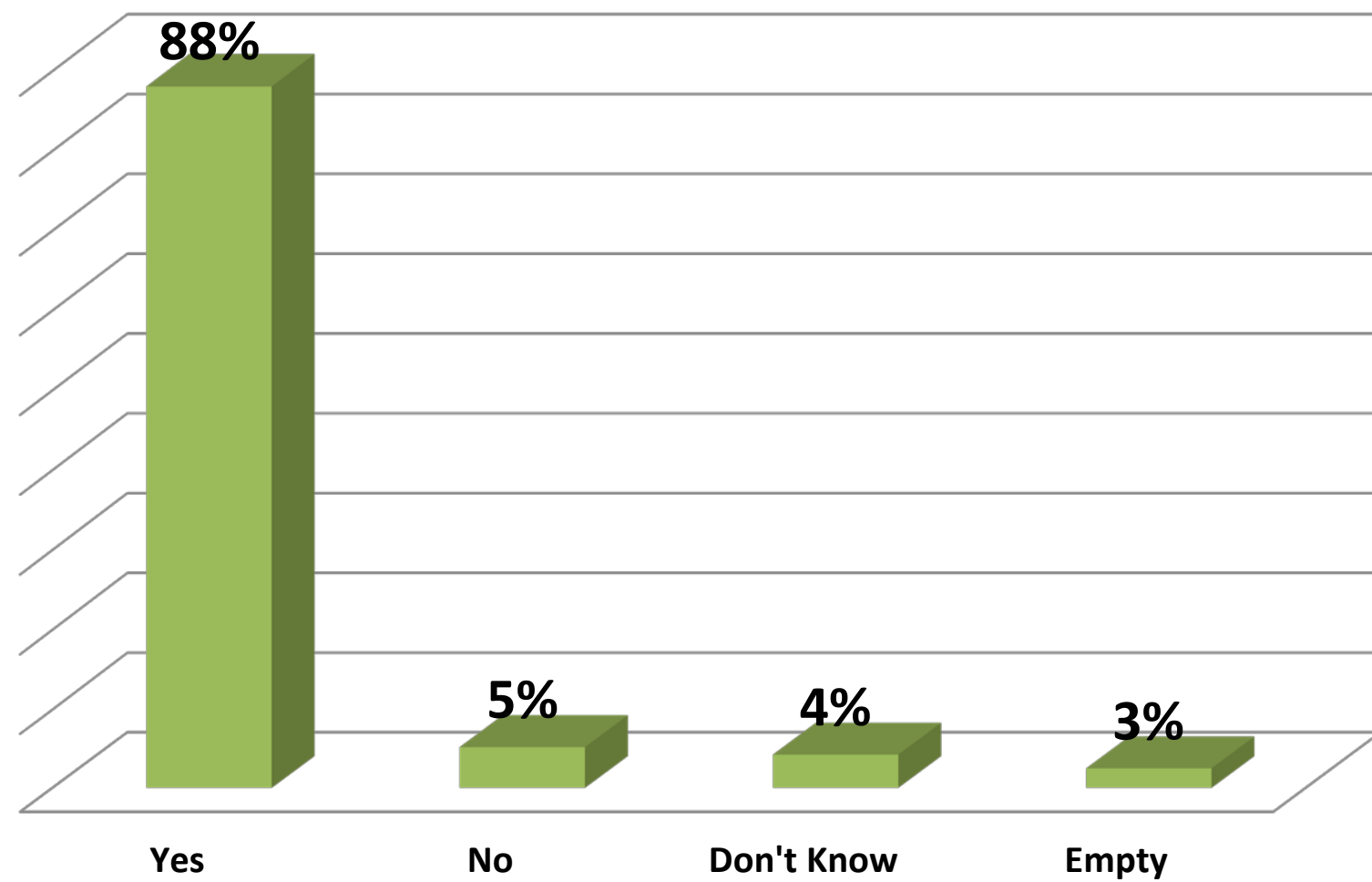
