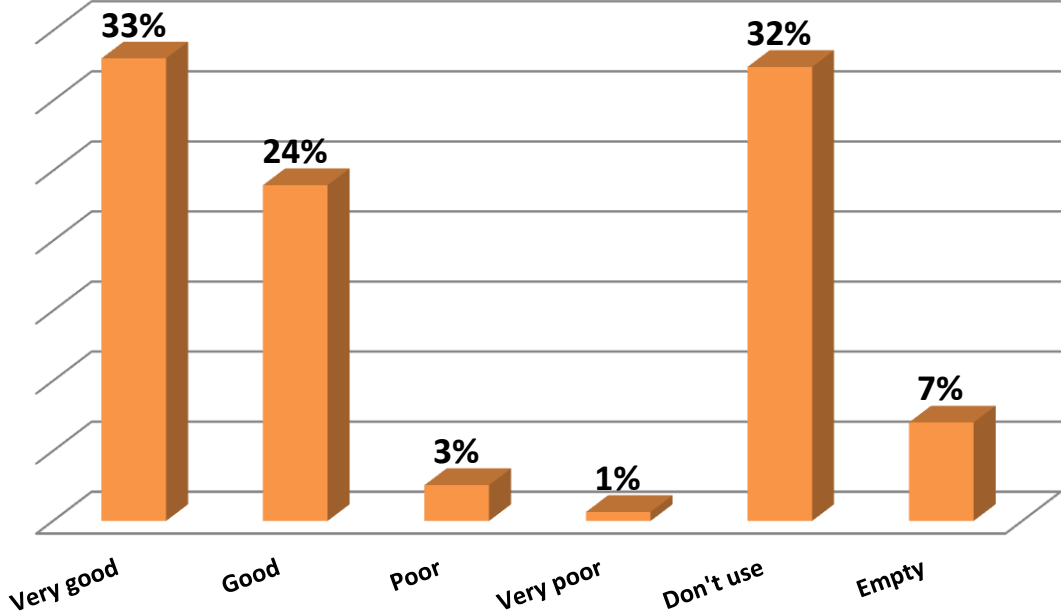


8 - How satisfied are you with the following library services?

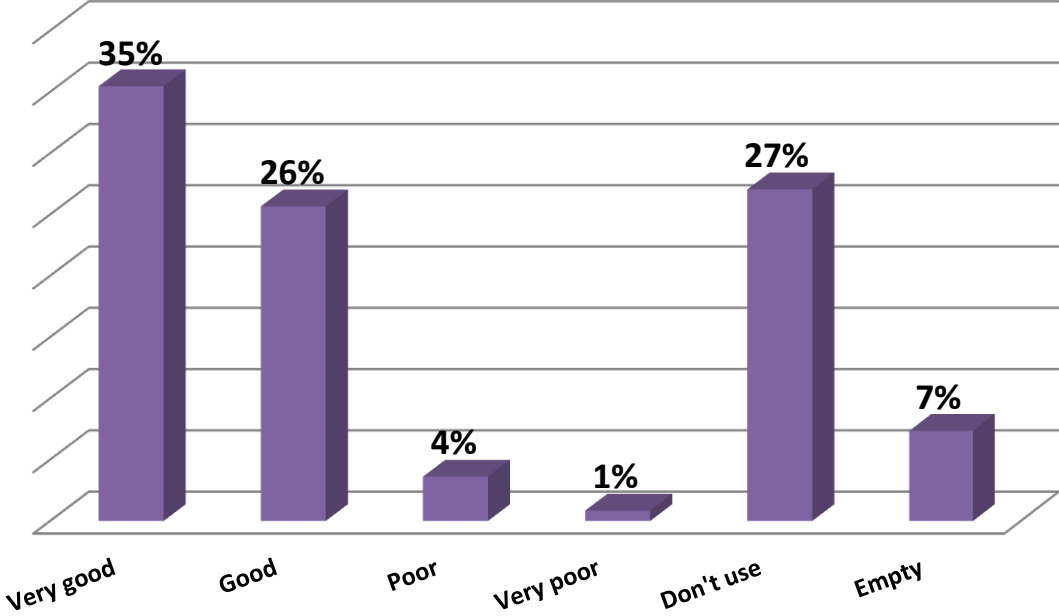


9 - How satisfied are you with the following online library services?

