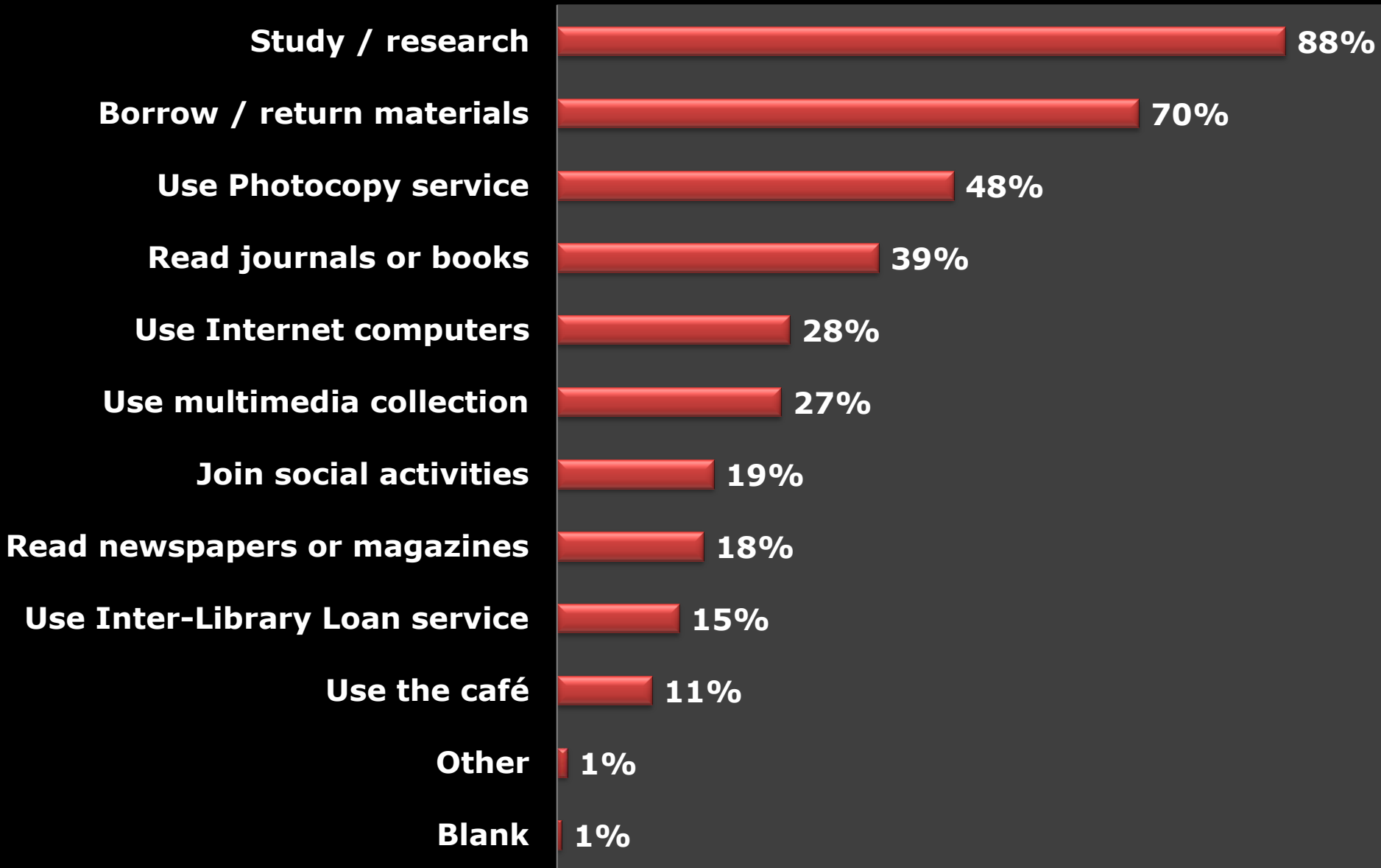
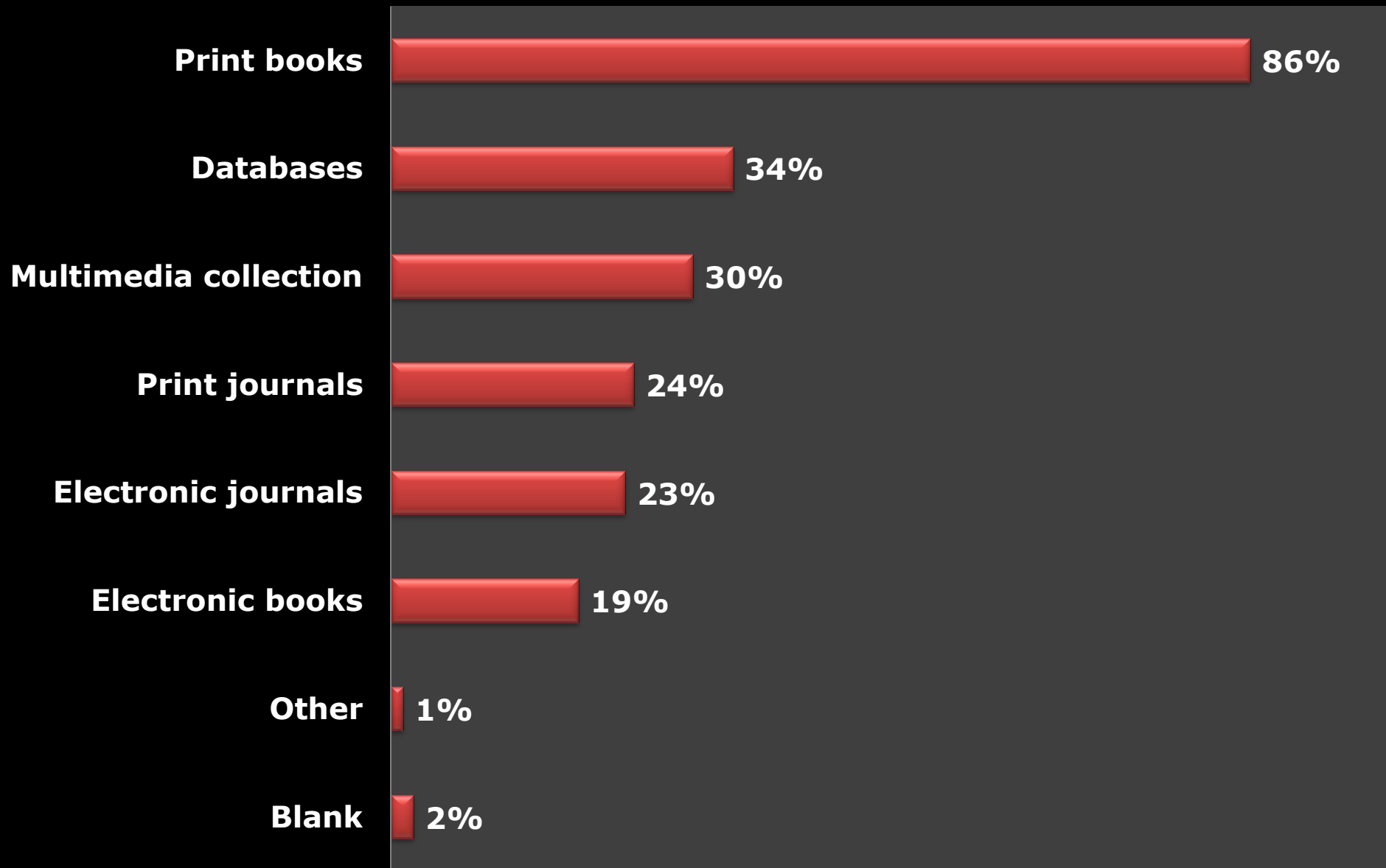


1 - For what reasons do you come to Bilkent University Library?

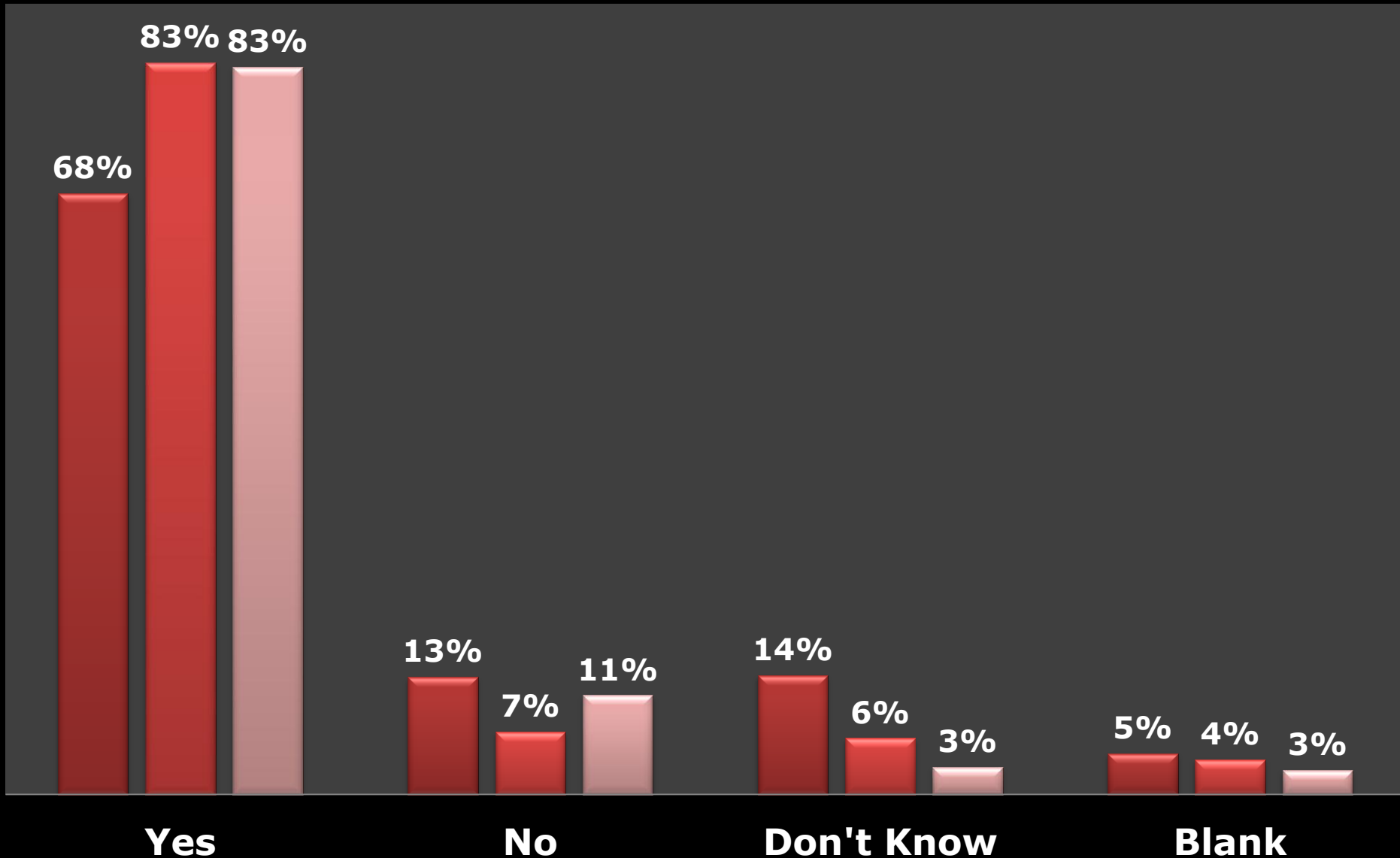


2 - Which of the following resources in the library collection do you use regularly?



