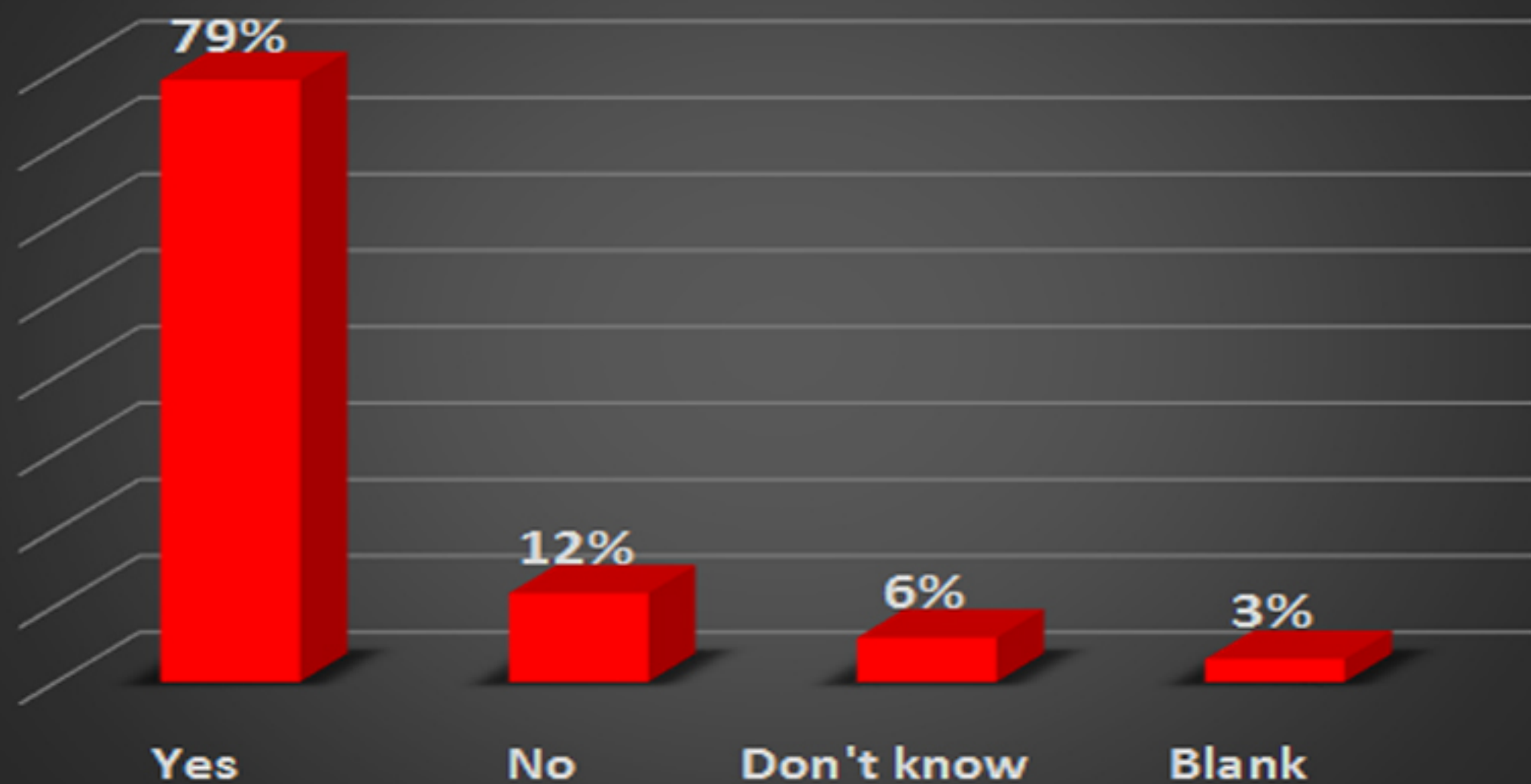
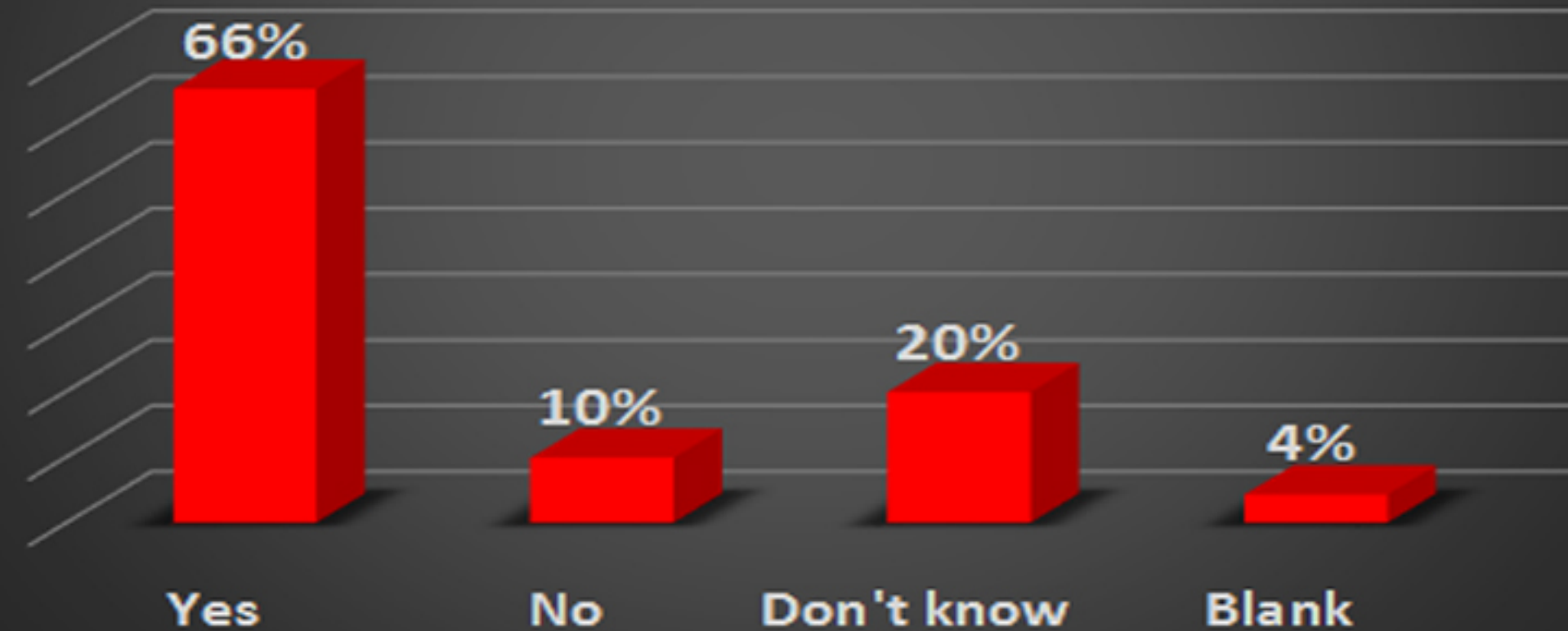