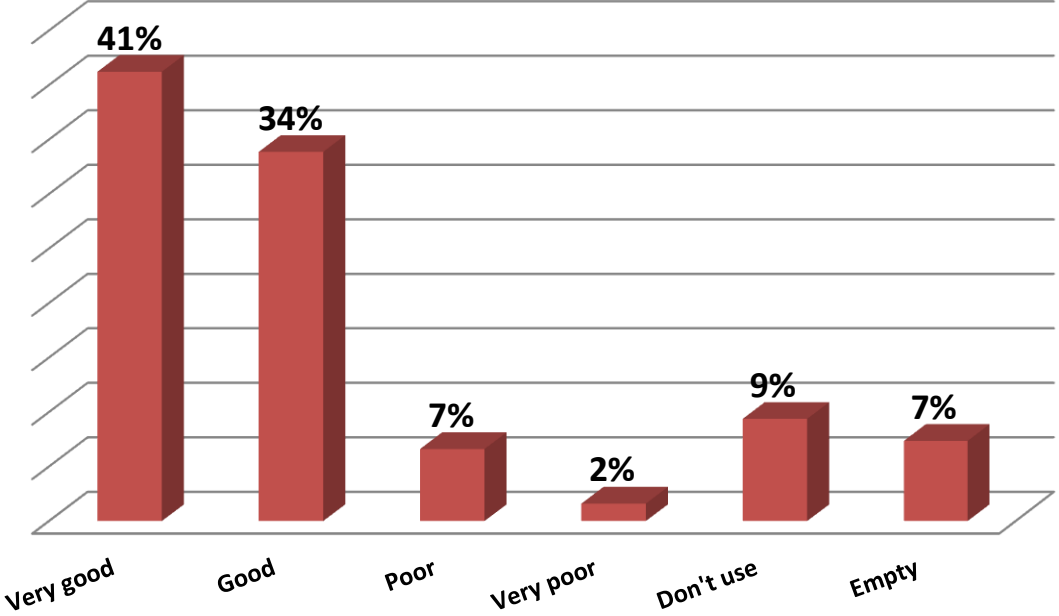
Ask a Librarian



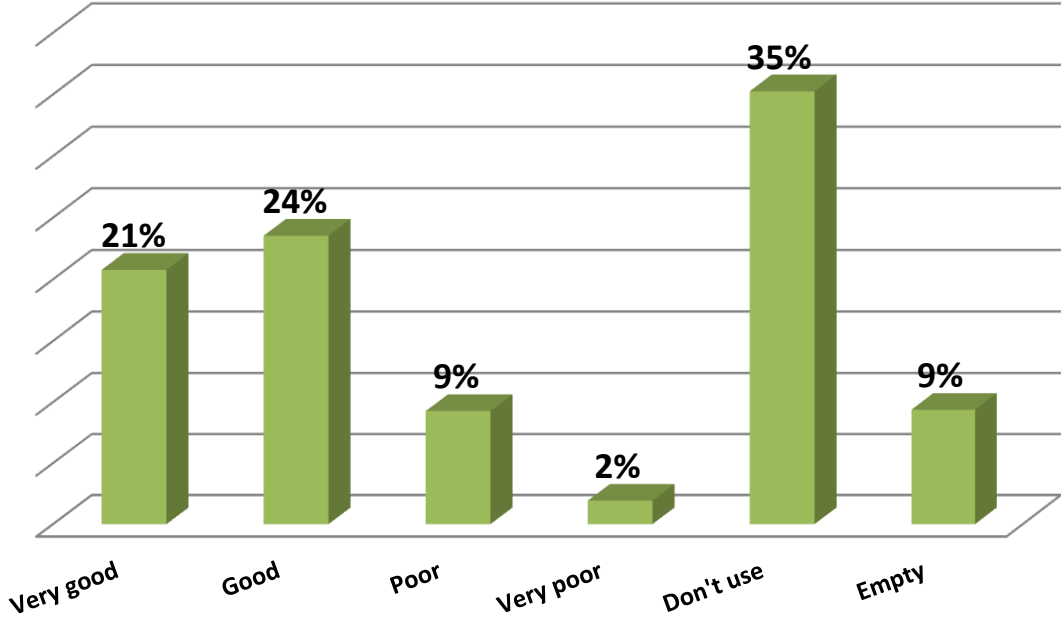
E-reserve



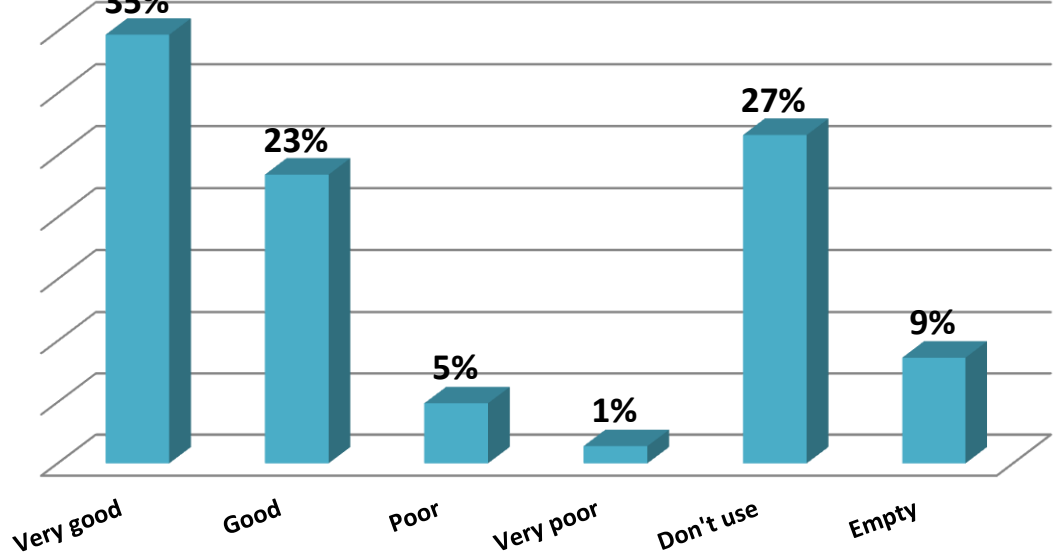
Quick Search



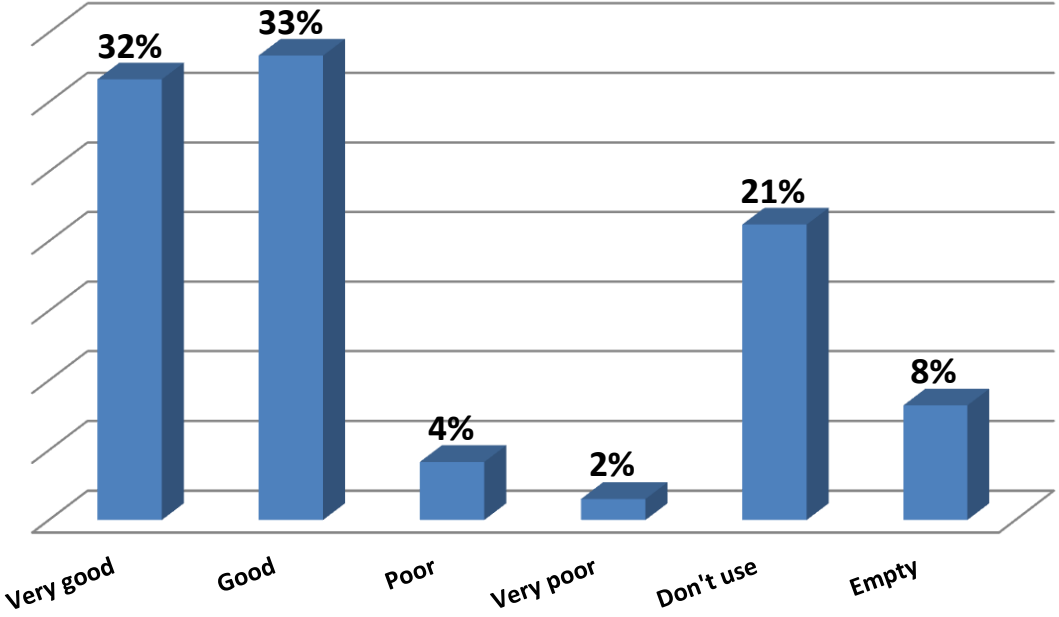
Social media