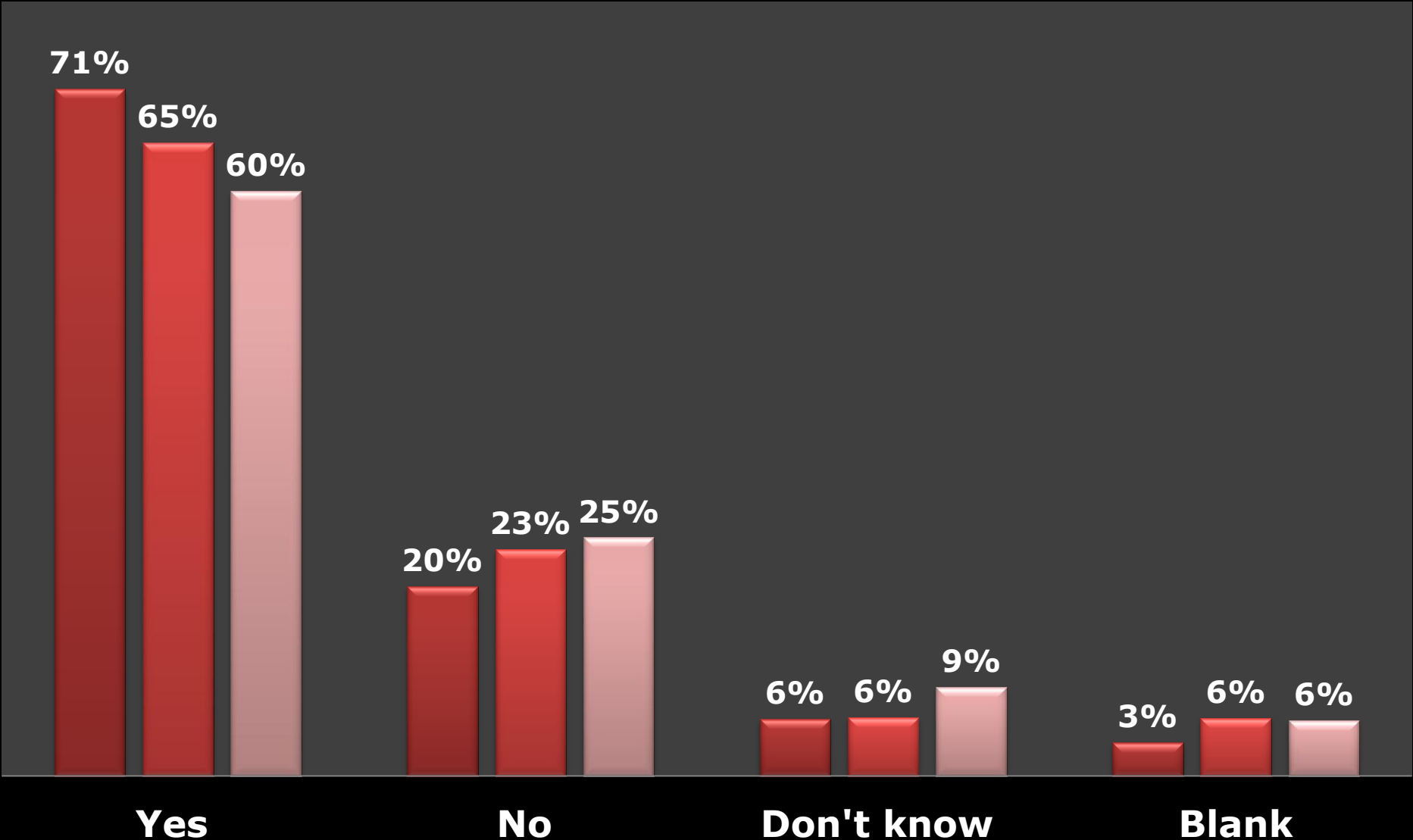
3 - Please evaluate the library collection according to the following criteria.

■ Up-to-date ■ Broad subject range ■ Easy to access



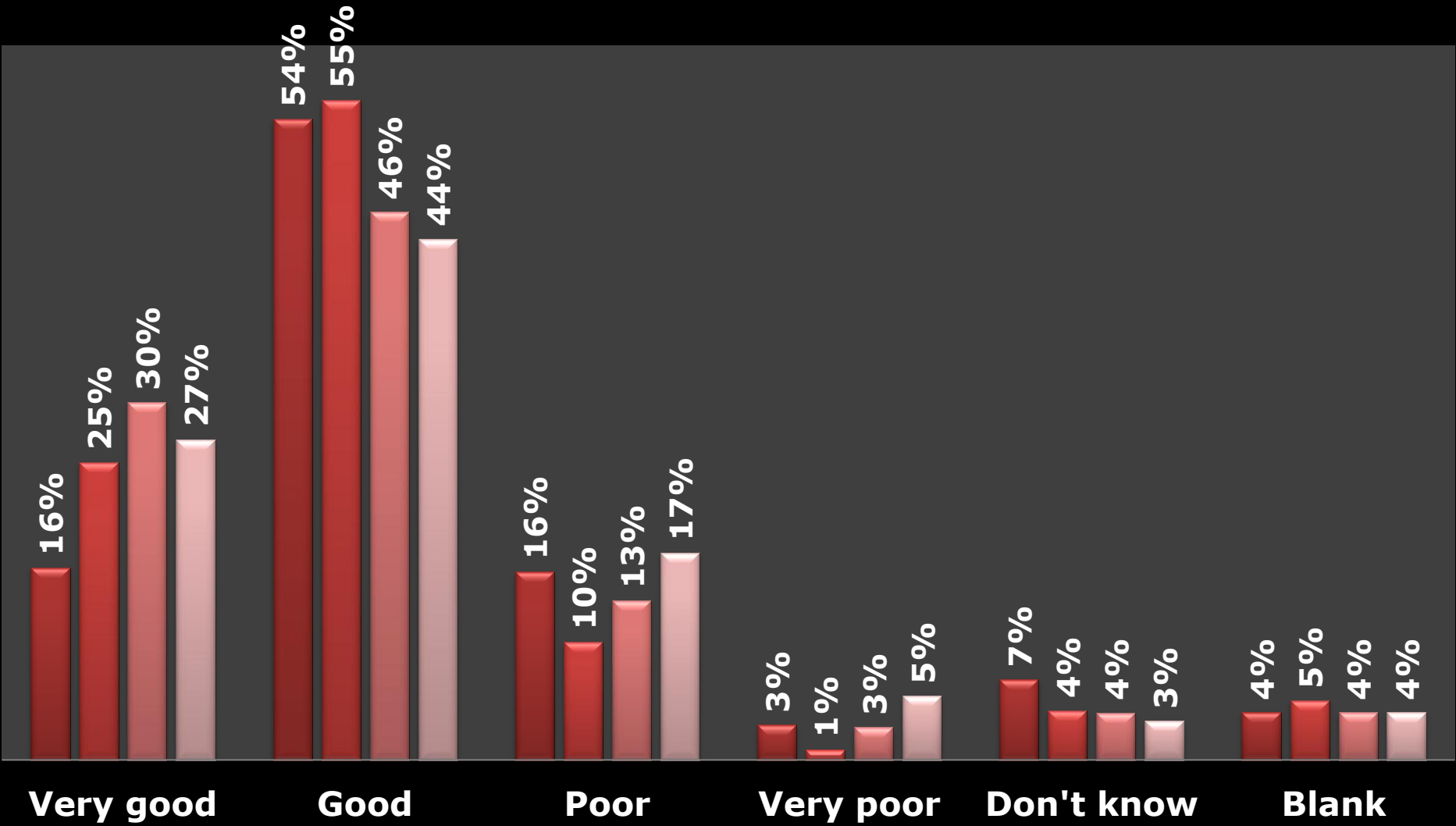
4 - Please evaluate the library catalog according to the following criteria.

■ Easy to use ■ Fast ■ Sufficient search option



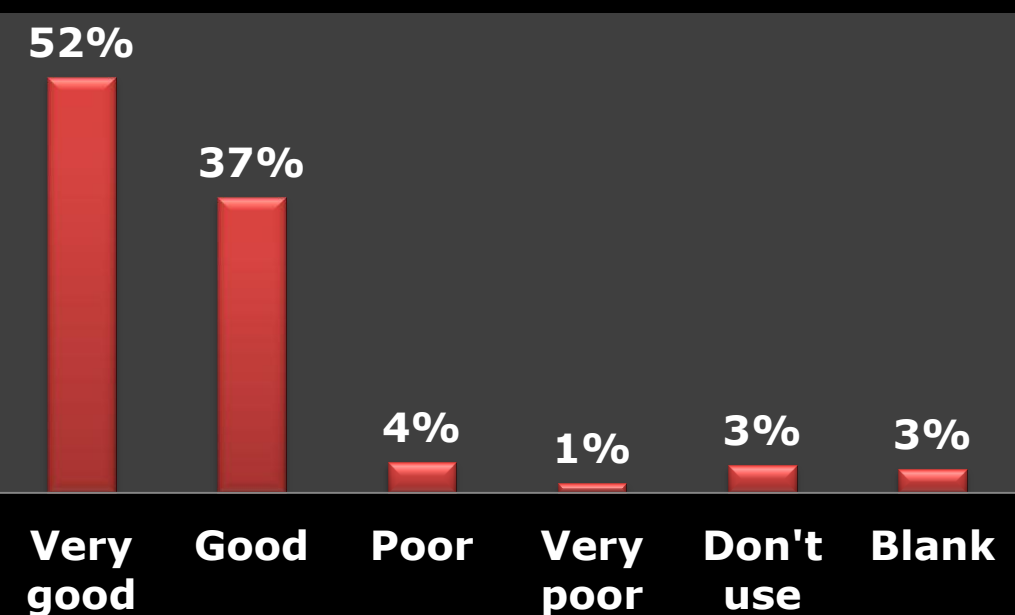
5 - Please evaluate the library website according to the following criteria.