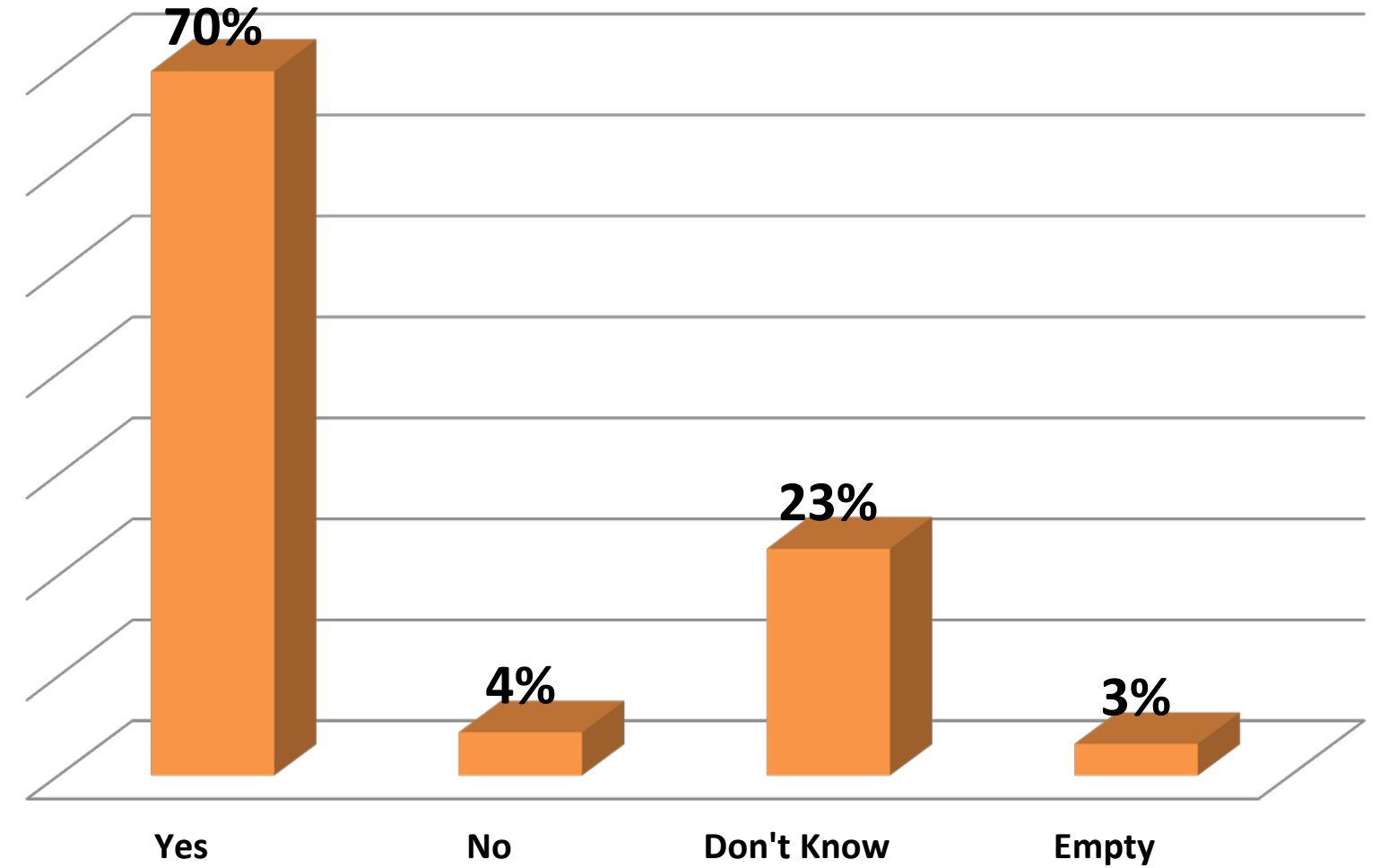