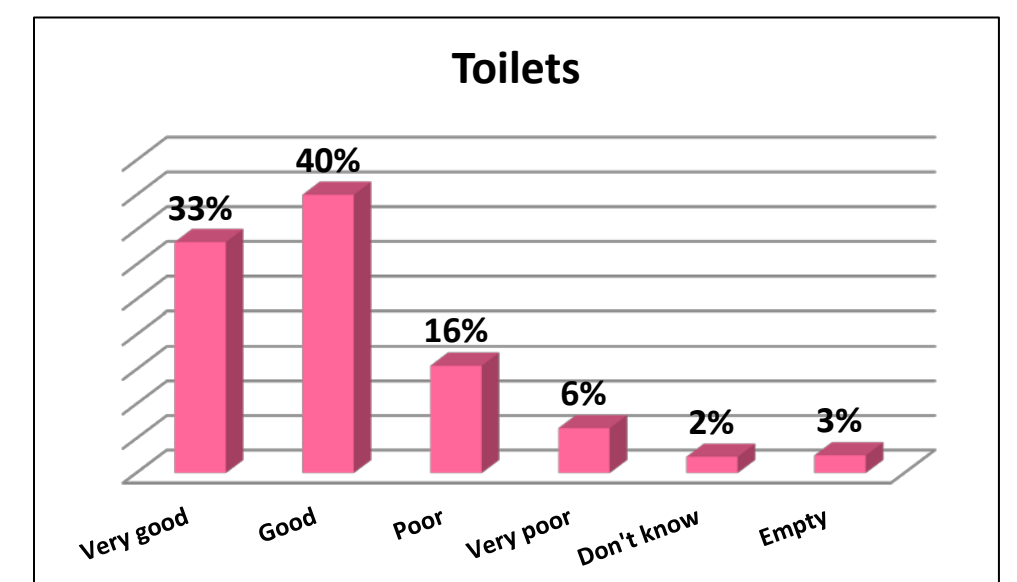
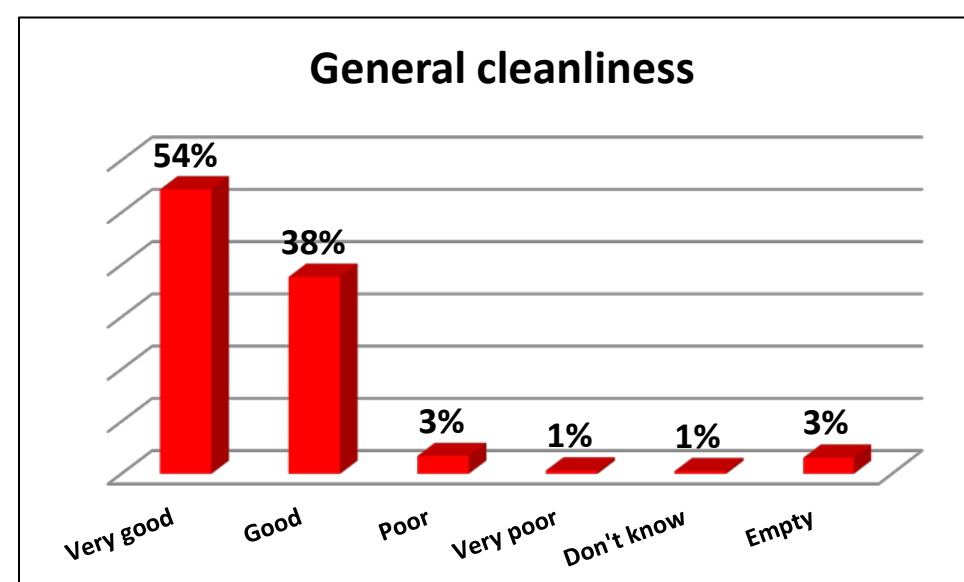
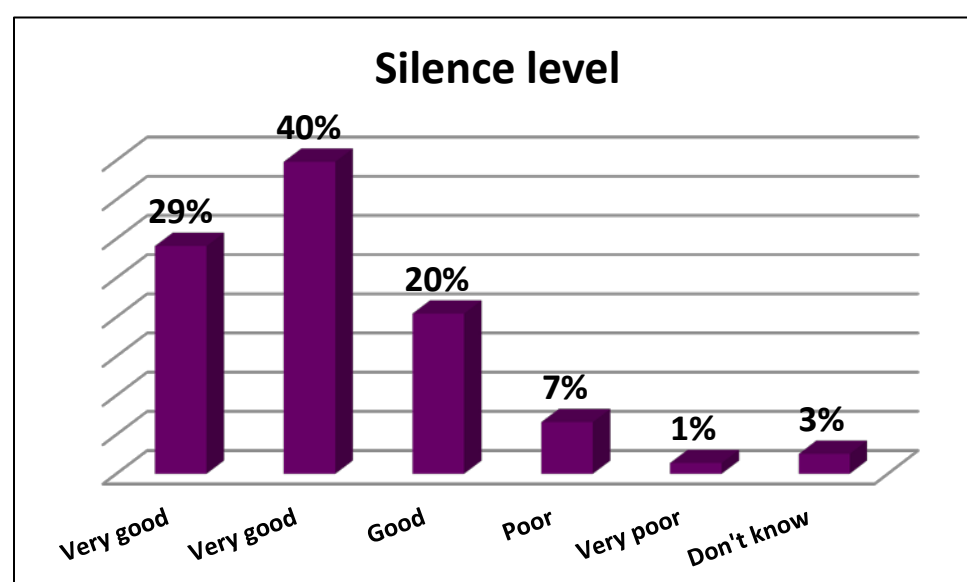
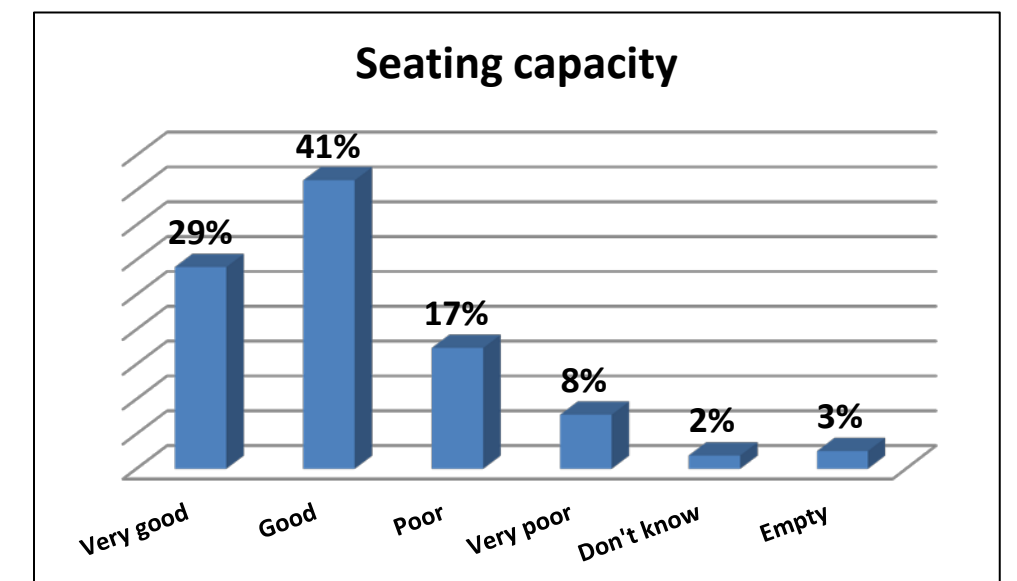
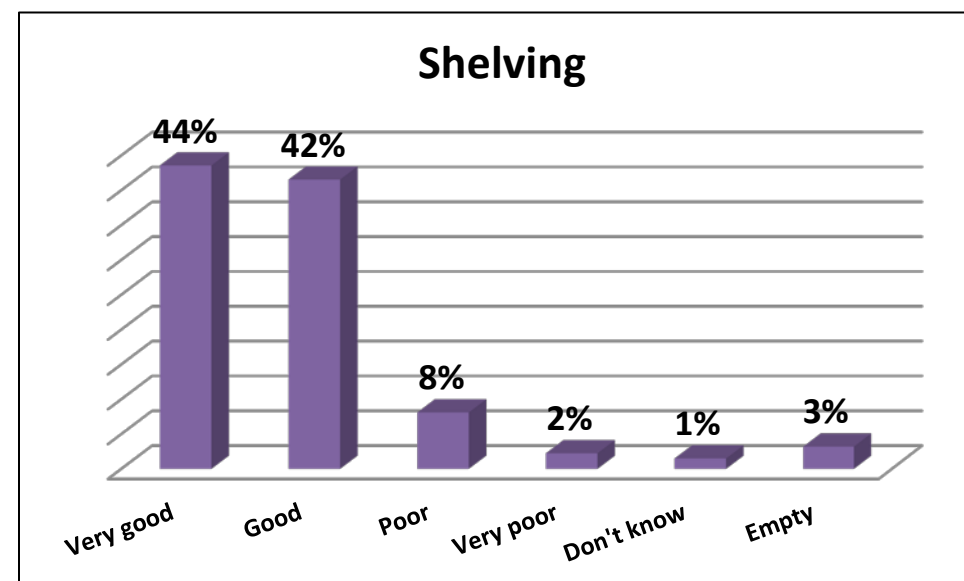