■ Interface ■ Content ■ Accessibility ■ Easy to use

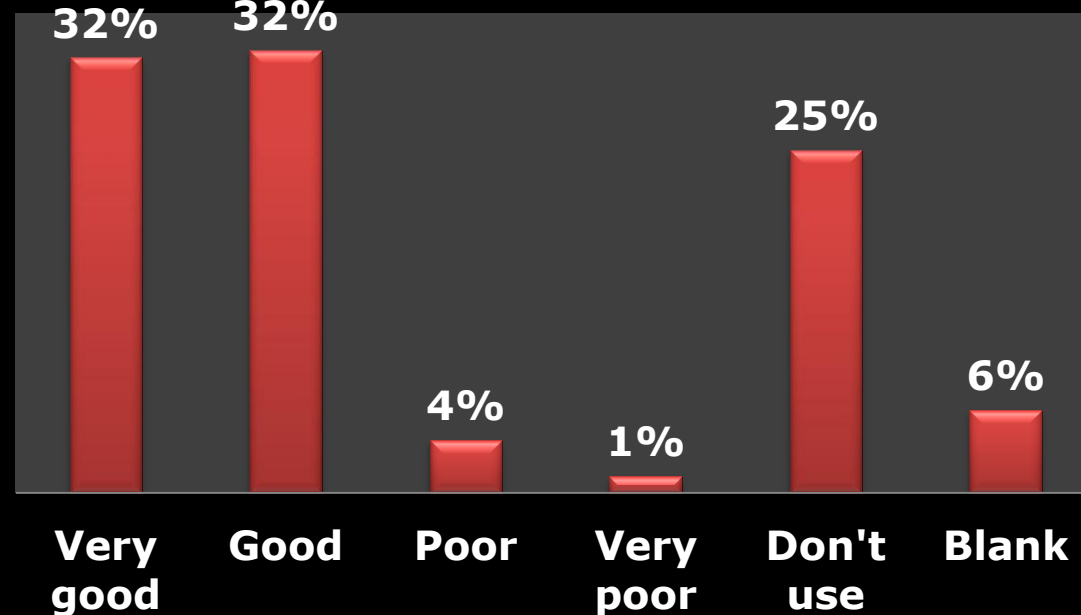


6 - How satisfied are you with the following library services?

