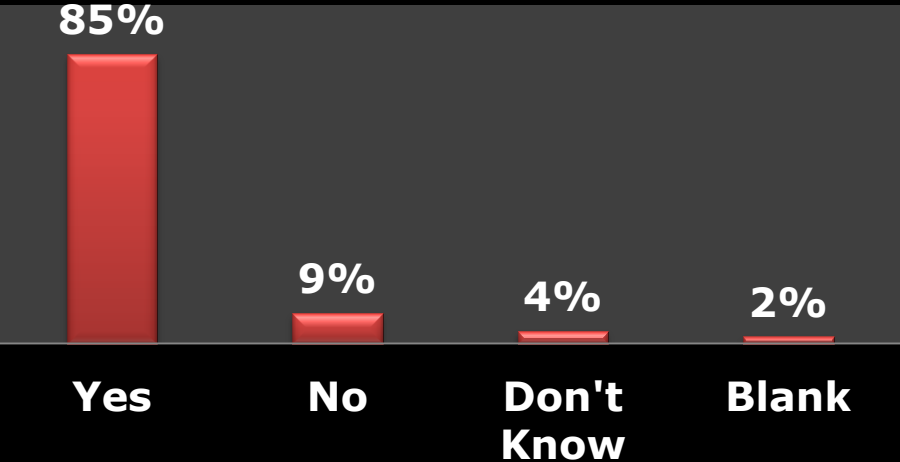
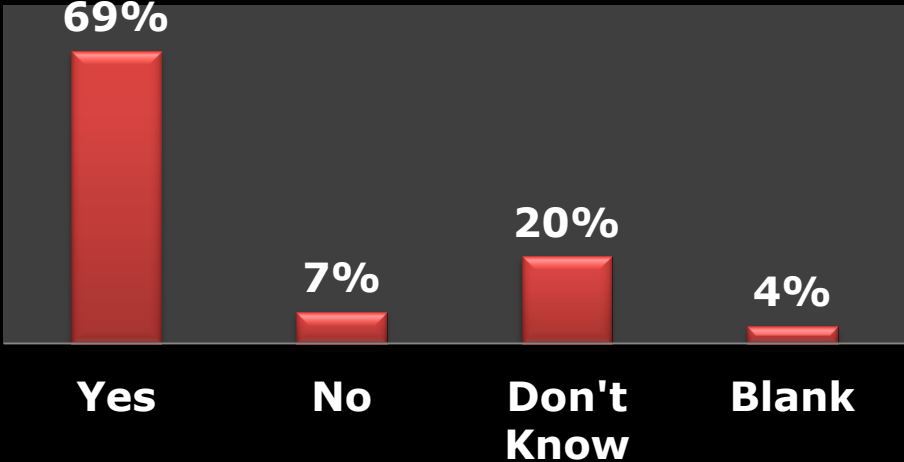


# 9 - How satisfied are you with the staff of Bilkent University Library?

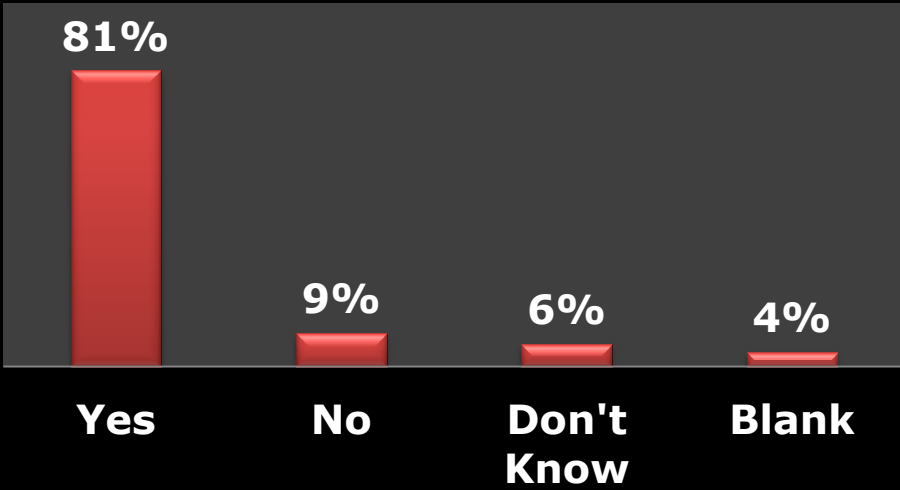
■ **Friendly**



■ **Knowledgeable**



■ **Accessible**



■ **Ready to help**