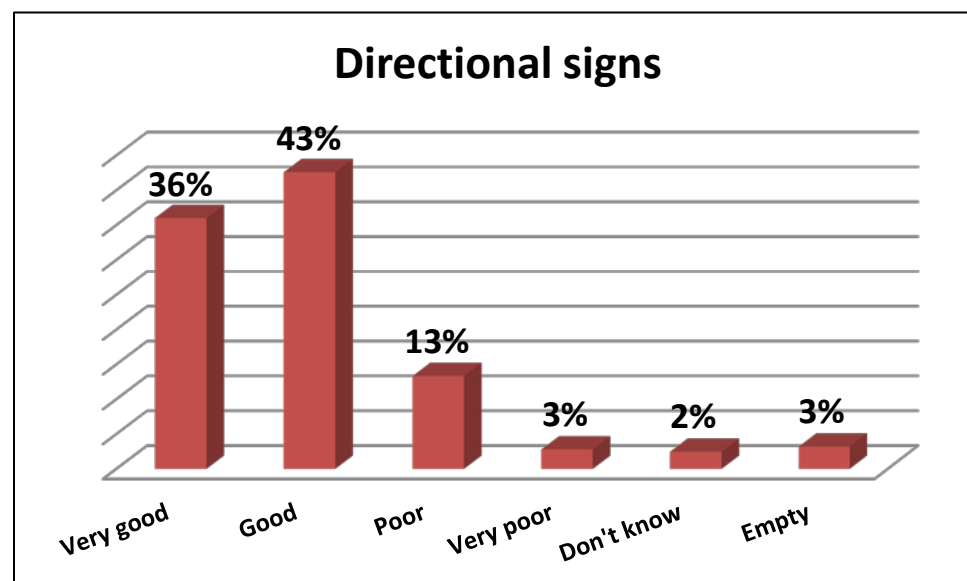
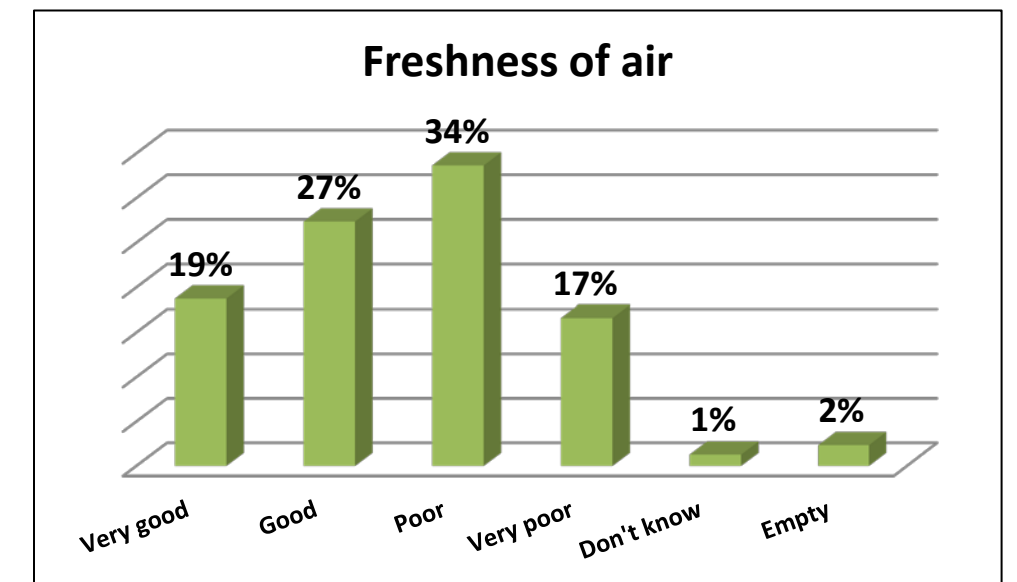
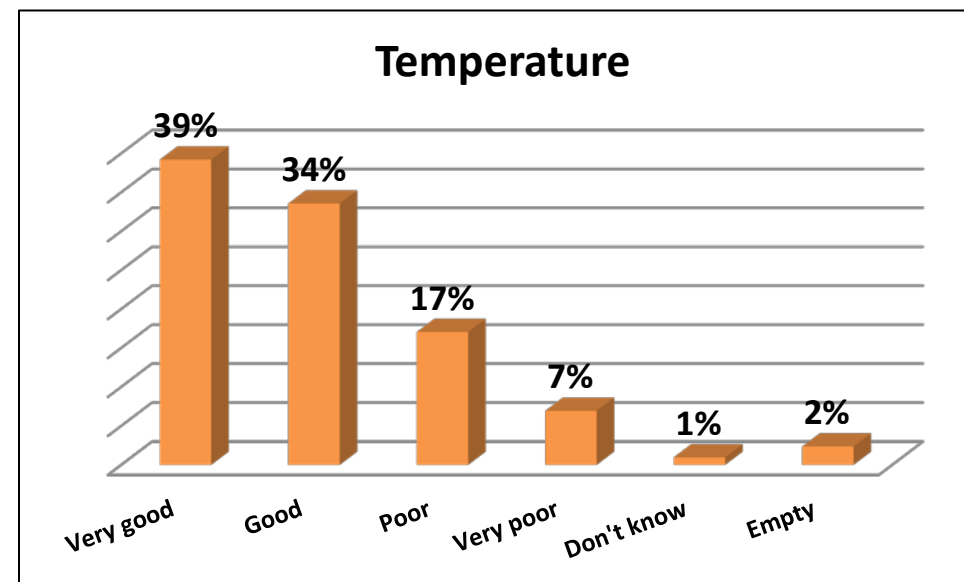
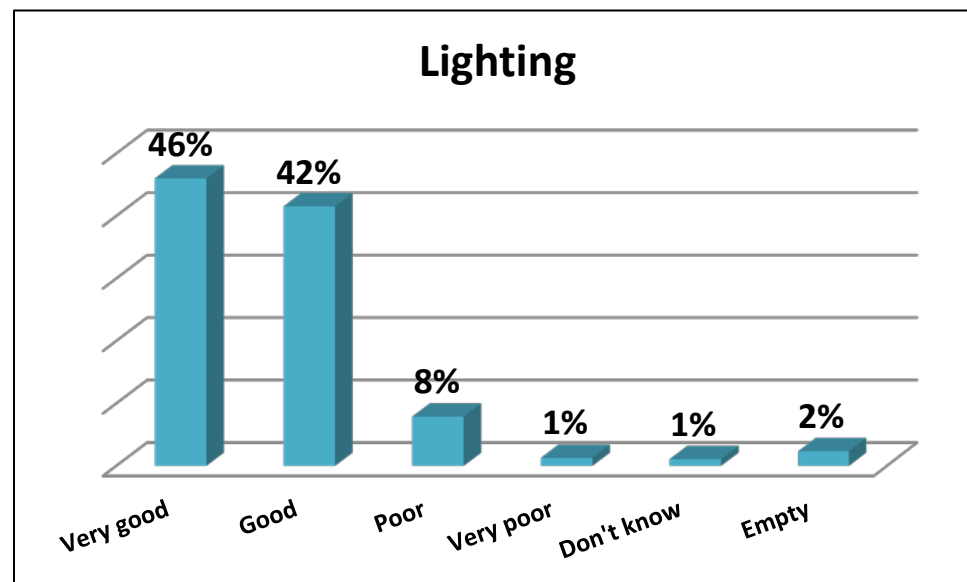
Electronic forms (material request form, ILL request form...)