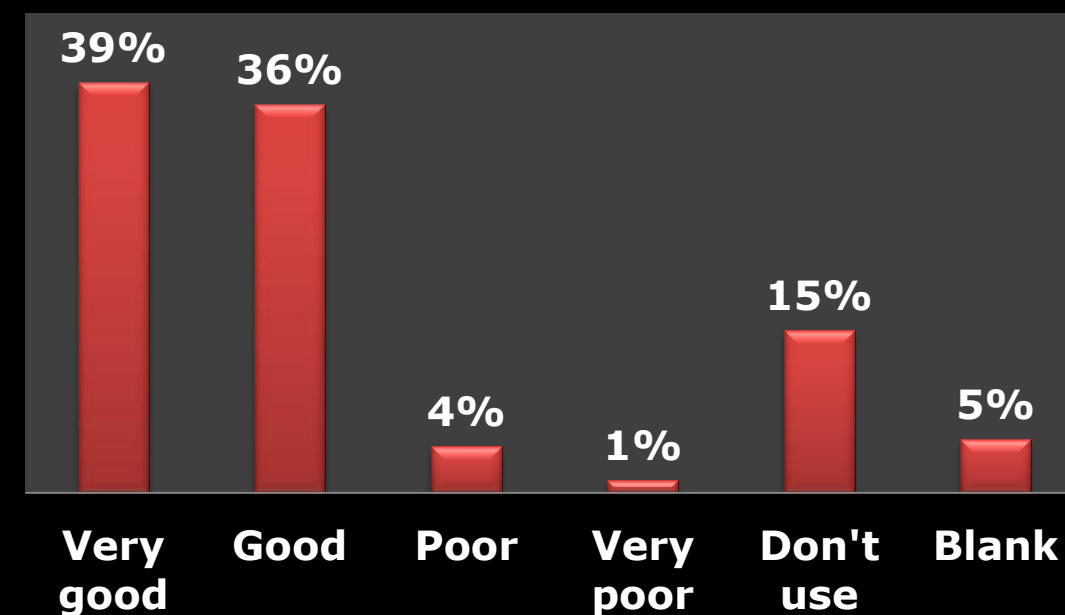
■ Circulation



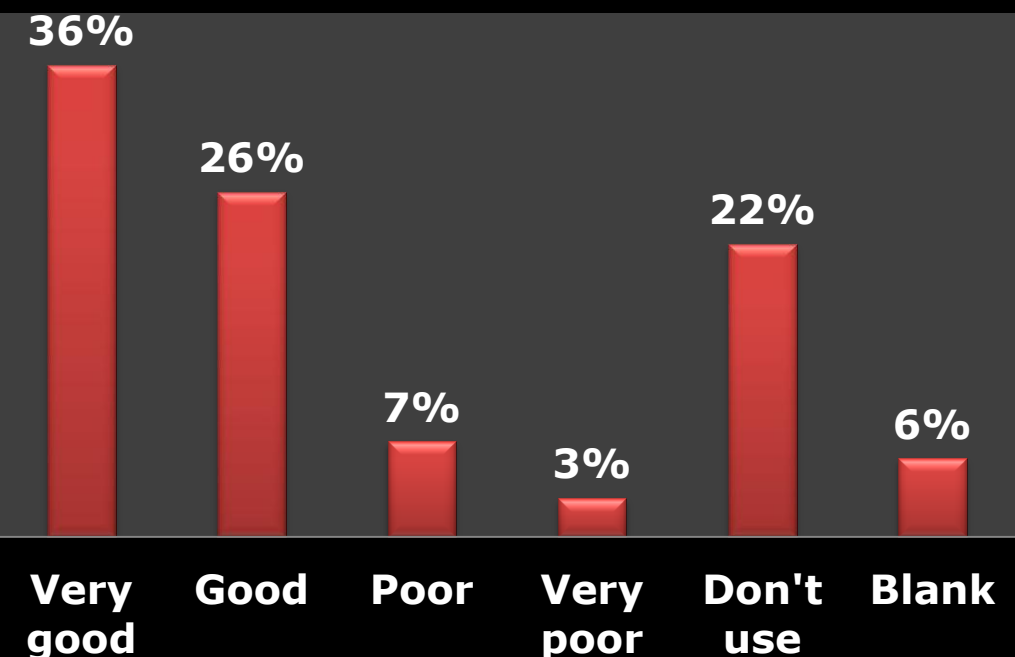
■ Reference services



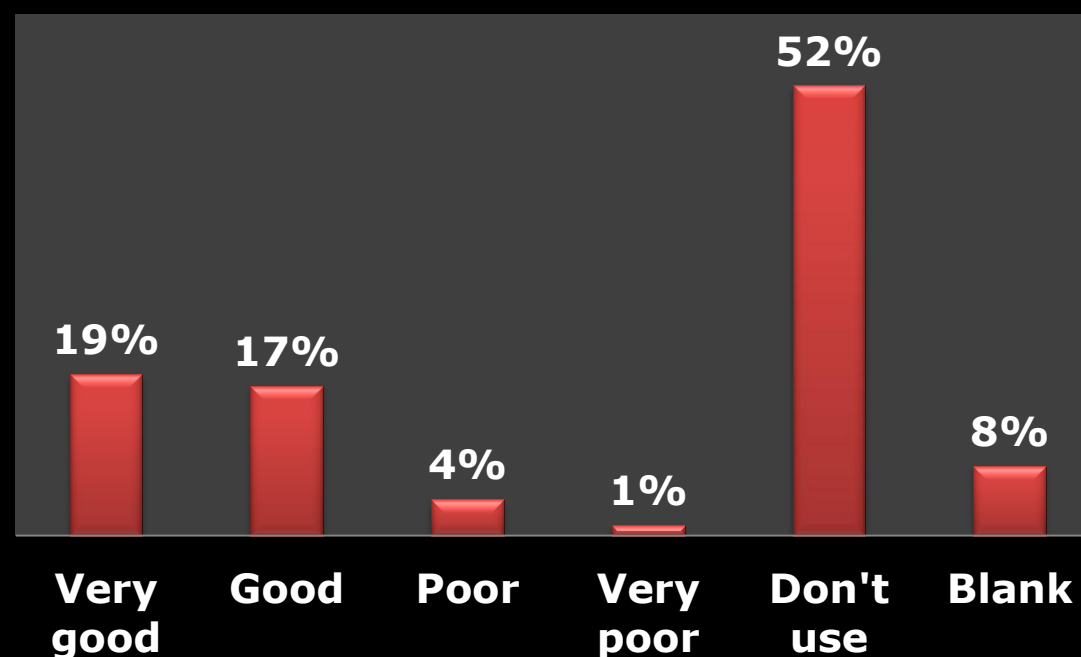
■ Reserve



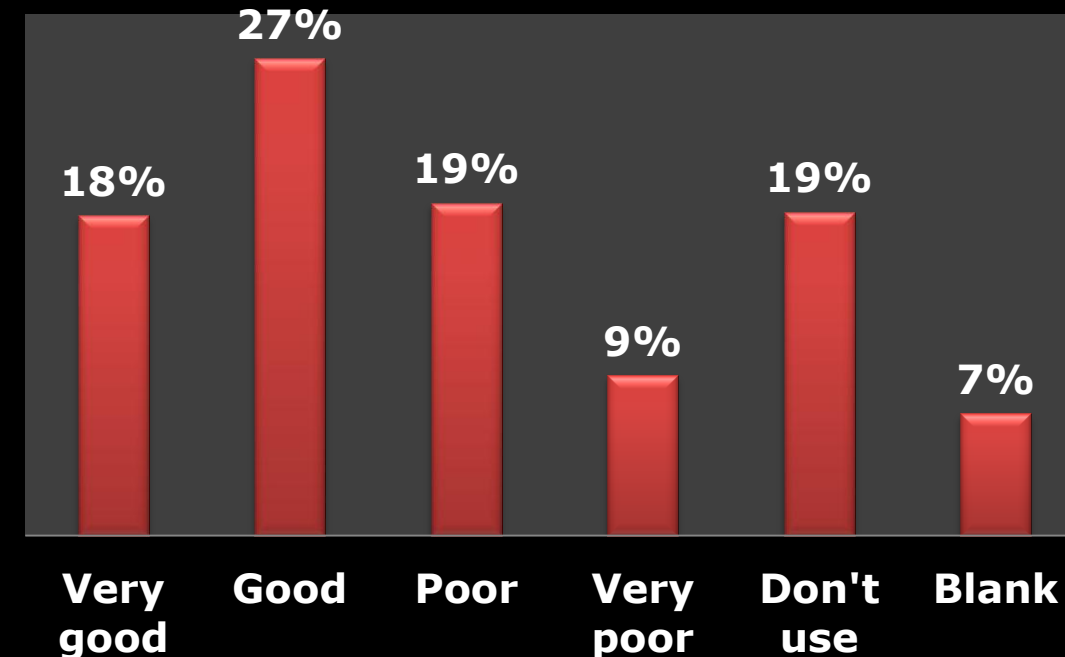
■ Faculty Librarians



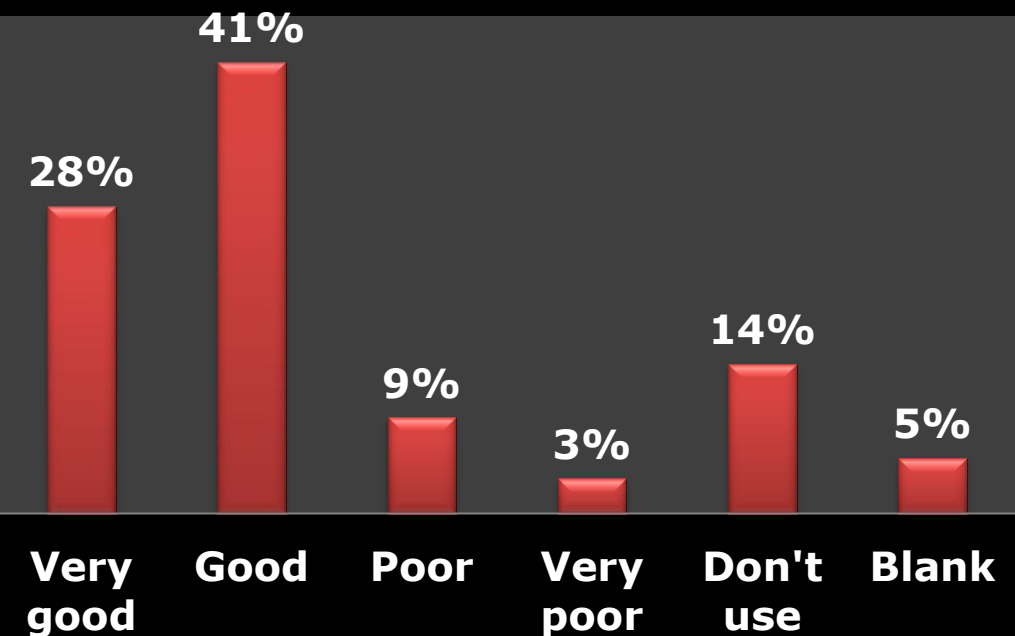
■ Inter-Library Loan