9 - How satisfied are you with the staff of Bilkent University Library?

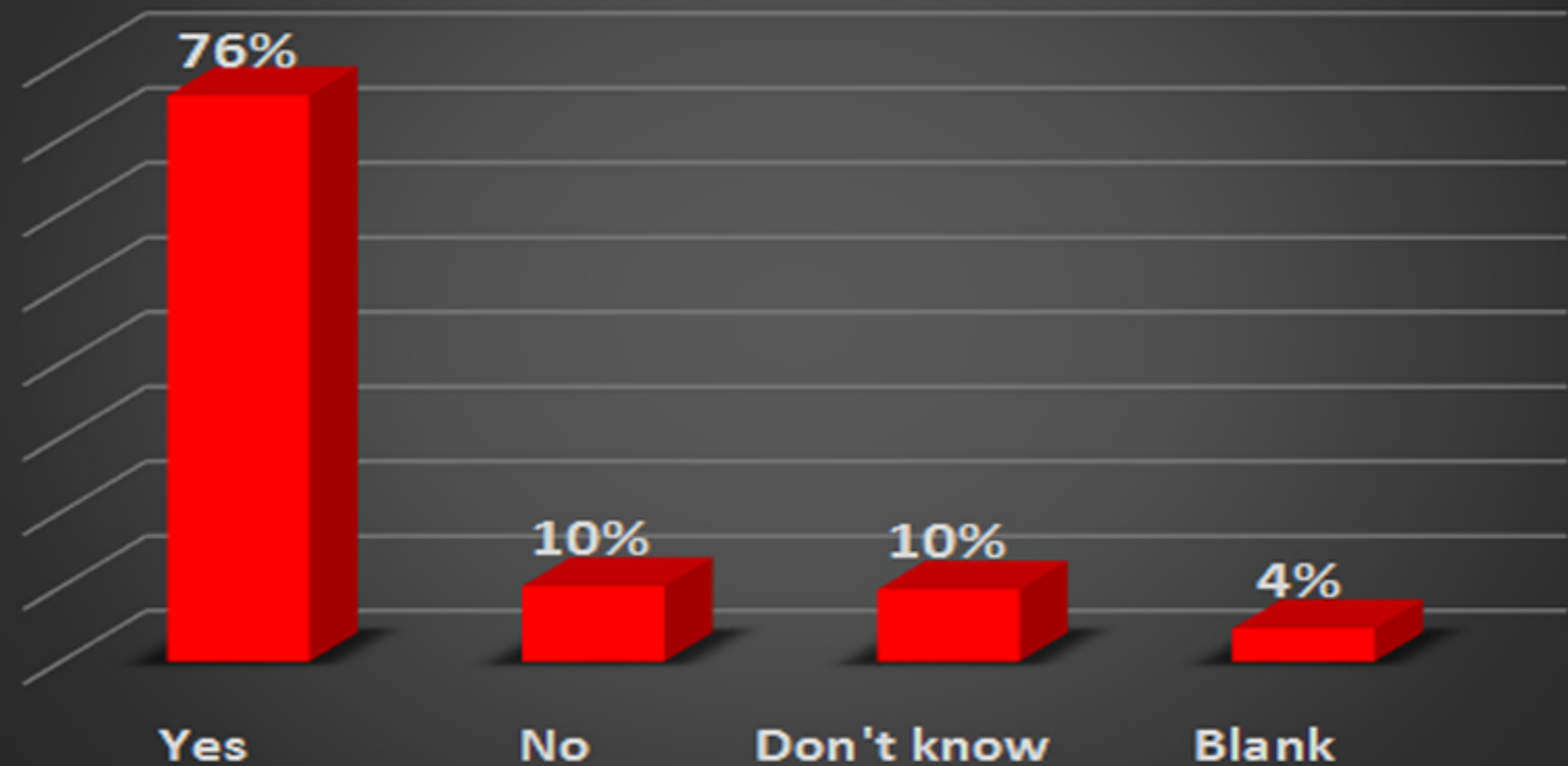
Friendly



Knowledgeable



Accessible



Ready to help