Announcements

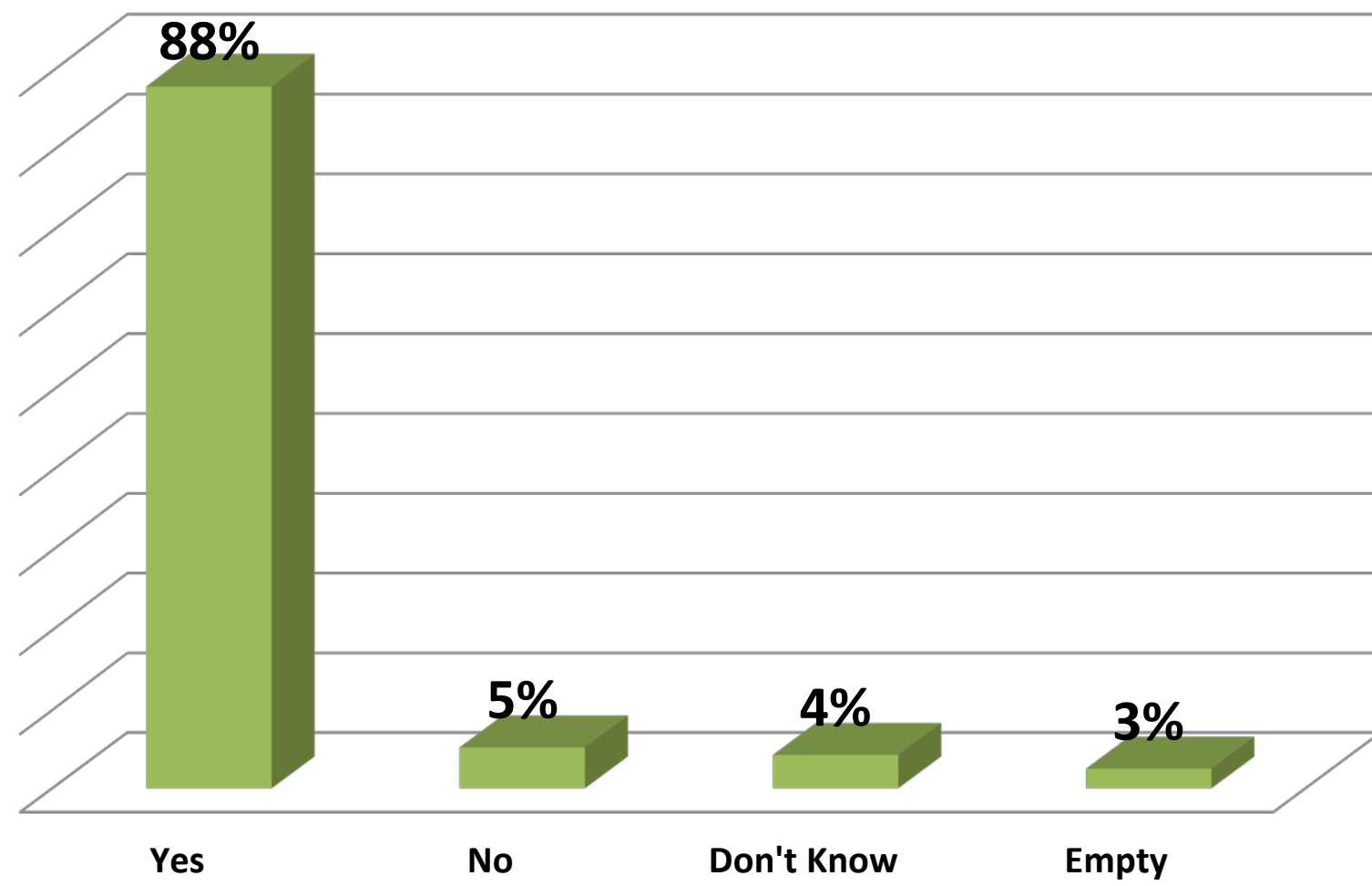


10 - How satisfied are you with the following physical aspects of Bilkent University Library?

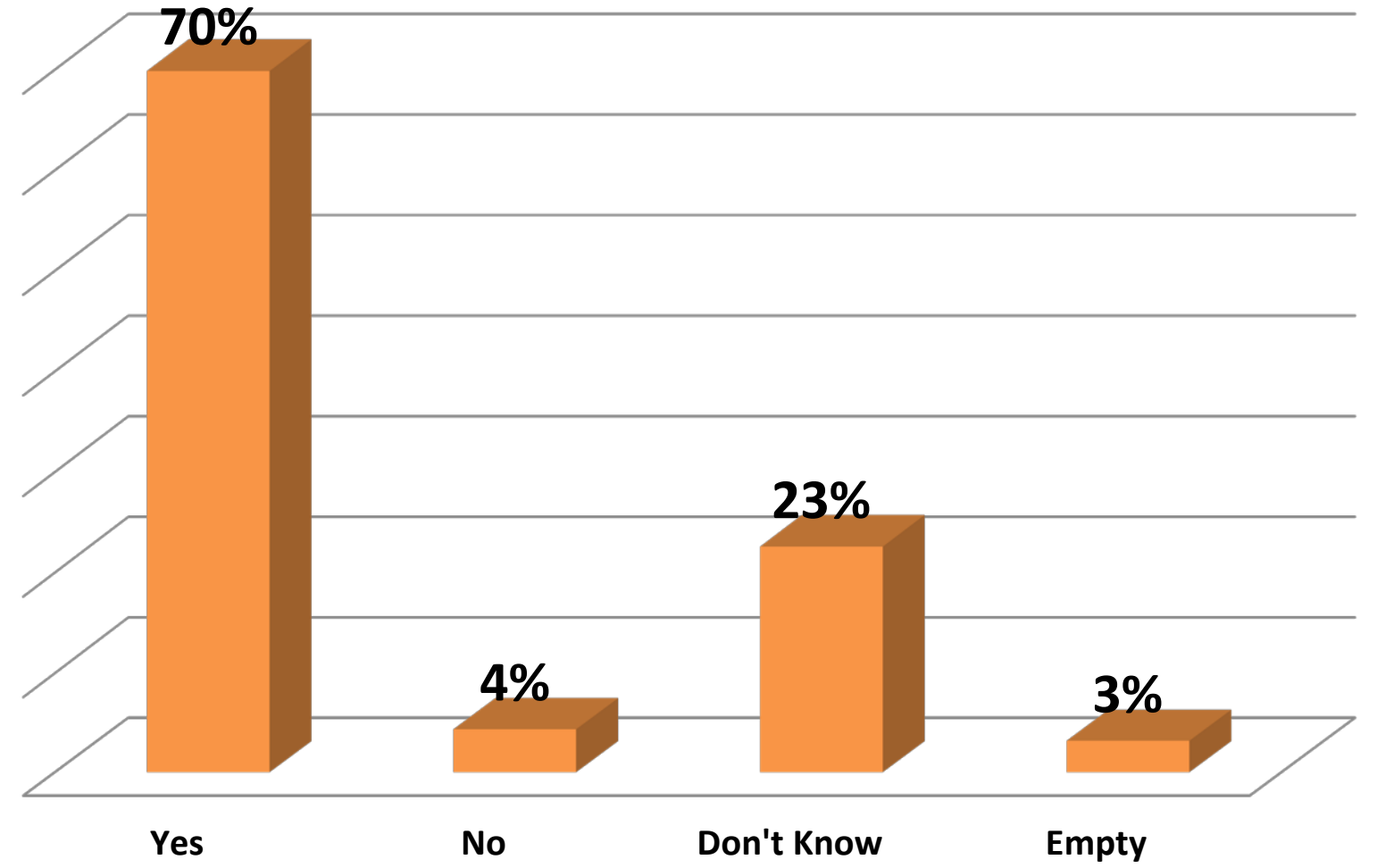


11 - How satisfied are you with the staff of Bilkent University Library?