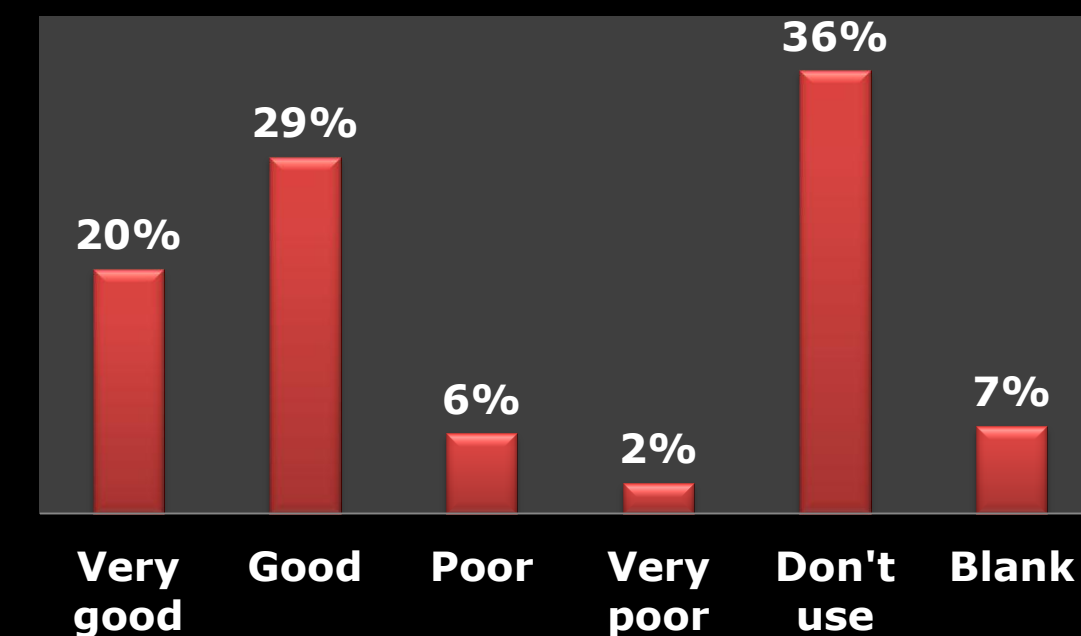
■ Internet computers



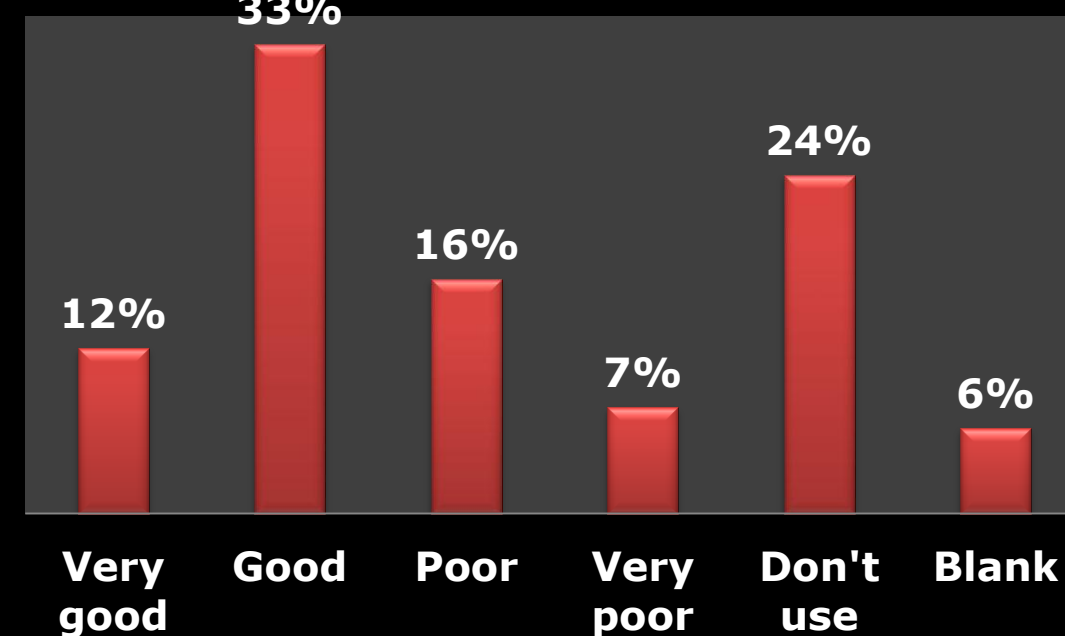
■ Photocopy service



■ Social activities

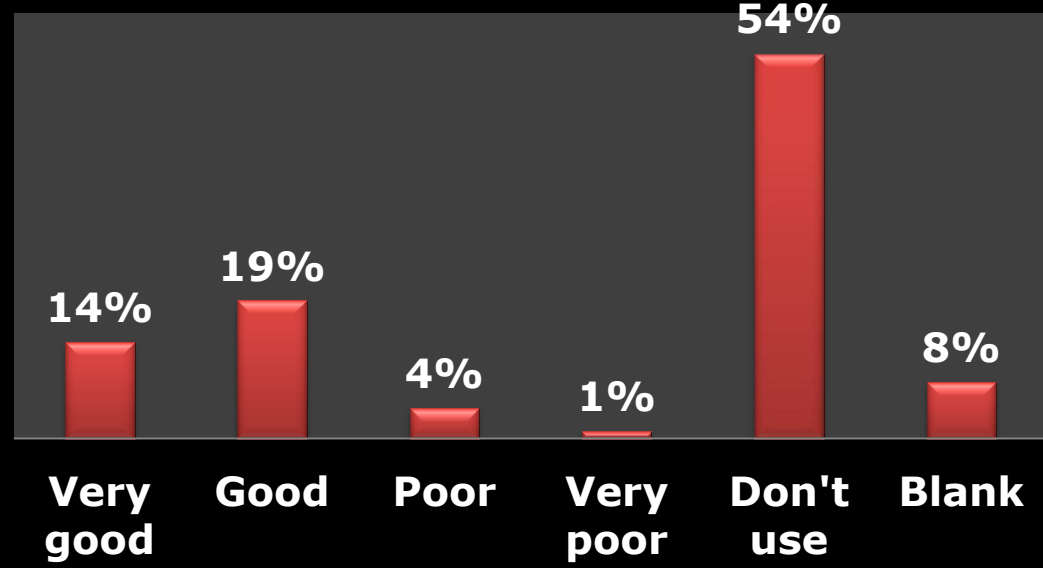


■ Café

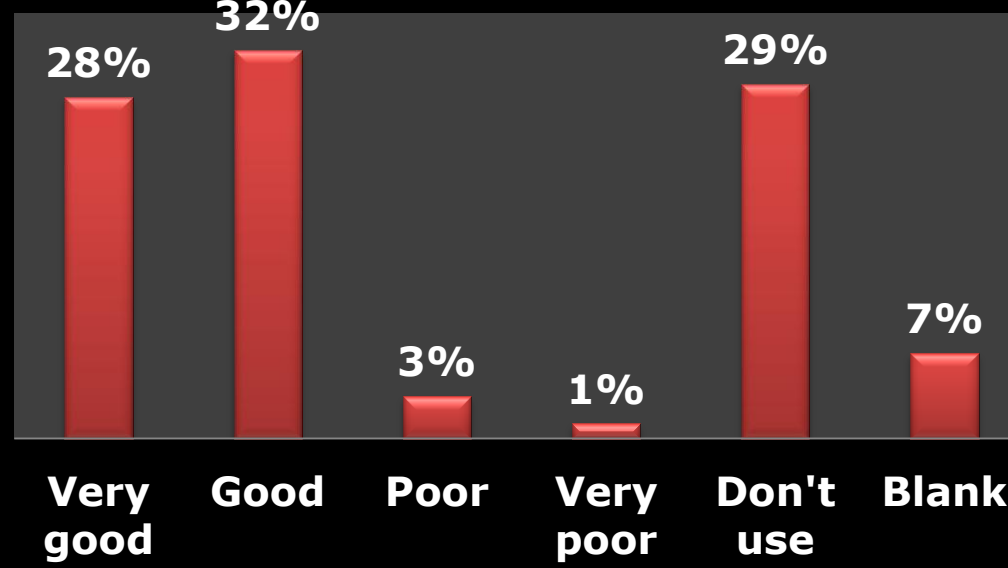


7 - How satisfied are you with the following online library services?