11 - How satisfied are you with the staff of Bilkent University Library?

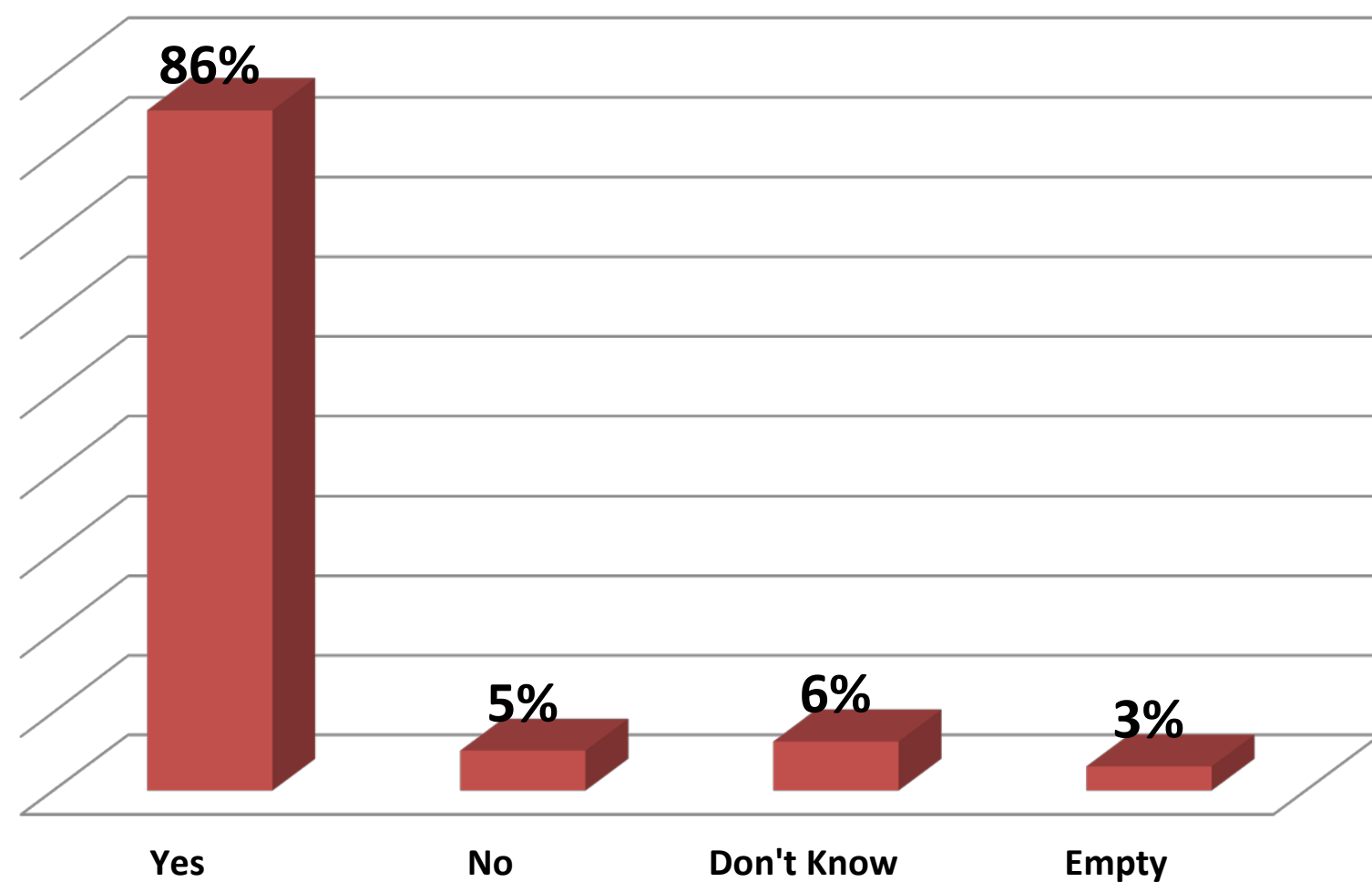
Friendly



Expert in the field



Accessible



Ready to help

