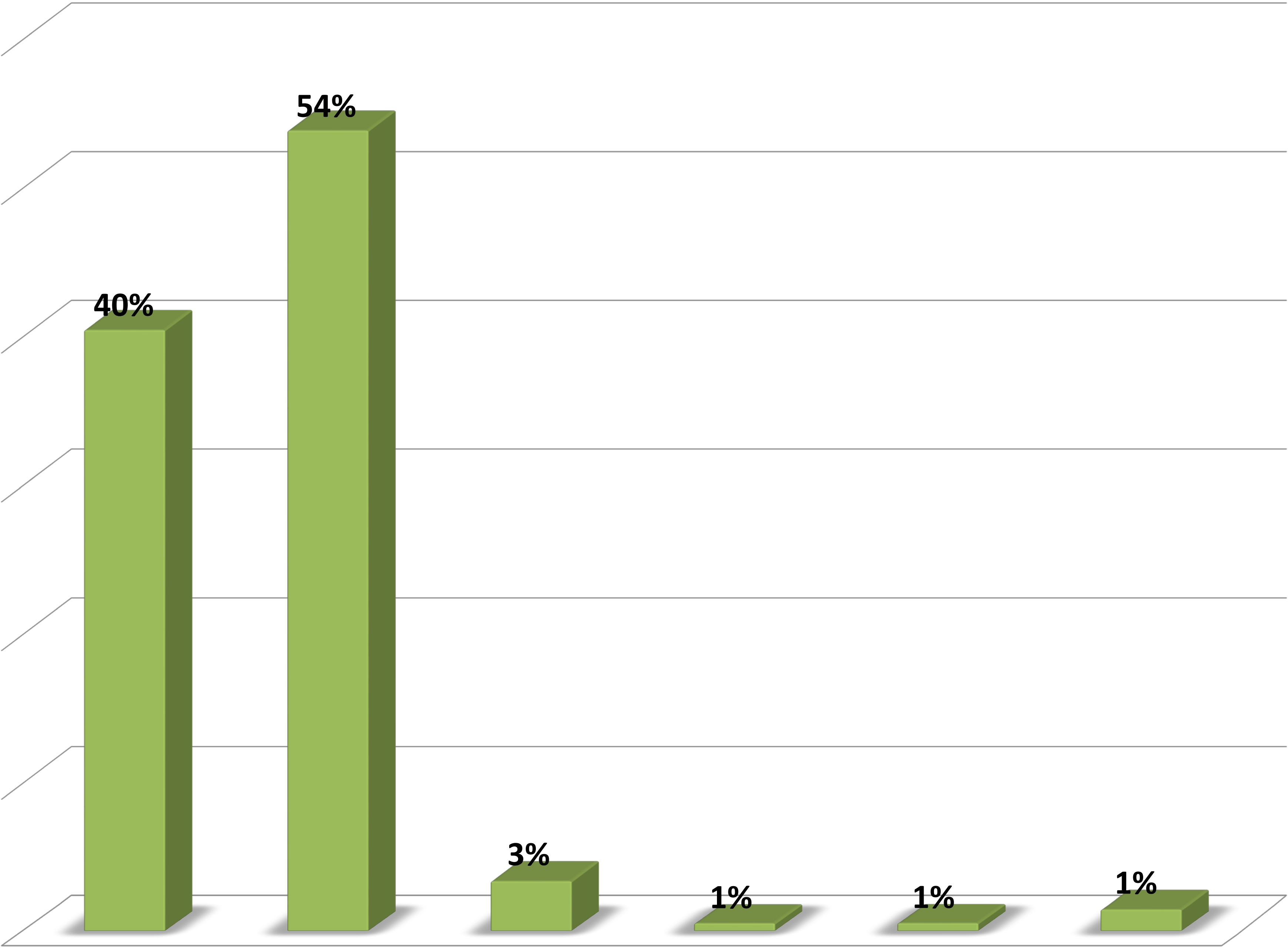


12 - Overall, how satisfied are you with Bilkent University Library and its services?



Very good

Good

Poor

Very poor

Don't know

Empty