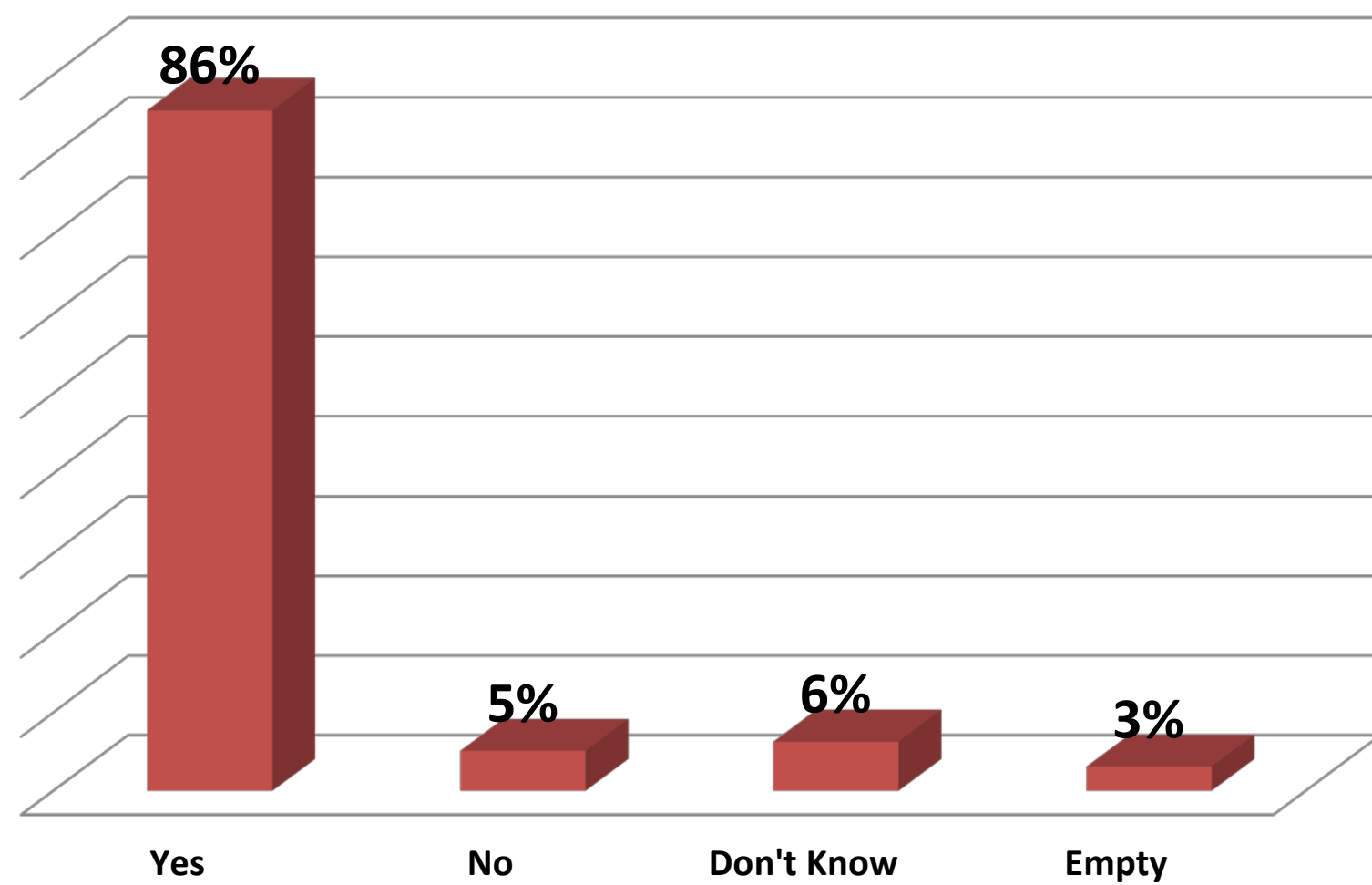
Friendly



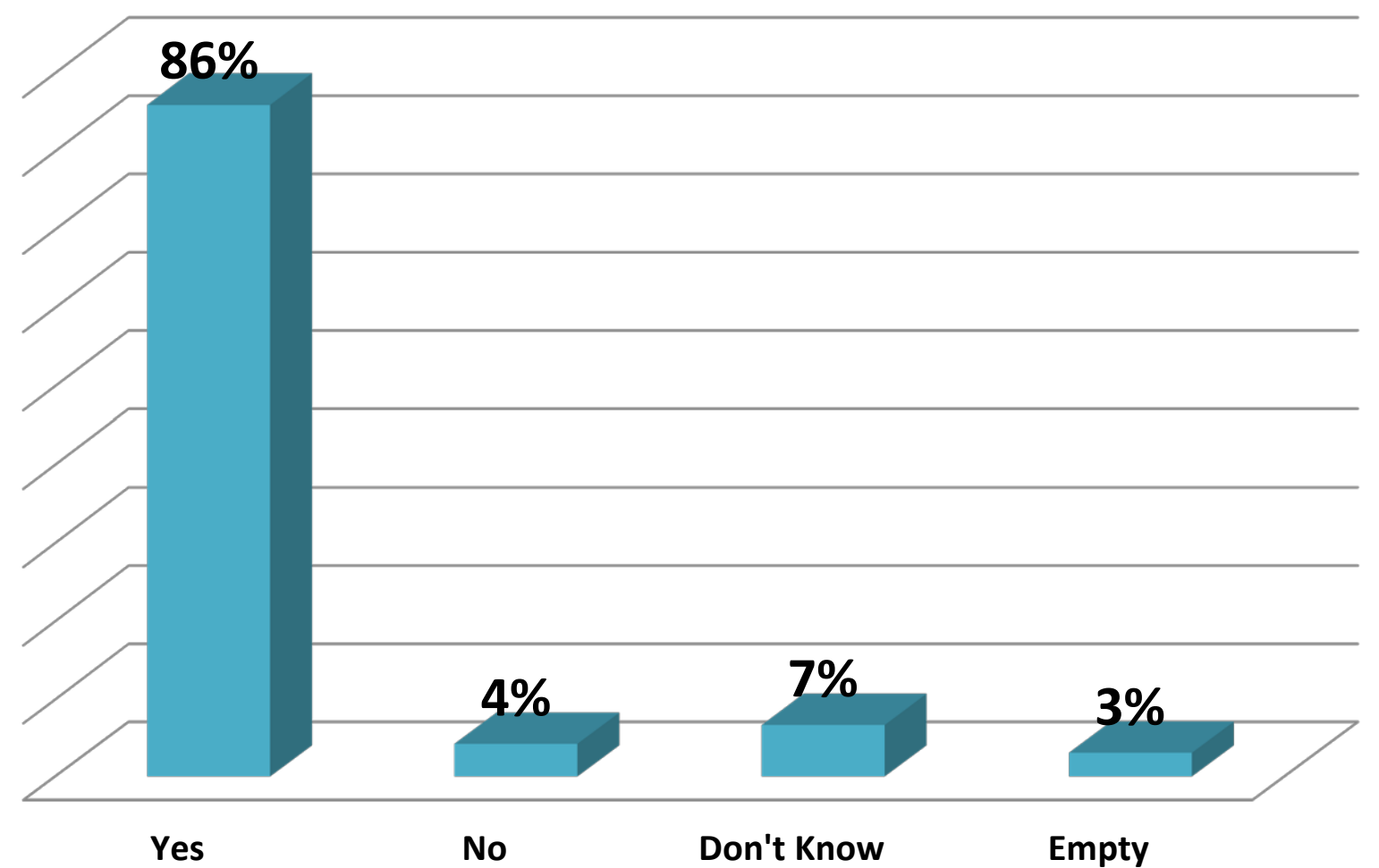
Expert in the field



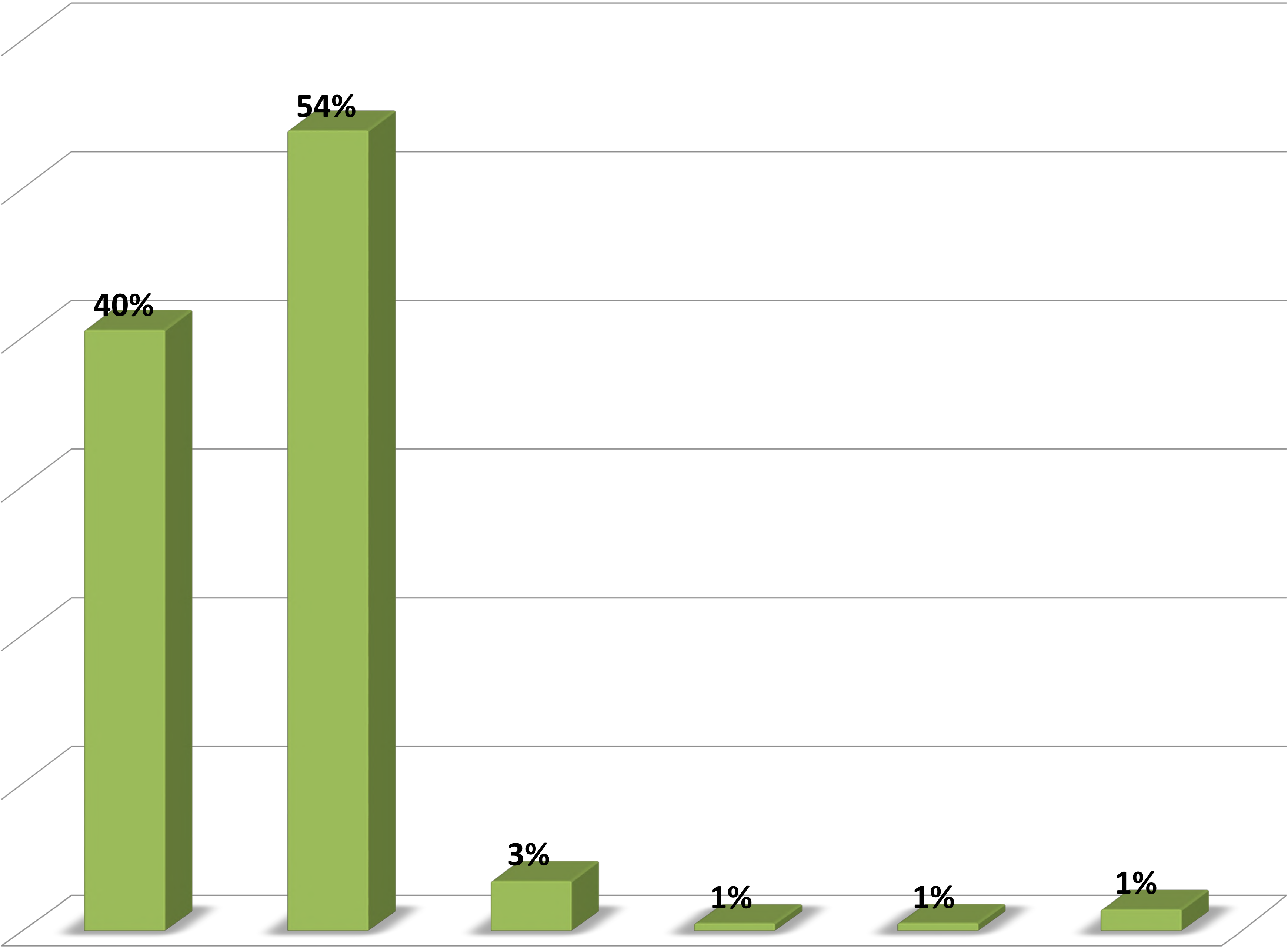
Accessible



Ready to help



12 - Overall, how satisfied are you with Bilkent University Library and its services?



