9 - How satisfied are you with the following online library services?

- **Ask a Librarian**
  - Very good: 33%
  - Good: 24%
  - Poor: 3%
  - Very poor: 1%
  - Don't use: 7%

- **E-reserve**
  - Very good: 35%
  - Good: 26%
  - Poor: 4%
  - Very poor: 1%
  - Don't use: 7%

- **Quick Search**
  - Very good: 41%
  - Good: 34%
  - Poor: 7%
  - Very poor: 2%
  - Don't use: 9%

- **Social media**
  - Very good: 21%
  - Good: 24%
  - Poor: 9%
  - Very poor: 2%
  - Don't use: 9%

- **Electronic forms (material request form, ILL request form...)**
  - Very good: 35%
  - Good: 23%
  - Poor: 5%
  - Very poor: 1%
  - Don't use: 9%

- **Announcements**
  - Very good: 32%
  - Good: 33%
  - Poor: 4%
  - Very poor: 2%
  - Don't use: 21%
  - Empty: 8%