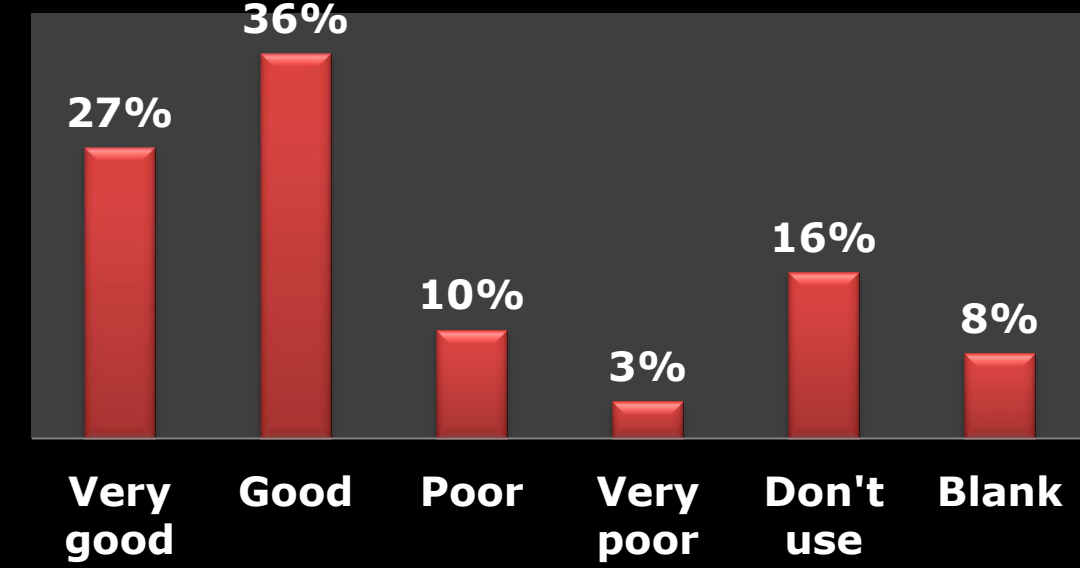
■ Ask Online



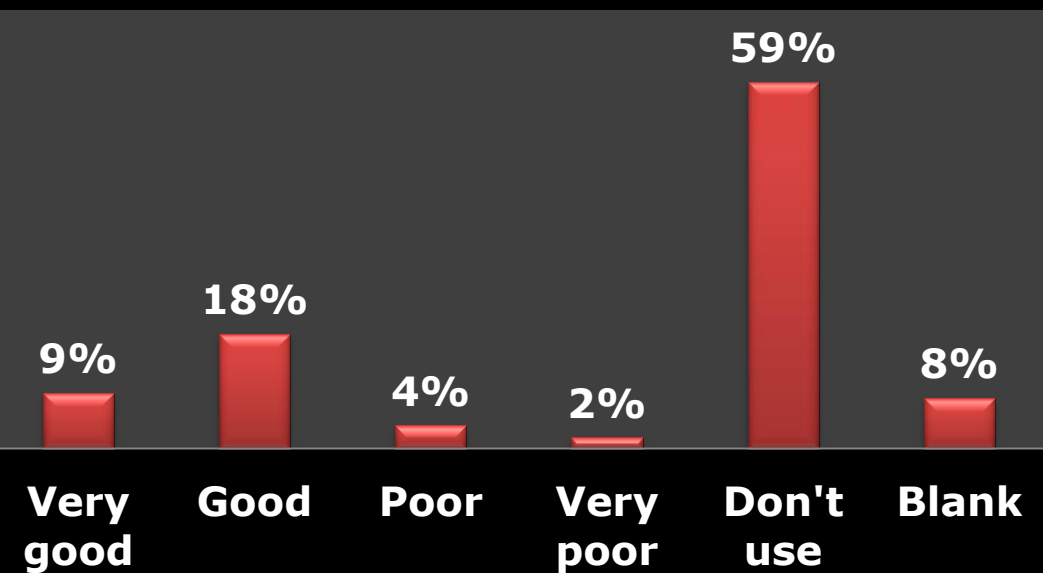
■ E-reserve



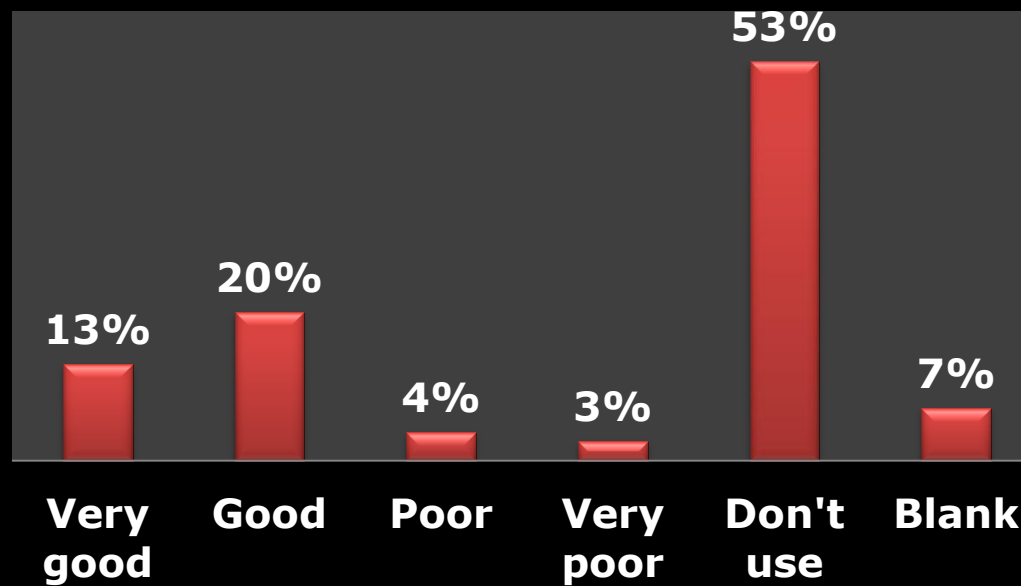
■ Quick Search



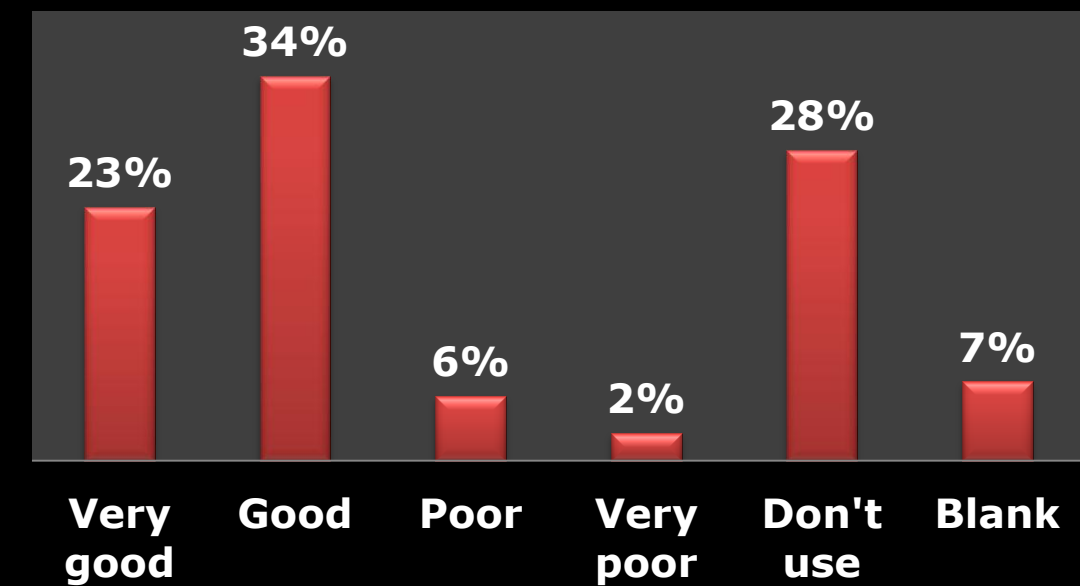
■ Facebook



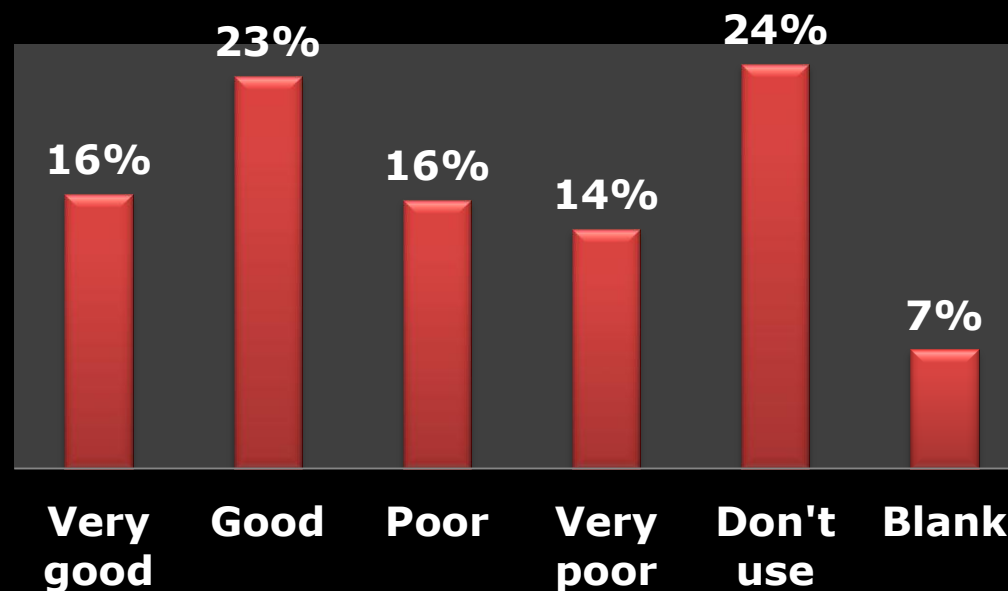
■ Electronic forms



■ Announcements

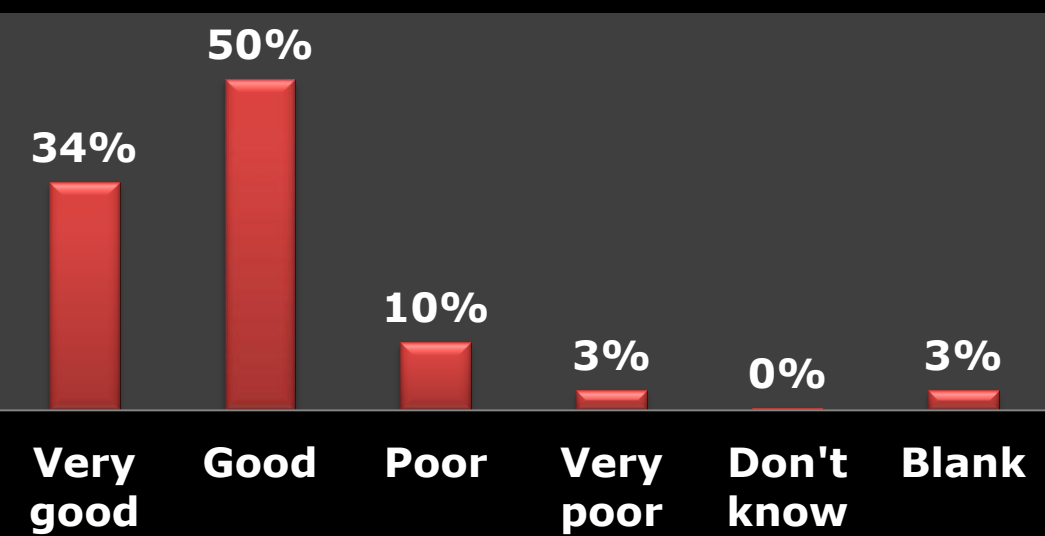


■ Wireless

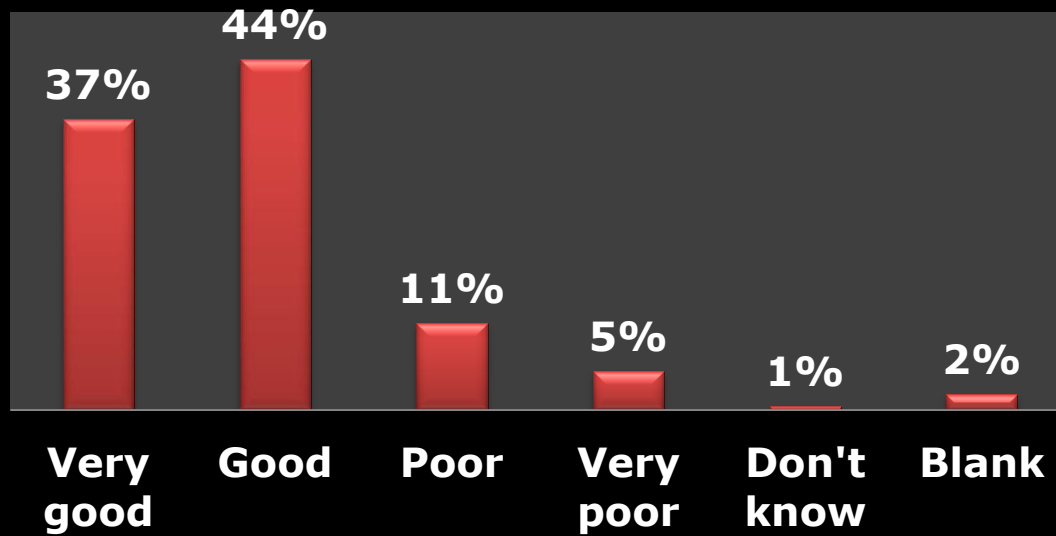


8 - How satisfied are you with the following physical aspects of Bilkent University Library?