Very good

Good

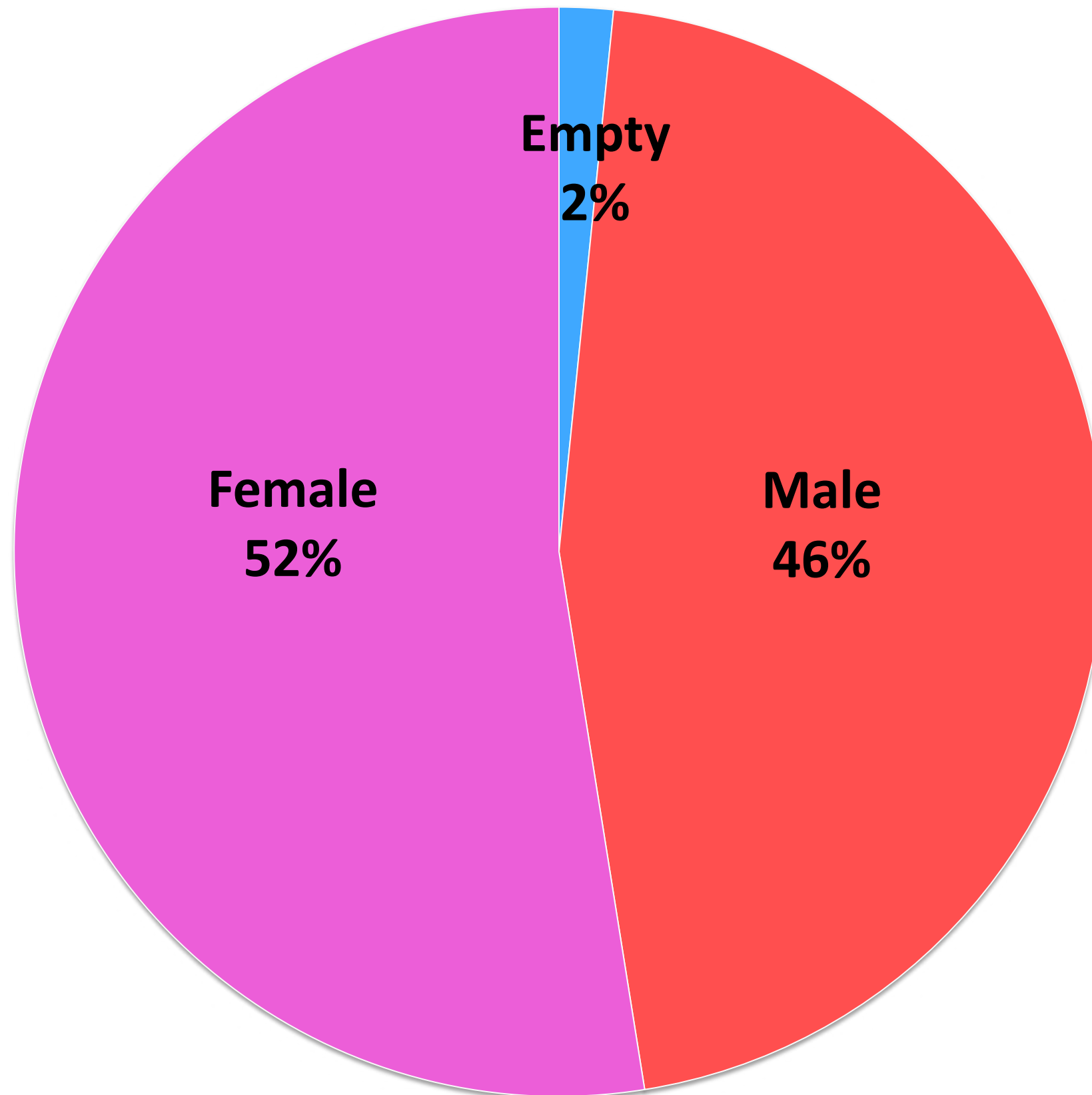
Poor

Very poor

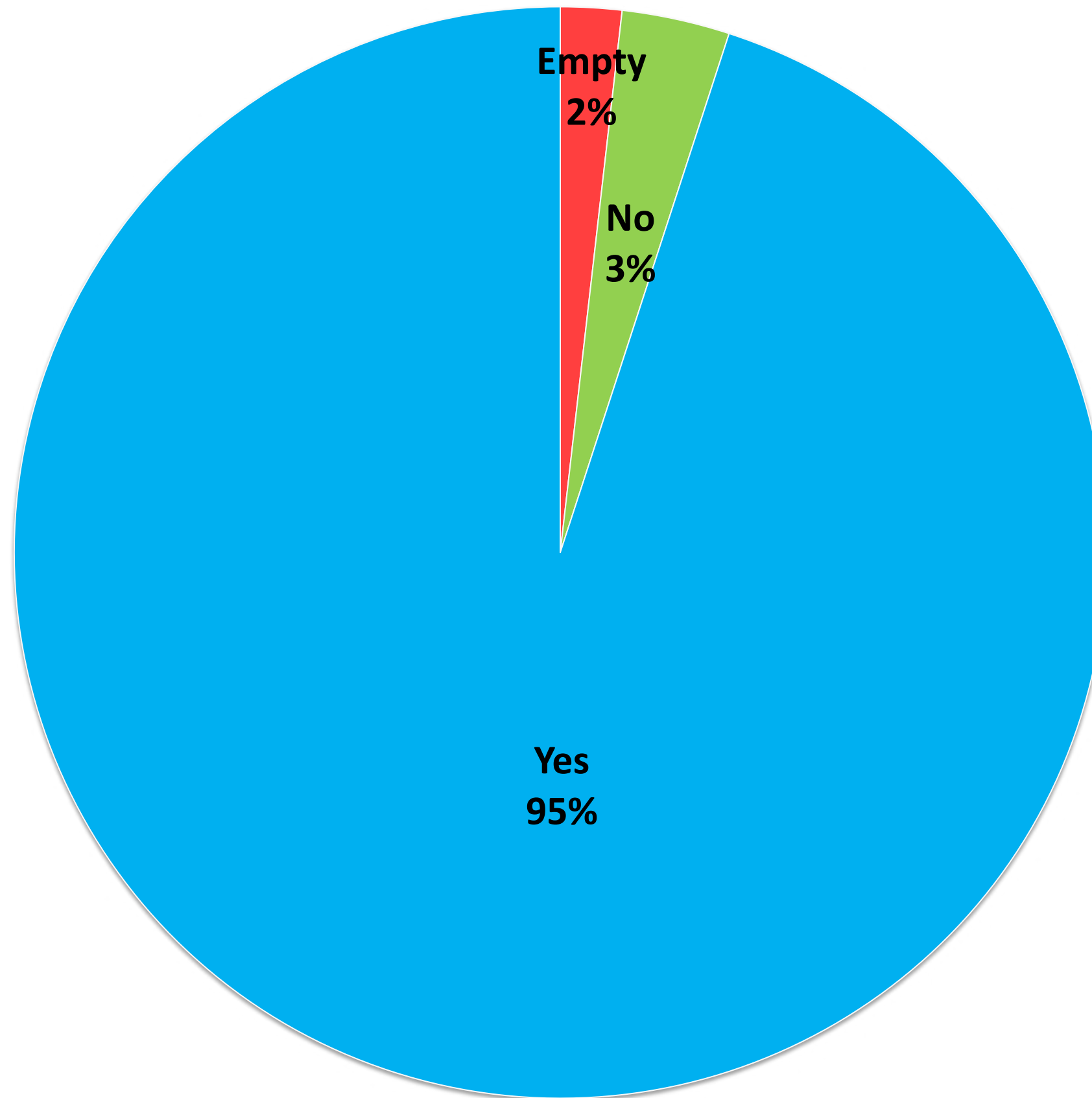
Don't know

Empty

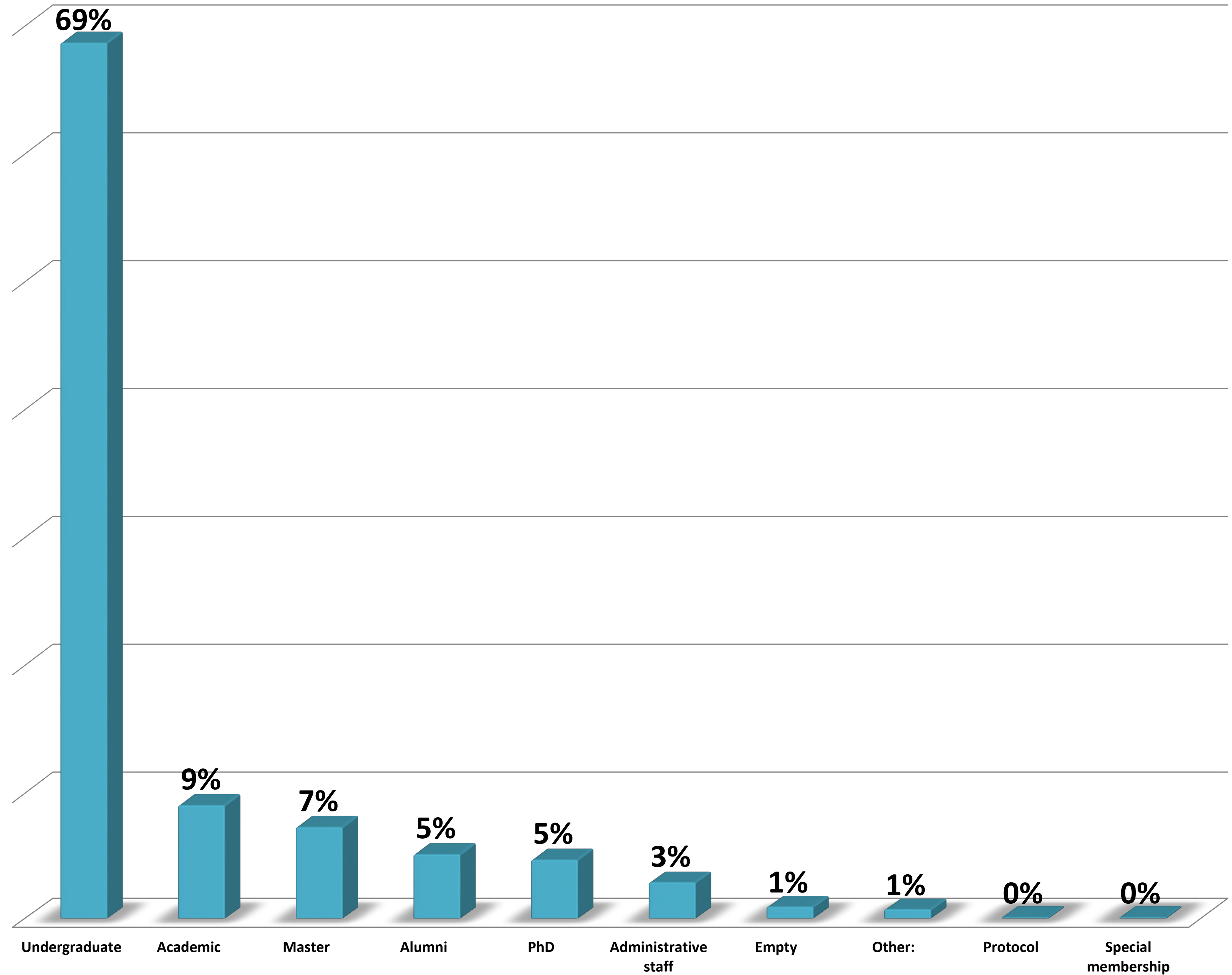
13 - What is your gender?



14 - Are you a member of Bilkent University?



15 - Please indicate your status.



16 - Please specify your faculty or unit.