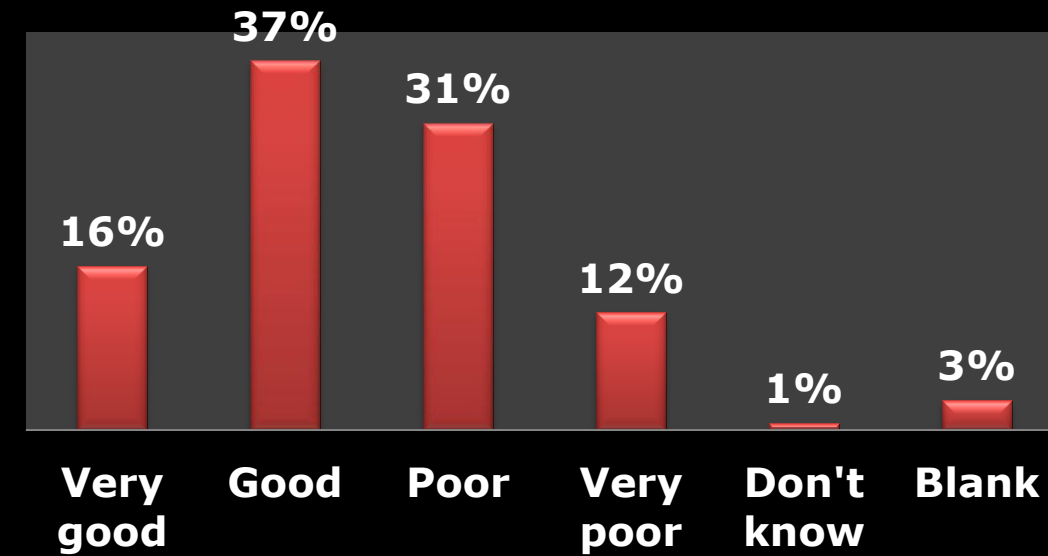
■ Lighting



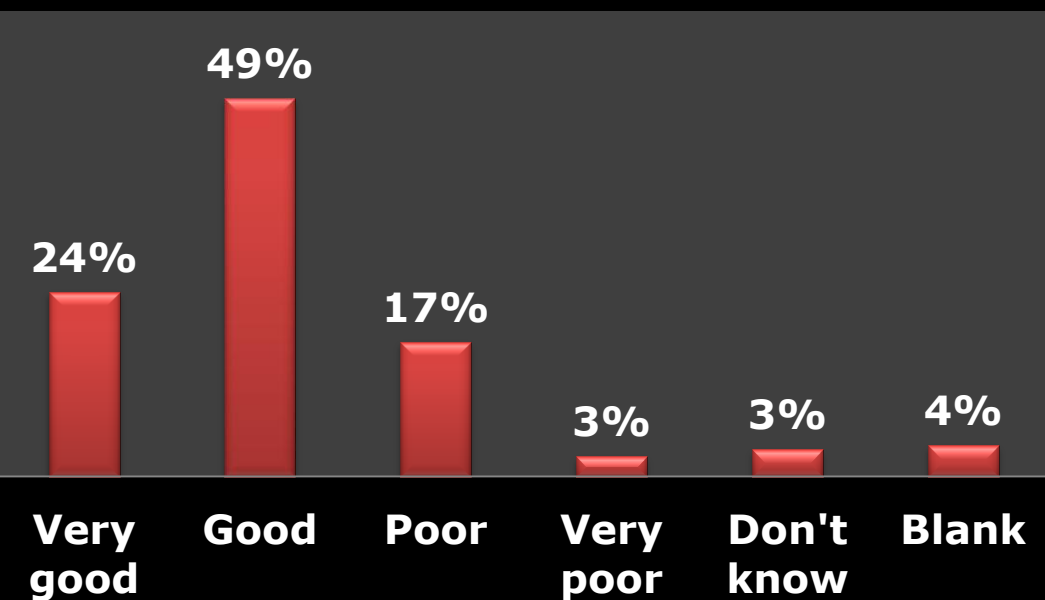
■ Temperature



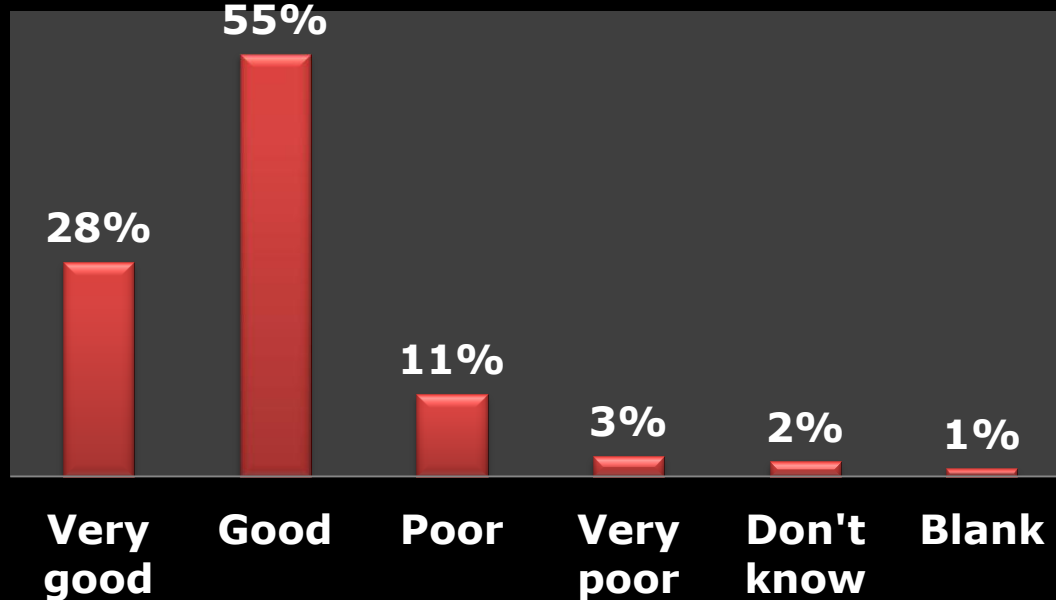
■ Freshness of air



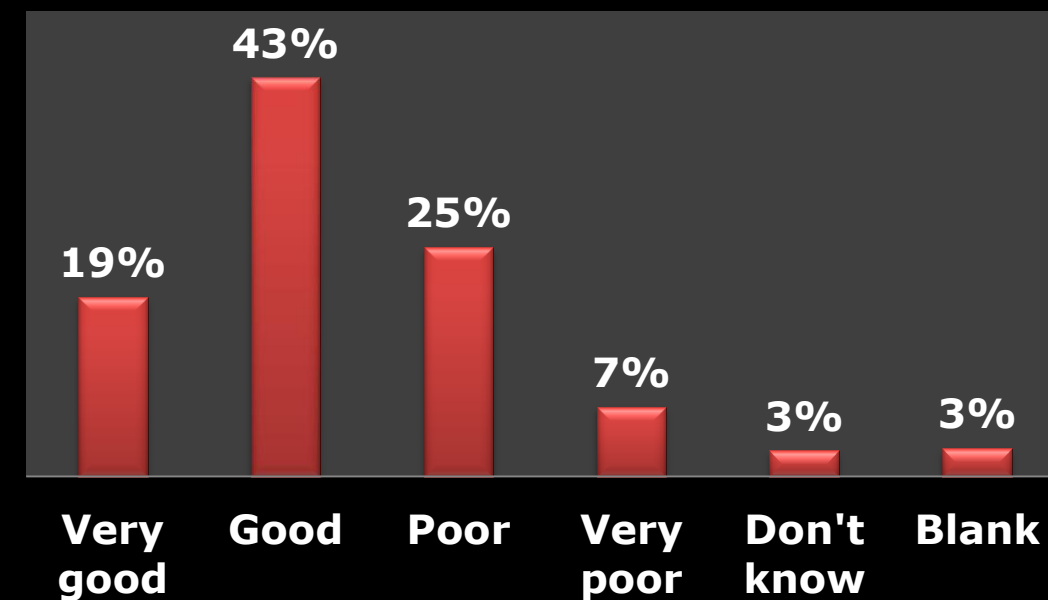
■ Directional signs



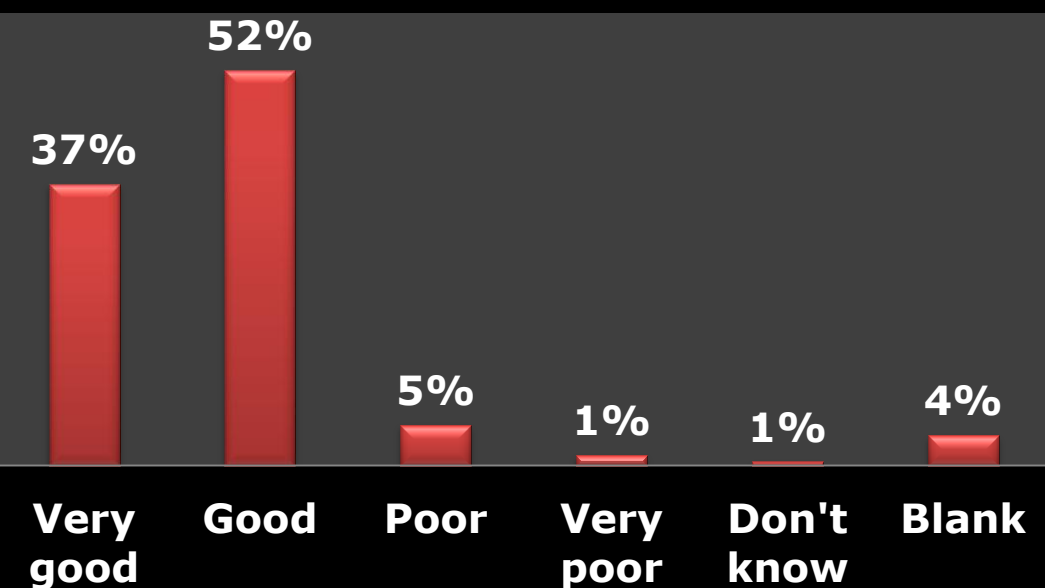
■ Shelving



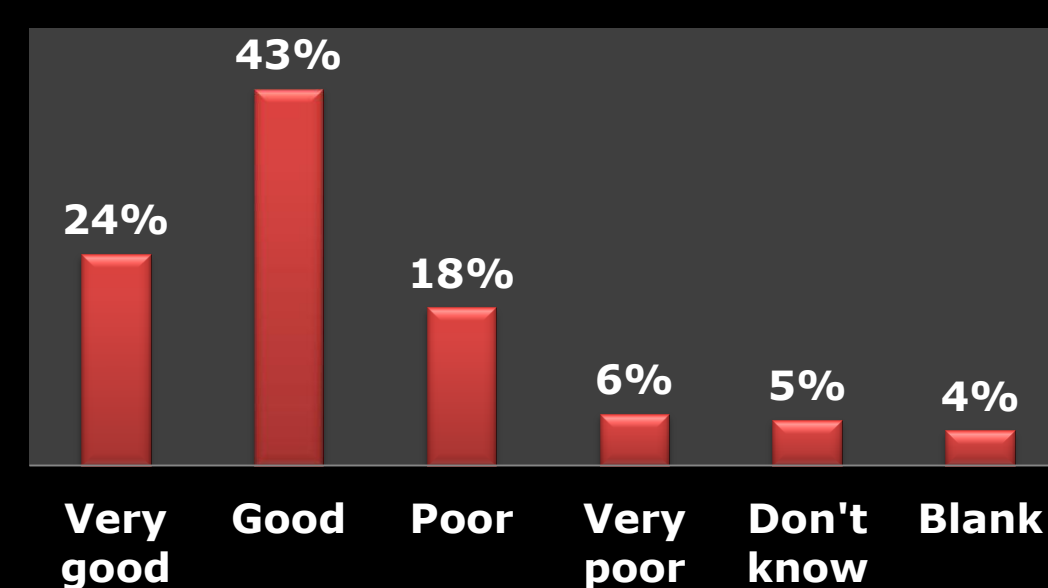
■ Seating capacity



■ General cleanliness

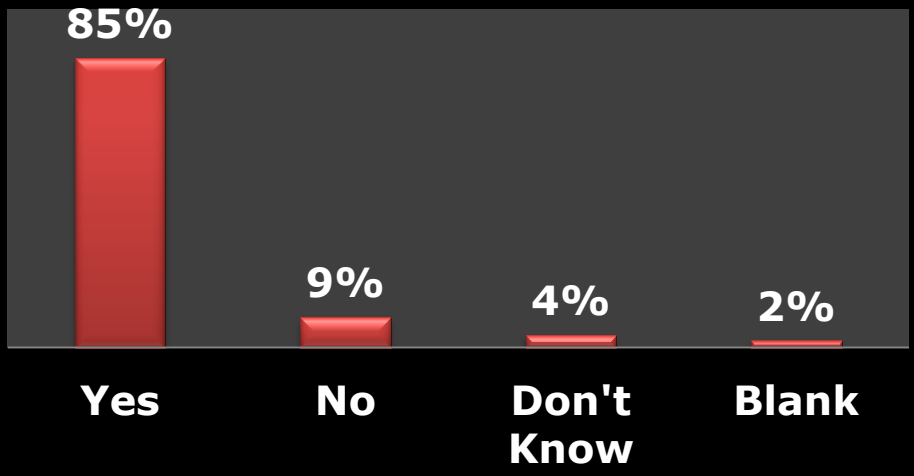


■ Toilets

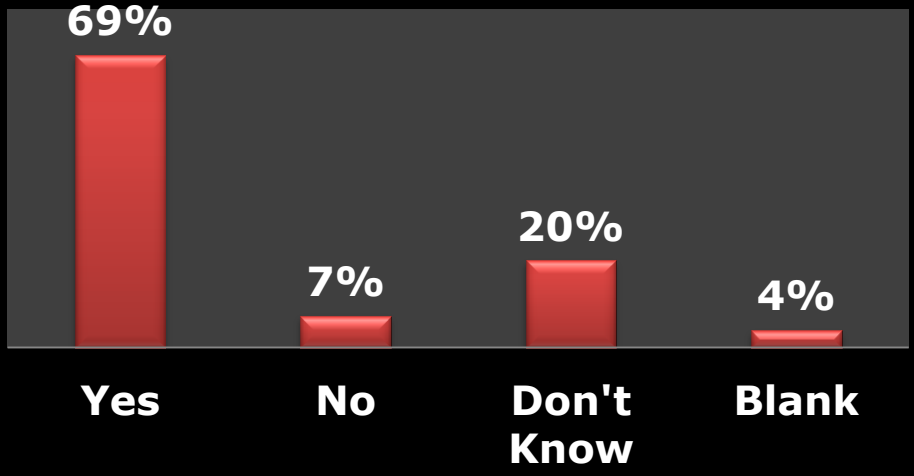


9 - How satisfied are you with the staff of Bilkent University Library?

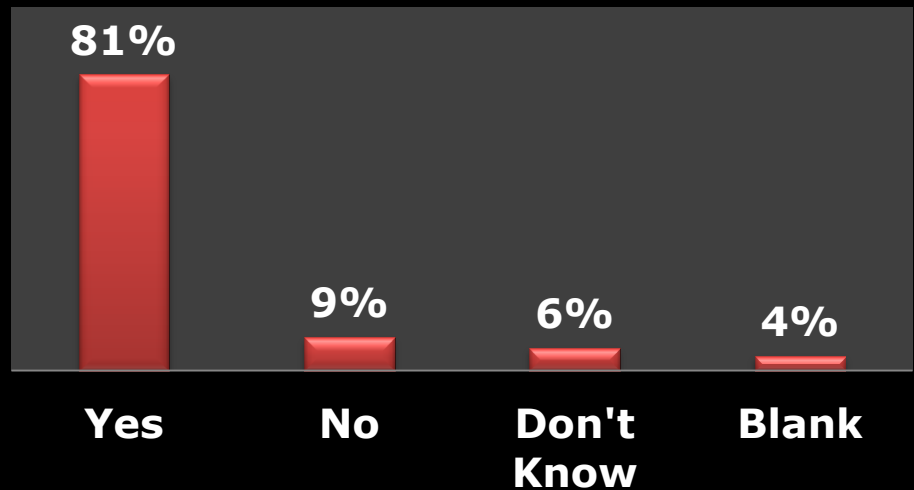
■ **Friendly**



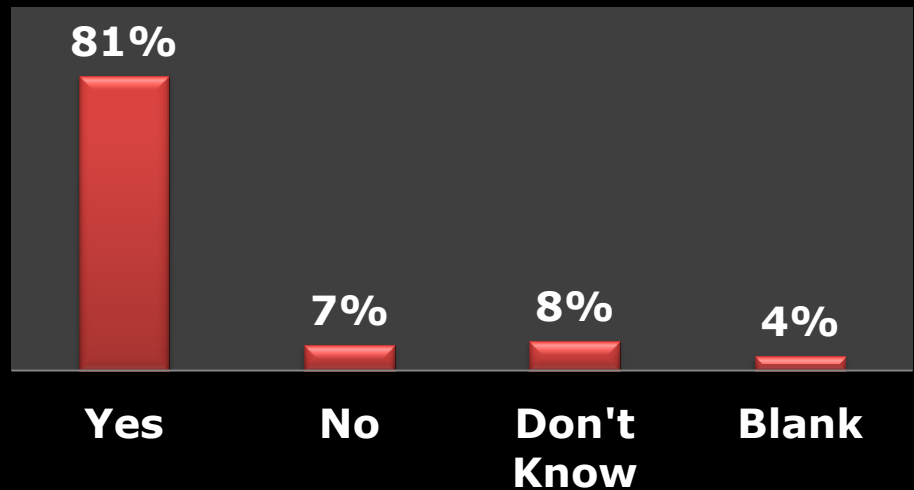
■ **Knowledgeable**



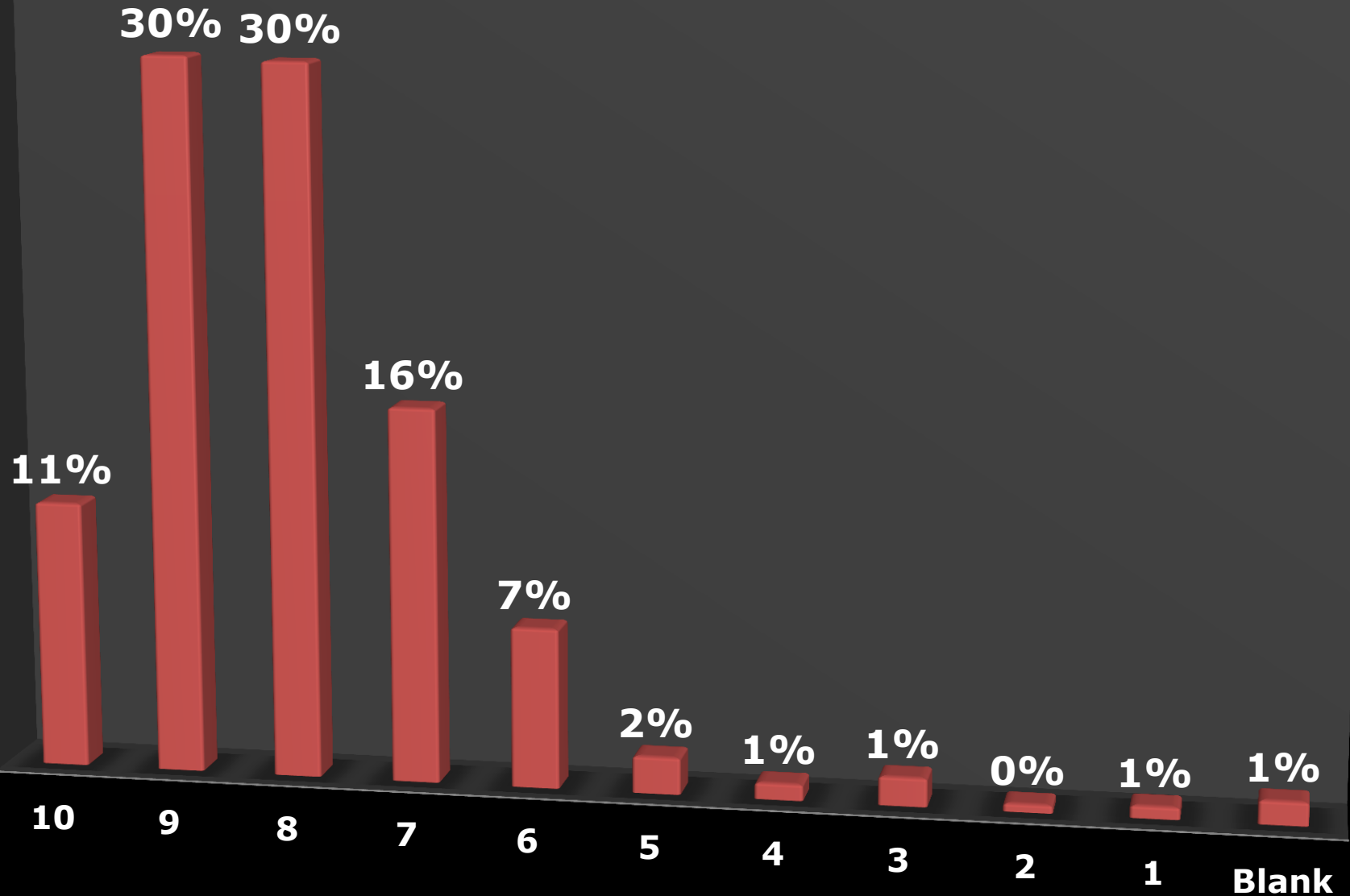
■ **Accessible**



■ **Ready to help**

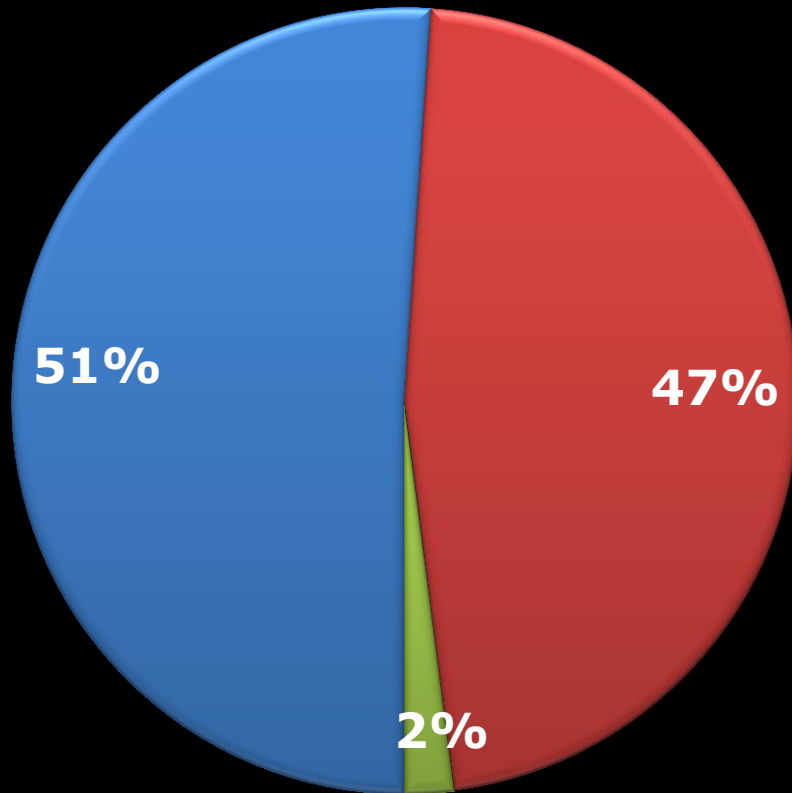


**10 - Overall, how satisfied are you with Bilkent University Library and its services?
Please evaluate out of ten.**



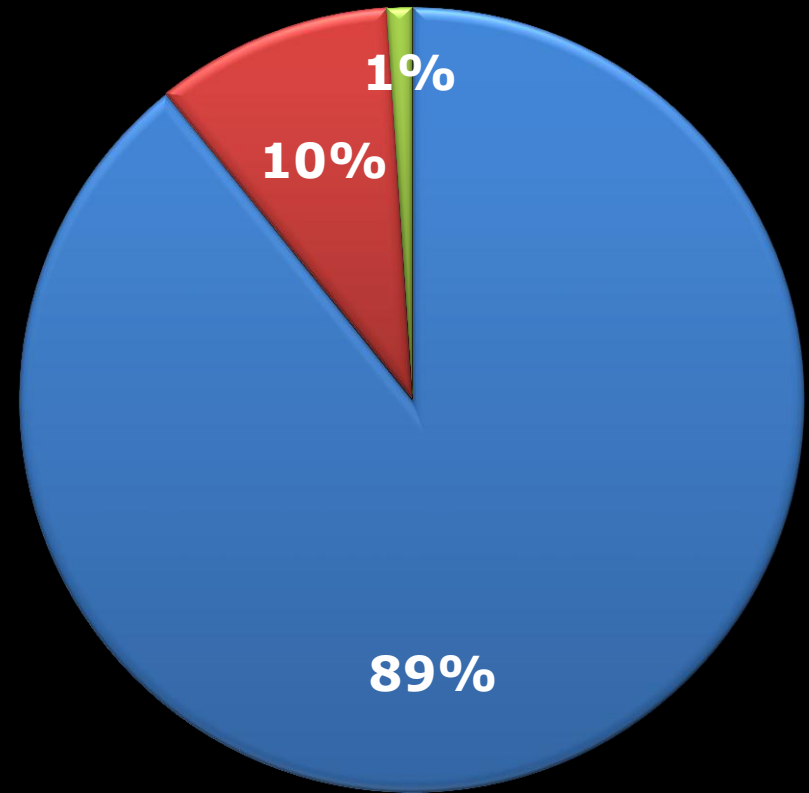
11 - What is your gender?

Female Male Blank



12 - Are you a member of Bilkent University?

Yes No Blank



13 - Please indicate your status.

